Supplemental materials on the acquisition of Phoenix Interactive Design, Inc.

March 18, 2015

Forward-looking Statements

In this presentation, statements that are not reported financial results or other historical information are "forward-looking statements". Forward-looking statements give current expectations or forecasts of future events and are not guarantees of future performance. These forward-looking statements relate to, among other things, the company's future operating performance, the company's share of new and existing markets, the company's short- and long-term revenue and earnings growth rates, and the company's implementation of cost-reduction initiatives and measures to improve pricing, including the optimization of the company's manufacturing capacity.
The use of the words "will," "believes," "anticipates," "expects," "intends" and similar expressions is intended to identify forward-looking statements that have been made and may in the future be made by or on behalf of the company. Although the company believes that these forward-looking statements are based upon reasonable assumptions regarding, among other things, the economy, its knowledge of its business, and on key performance indicators that impact the company, these forward-looking statements involve risks, uncertainties and other factors that may cause actual results to differ materially from those expressed in or implied by the forward-looking statements. The company is not obligated to update forward-looking statements, whether as a result of new information, future events or otherwise. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. Some of the risks, uncertainties & other factors that could cause actual results to differ materially from those expressed in or implied by the forward-looking statements include, but are not limited to:
competitive pressures, including pricing pressures and technological developments;

- changes in the company's relationships with customers, suppliers, distributors and/or partners in its business ventures;
- changes in political, economic or other factors such as currency exchange rates, inflation rates, recessionary or expansive trends, taxes and regulations and laws affecting the worldwide business in each of the company's operations;
- global economic conditions, including any additional deterioration and disruption in the financial markets, including the bankruptcies, restructurings or consolidations of financial institutions, which could reduce our customer base and/or adversely affect our customers' ability to make capital expenditures, as well as adversely impact the availability and cost of credit;
- acceptance of the company's product and technology introductions in the marketplace;
- the finalization of the company's financial statements for the periods discussed in this release;
- the company's ability to maintain effective internal controls;
- changes in the company's intention to further repatriate cash and cash equivalents and short-term investments residing in international tax jurisdictions, which could negatively impact foreign and domestic taxes;
- unanticipated litigation, claims or assessments, as well as the outcome/impact of any current/pending litigation, claims or assessments, including with respect to the company's Brazil tax or Thailand customs disputes;
- variations in consumer demand for financial self-service technologies, products and services;
- potential security violations to the company's information technology systems;
- the investment performance of our pension plan assets, which could require us to increase our pension contributions, and significant changes in healthcare costs, including those that may result from government action;
- the amount and timing of repurchases of the company's common shares, if any; and
- the company's ability to achieve benefits from its cost-reduction initiatives and other strategic changes, including its multi-year realignment plan and other restructuring actions, as well as its business process outsourcing initiative with Accenture.

The perfect blend between two organizations | Phoenix

SHARED VISION
about channel transformation and redefining the banking experience

PROVEN SOFTWARE SOLUTIONS
to optimize and differentiate the consumer experience

OMNI-CHANNEL
that automates and orchestrates interactions with consumers and their money

INDUSTRY CREDIBILITY
with tier one accounts utilizing its leading-edge fit client, multi-vendor and stateless software solution

ENTREPRENURIAL CULTURE
that is agile and quickly addresses market needs

The perfect blend between two organizations | Diebold

CUSTOMER RELATIONSHIPS
demanding increased functionality through their existing channels

GLOBAL PRESENCE AND OPERATIONS
to support the expansion of Phoenix's offering across all geographies

LONG-STANDING HARDWARE EXCELLENCE
and experience in both self-service and branch channels

PROVEN SERVICE CAPABILITIES
in both physical and digital channels with a global footprint to deliver services around the world

INDUSTRY LEADING SECURITY
expertise in mitigating fraud, logical and physical threats

Capabilities Acquired

1 VISTA
Terminal Application & Tools

- Stateless
- Multivendor
- FIT Client (Thick or Thin)

2 COMMANDER
Operations Suite

- Asset Management
- Software Distribution
- Check Processing
- Electronic Journal/Log Analyzer
- Fleet Analytics

3 COMMANDER
Marketing Suite

- Personalization
- 1:1 Targeted Marketing
- e-Communication
- CRM Connections
- Multi-channel capable

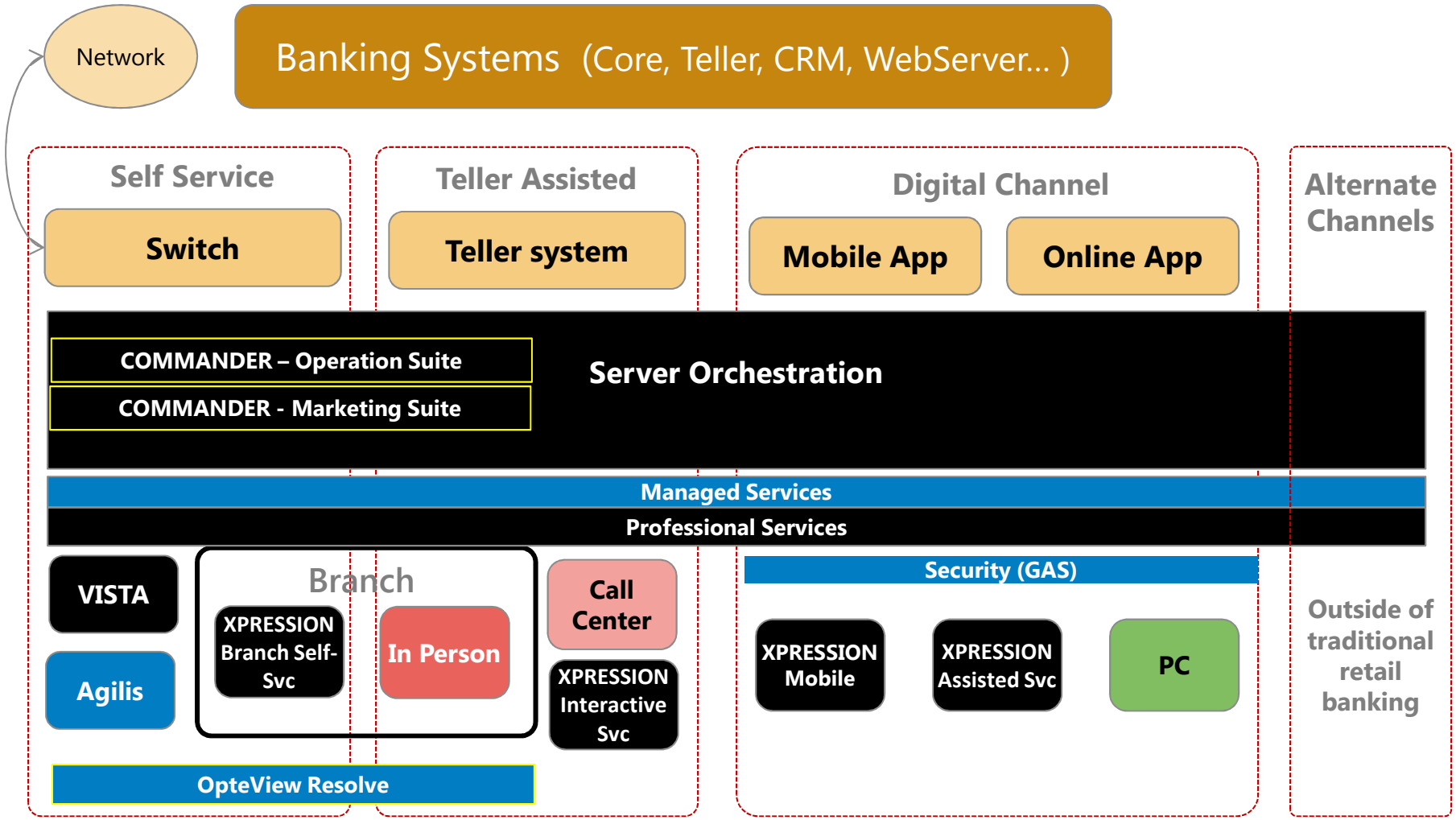
4 XPRESSION
Branch Self-Service Advanced Transactions

- Alternative Authentication
- Cash Advance
- Denomination Choice
- Advanced Deposit Capabilities: Cash Back, 3rd Party, Split
- Check Cashing
- Payments
- Extended Account List Transfer

5 XPRESSION
Interactive Service 2-Way Video

- Video w/a Remote Teller
- Audio w/a CSR
- Teller Remote Control
- Chat

6 XPRESSION
Assisted Service Tablet

- Assist with OTC Transaction Migration
- Profile High-Value Customers
- Pre-authorization & Over-ride

Portfolio Channel Map