

Genpact: Leader in Business Process & Technology Management

Date: November 8, 2010

Location: Wells Fargo TMT Conference – New York City

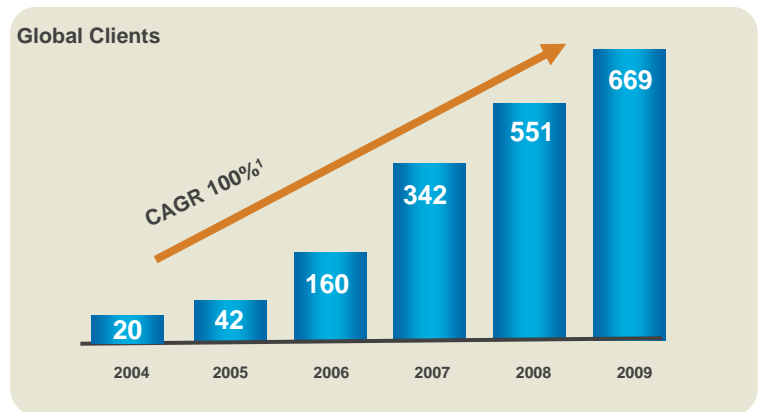
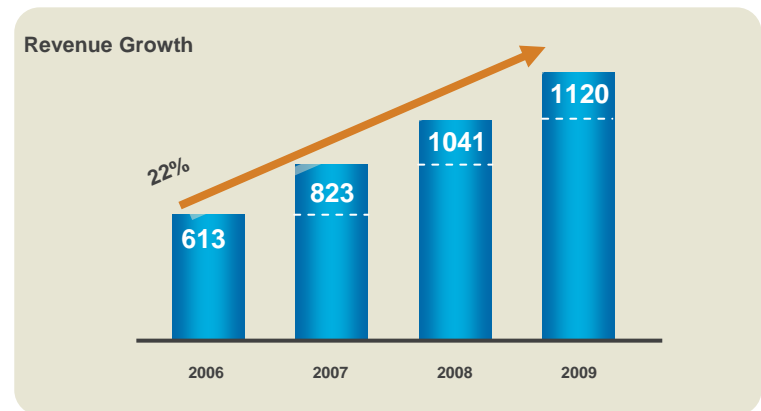
GENPACT

Disclaimer

These materials contain certain statements concerning our future growth prospects and forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements are based on Genpact's current expectations and beliefs, as well as a number of assumptions concerning future events. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those in such forward-looking statements. These risks and uncertainties include but are not limited to a slowdown in the economies and sectors in which our clients operate, a slowdown in the BPO and IT Services sectors, the risks and uncertainties arising from our past and future acquisitions, our ability to manage growth, factors which may impact our cost advantage, wage increases, our ability to attract and retain skilled professionals, risks and uncertainties regarding fluctuations in our earnings, general economic conditions affecting our industry as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission, including the Company's Annual Report on Form 10-K. These filings are available at www.sec.gov. Genpact may from time to time make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. Although the Company believes that these forward-looking statements are based on reasonable assumptions, you are cautioned not to pay undue reliance on these forward-looking statements, which reflect management's current analysis of future events. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company. In addition, you should be advised that our past performance is not necessarily indicative of future performance, particularly given the current global economic environment. These statements and other information made available in connection with the evaluation of the Company are not all-inclusive and do not contain all of the information that you may consider material or desirable in evaluating the Company.

Genpact over the years

- Spun off from GE as an independent company in 2005
- Listed on NYSE in 2007 (Symbol: G)
- Successful secondary public offering in March 2010
- Strong growth with revenues growing at 22% CAGR since 2006
- Diversified revenue base excluding GE growing at 100%+ CAGR since 2004
- Strong balance sheet and cash flows, including approximately \$430MM of cash and cash equivalents



Note: \$ in millions ¹Excluding GE

Outstanding Results

GENPACT

Experienced Global Leadership



Pramod Bhasin
CEO
13 years*
Former: Founder Genpact,
GE



Tiger Tyagarajan
COO
11 years*
Former: GE, Citibank,
Unilever



Bob Pryor
EVP – Sales and BD
1.5 years*
Former: Hewlett Packard,
Capgemini, Ernst & Young



Piyush Mehta
SVP - Human Resources
9 years*
Former: Unilever, PepsiCo



Patrick Cogy
CEO – Europe
5 years*
Former: GE



Charles Hunting
CEO – China, Japan
0.3 years*
Former: Accenture



Mohit Bhatia
CFO
11 years*
Former: GE, American
Express



Arvinder 'Monty' Singh
SVP – Client Relationships
5 years*
Former: GE



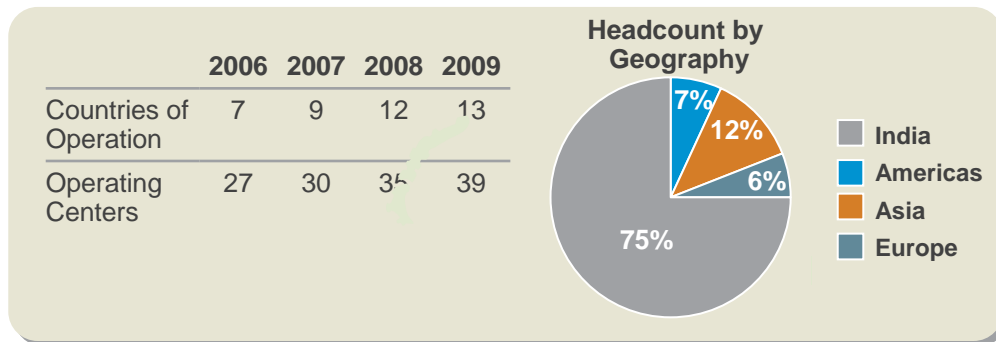
Anju Talwar
SVP – HRO & Training
13 years*
Former: American Express

Industry Pioneers | Global Team | Broad & Deep Experience

*Genpact Tenure

GENPACT

A Global Approach to Servicing Clients



42,500+ Employees • 13 Countries • 25+ Languages
One Operating Culture

End-to-End Portfolio of Core Business and Technology Services

Core Enterprise Services

Finance & Accounting

- Accounts Payable
- Order to Cash
- General Accounting
- Closing & Reporting
- Treasury & Tax
- Financial Planning/Analysis
- Payroll

Banking, Lending Ops and Insurance

- Application Processing
- Underwriting
- Claims Management
- Mortgage Orientation and Servicing
- Payment, Booking and Funding of Loans and Leases

Procurement Supply Chain & Industrial Process

- Indirect/Direct Sourcing & Procurement
- Demand Forecasting
- Inventory Optimization
- Fleet & Logistics Services
- After Market Services

Collections & Customer Service

- Early & Late Stage Collections
- Analytics/Skip Tracing
- Bankruptcy Originations
- Customer Care
- Technical/Product Support
- Customer Acquisition & Sales

Technology Services

Enterprise Application Services

- Enterprise Applications Solutions (Oracle, SAP, Siebel)
- Business Intelligence/Data Warehousing
- Technology Integration (ADM, BPM, Testing)

IT Infrastructure Management Services

- End User Computing/Help-Desk Services
- Enterprise Computing
- Database & Middleware
- Network, Voice & Security Services

Knowledge Services

Reengineering: Procure to Pay, Record to Close, Inquiry to Order, Order to Cash, Collections, Treasury & Tax

Analytics & Research: Marketing, Pricing, Inventory Optimization, Customer Loyalty/Surveys, Contract Management

Risk Management: Internal Audit, SOX Advisory, Regulatory, Enterprise, IT, Fraud Risk

Legal Processing: Contract Drafting, Legislative Monitoring, Research & Analysis

Global, Blue-chip and Discerning Clients

Banking, Financial Services & Insurance

Westpac
CALIFORNIA BANK TRUST
HALIFAX Always giving you extra
Xerox Capital Services
NAVISTAR POWERING INNOVATION
ICICI Bank
BAWAG PSK
Genworth Financial
MAX NEW YORK LIFE LIFE INSURANCE Karo Zyaada Ka Iraada
nab
mashreq المشرق

- + 2 Leading Fortune 500 Insurers
- + Leading Global Reinsurer
- + Leading Personal Insurer in US
- + 2 Leading US Retail Banks

Pharma and Healthcare

gsk GlaxoSmithKline
DJO
AstraZeneca
WELLPOINT
North Shore LIJ North Shore-Long Island Jewish Health System
CORAM™ specialty infusion services An Apris Healthcare Company
ucb
MIAMI CHILDREN'S HOSPITAL We're here for the children
Bupa
SAINT PETER'S UNIVERSITY HOSPITAL Treating you better...for life.

- + 4 of 10 Largest Pharmaceutical Cos.
- + 2 Leading Healthcare Information Cos.

Manufacturing

DELPHI
RENAULT
NISSAN
HUNTSMAN Enriching lives through innovation
ASHLAND
 + 2 Leading Global Conglomerates
 + Top Global Automaker
CPG/Retail
Cadbury
STAPLES
Walgreens
Kimberly-Clark
bluestem brands, inc.
DR PEPPER SNAPPLE
UB
SAB
Business Services
ModusLink GLOBAL SOLUTIONS
eBay
CARTUS
VFS GLOBAL
serco
CERIDIAN

- + Global Publishing Co.
- + Leading Package Delivery Co.
- + Leading Internet Services Co.

Others

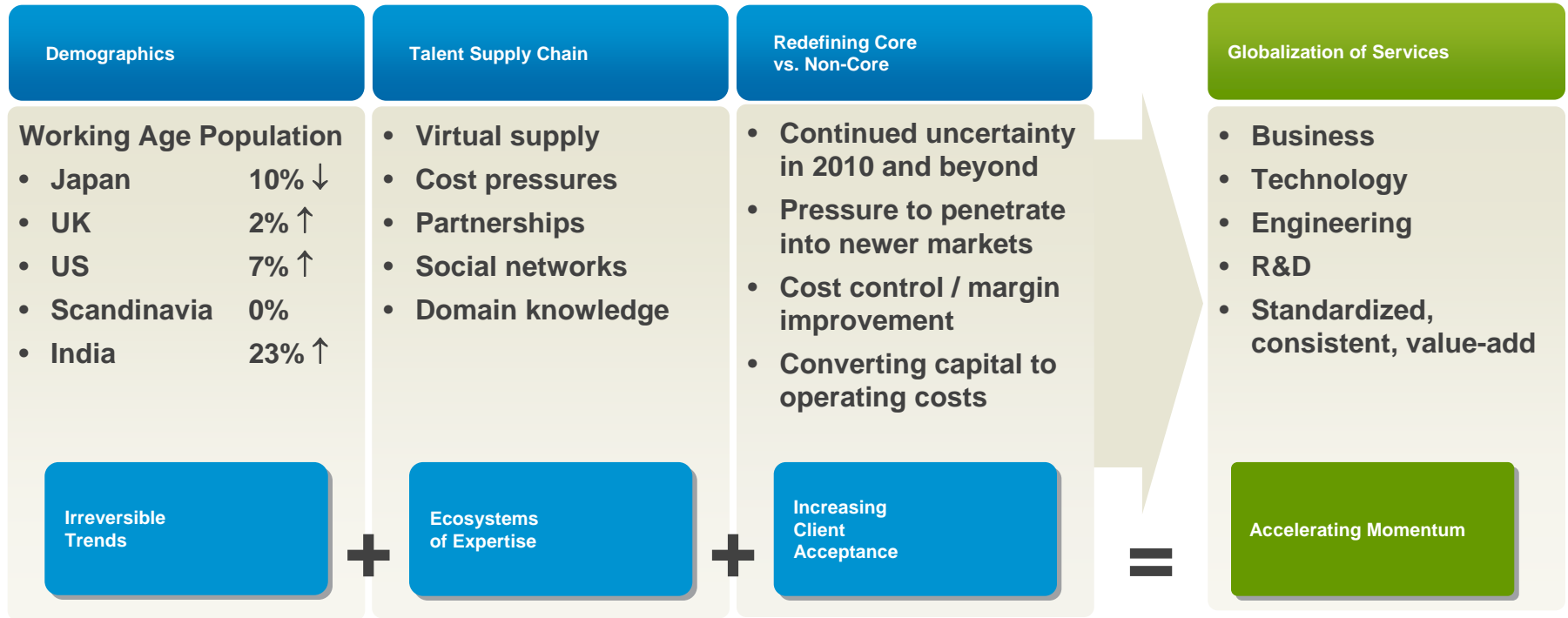
uninor
IRI
GE
Hertz
Johnson Controls
alliander
HYATT
KION GROUP
BENGAL AEROTROPOLIS PROJECTS LIMITED
PENSKE
HIKARI TSUSHIN, INC.
High-Tech
DEBOLD INNOVATION DELIVERED™
symantec™

- + Leading Data Management Co.

400+ Clients • 35+ Fortune 500 • 95+ Fortune 2000

GENPACT

Irreversible Trends Fueling the Global Demand for Business Process & Technology Management Solutions



Market for Global Outsourcing to Triple by 2020 to \$1.6 Trillion

Changing Market Landscape

Global sourcing no longer sufficient, clients are looking beyond the labor arbitrage.

Significant increase in clients driving own decisions and utilizing fewer resources from third party advisors prevents cycle times from shortening and reduces average deal size.

More corporate initiatives being driven at the CEO / board of director level and strategic consultants, which will ultimately drive more comprehensive and substantial outsourcing decisions.

- This plays to our strength and investments we made in BD to drive a more aggressive and proactive process of lead generation.
- Significantly expanding our relationship with the strategic consulting firms.

Significantly increased demand being driven by existing customers as clients seek to expand their strategic outsourcing relationships

- Mining now constitutes 50% of our pipeline.
- Is up 3 times from the same time last year.

Potential for growth in new geographies like China, India and Middle East

- Have put in new leadership with deep expertise in the local market for China and the Middle East; India continues to grow
- We maintain a leading position in BPO by differentiating our service offering through innovation and thought leadership like Smart Enterprise Processes (SEPSM).
- Look to help clients get ready for global competition.

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Why Genpact?

- **Best in the World at Business Process and Technology Management**
 - Industry leaders & innovators -13 years of unparalleled depth & breadth of experience
 - Setting industry standards - new geographies (India, China, Eastern Europe), new tools and technologies, transition methodology, new ways to measure processes and now a new science
- **Highly referenceable existing client base accounting for 80% of revenues**
 - 100%+ CAGR since 2005*
- **Unmatched Diversity and Depth of Services**
 - Over 4,000 processes managed in 25+ languages for 400+ customers representing 40+ industries across 15+ countries
- **Global Talent Pool**
 - 42,500+ employees unified by a set of common values built on a foundation of unyielding integrity
- **Distinctive Operating Excellence DNA and Culture Based on Lean, Six Sigma**
 - Pool of 10,000+ Six Sigma & 24,000+ Lean trained employees
 - Industrial strength approach to Process Excellence
- **Smart Enterprise Processes (SEPSM): The Science of Business Process and Technology Management**
 - A unique, granular approach leveraging Process Expertise, Targeted Analytics, Pragmatic Reengineering and Focused IT

Defining the Industry We Pioneered

*Excluding GE

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CONTACT INFORMATION

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