

HAWAIIAN TELCOM HOLDCO, INC.

HISTORICAL QUARTERLY DATA
(UNAUDITED)
(Dollars in thousands)

	For the Three Months Ended										For the Year Ended December 31,		
	3/31/15	6/30/15	9/30/15	12/31/15	3/31/16	6/30/16	9/30/16	12/31/16	3/31/17	6/30/17	2015	2016	6/30/17 LTM
Operating revenues:													
Business													
Data services:													
Ethernet and RNS.....	\$ 3,883	\$ 3,765	\$ 3,923	\$ 3,937	\$ 4,128	\$ 4,374	\$ 4,454	\$ 4,432	\$ 4,791	\$ 4,336	\$ 15,508	\$ 17,388	\$ 18,013
Dedicated Internet Access.....	1,693	1,657	1,856	2,675	3,519	5,424	2,634	2,674	2,603	2,086	7,881	14,251	9,997
Internet.....	3,363	3,321	3,397	3,359	3,562	3,399	3,401	3,347	3,354	3,313	13,440	13,709	13,415
BVoIP.....	2,471	2,642	2,746	2,807	2,907	3,154	3,284	3,340	3,326	3,577	10,666	12,685	13,527
Legacy data services.....	1,941	1,772	1,779	1,601	2,268	1,685	1,653	1,494	1,543	1,690	7,093	7,100	6,380
Total data services.....	13,351	13,157	13,701	14,379	16,384	18,036	15,426	15,287	15,617	15,002	54,589	65,133	61,332
Voice services.....	24,085	23,223	23,720	22,944	22,412	21,752	21,687	21,520	21,258	20,733	93,972	87,371	85,198
Data center services.....	—	—	—	—	—	—	—	—	—	—	—	—	—
Hosted and managed services.....	1,241	1,403	1,385	1,553	1,581	1,706	1,523	1,620	1,532	1,642	5,582	6,430	6,317
Equipment and related services.....	4,265	4,779	5,993	5,510	4,465	5,178	6,161	5,925	5,443	4,274	20,546	21,729	21,803
	42,942	42,562	44,799	44,386	44,842	46,672	44,797	44,352	43,850	41,651	174,689	180,663	174,650
Consumer													
Video services.....	7,522	8,280	8,677	9,187	9,426	9,997	10,483	10,652	10,594	10,806	33,666	40,558	42,535
Internet services.....	8,128	8,187	8,283	8,088	7,725	7,328	7,053	6,887	6,681	6,619	32,687	28,993	27,240
Voice services.....	20,516	20,033	19,683	19,042	19,054	18,627	18,144	17,563	16,986	16,407	79,273	73,388	69,100
	36,166	36,500	36,643	36,317	36,205	35,952	35,680	35,102	34,261	33,832	145,626	142,939	138,875
Wholesale carrier data.....	14,333	13,789	14,245	14,063	13,762	13,172	13,440	13,290	12,828	12,602	56,430	53,664	52,160
Other.....	3,673	3,336	5,218	4,439	3,985	3,745	3,931	4,036	3,571	3,213	16,668	15,697	14,751
Total operating revenues.....	\$ 97,114	\$ 96,187	\$ 100,905	\$ 99,205	\$ 98,794	\$ 99,541	\$ 97,848	\$ 96,780	\$ 94,510	\$ 91,298	\$ 393,413	\$ 392,963	\$ 380,436
Operating expenses:													
Cost of revenues (exclusive of depreciation and amortization).....													
	40,183	39,219	41,013	42,059	42,479	40,605	41,903	40,848	41,191	40,181	162,474	165,835	164,123
Selling, general and administrative expenses.....	29,732	29,767	33,146	31,153	29,865	29,554	29,206	29,795	31,395	26,608	123,798	118,420	117,004
Depreciation and amortization.....	21,280	21,941	22,551	22,107	21,950	22,493	23,036	22,437	21,269	21,742	87,879	89,916	88,484
Total operating expenses.....	\$ 91,195	\$ 90,927	\$ 96,710	\$ 95,319	\$ 94,294	\$ 92,652	\$ 94,145	\$ 93,080	\$ 93,855	\$ 88,531	\$ 374,151	\$ 374,171	\$ 369,611
Operating income.....	5,919	5,260	4,195	3,887	4,500	6,889	3,703	3,700	655	2,767	19,262	18,792	10,825
Depreciation and amortization.....	21,280	21,941	22,551	22,107	21,950	22,493	23,036	22,437	21,269	21,742	87,879	89,916	88,484
Non-cash stock and other performance-based compensation.....	375	525	186	497	779	789	737	641	725	731	1,584	2,946	2,834
SystemMetrics earn-out.....	272	272	(350)	64	515	216	(71)	105	—	32	258	765	66
Pension settlement loss.....	850	1,397	4,118	1,722	—	—	486	791	1,956	314	8,088	1,277	3,547
Early retirement plan severance.....	—	—	—	—	—	—	—	—	1,743	—	—	—	1,743
Other special items.....	476	394	550	1,045	390	396	675	826	714	839	2,464	2,287	3,054
Adjusted EBITDA (1).....	\$ 29,172	\$ 29,789	\$ 31,250	\$ 29,322	\$ 28,134	\$ 30,783	\$ 28,566	\$ 28,500	\$ 27,062	\$ 26,425	\$ 119,535	\$ 115,983	\$ 110,553
Capital expenditures.....	\$ 29,172	\$ 23,744	\$ 23,816	\$ 22,302	\$ 28,139	\$ 24,759	\$ 25,436	\$ 19,507	\$ 27,242	\$ 25,388	\$ 99,034	\$ 97,841	\$ 97,573
Levered Free Cash Flow (2).....	\$ (3,953)	\$ 2,394	\$ 3,804	\$ 2,076	\$ (2,497)	\$ 2,166	\$ (458)	\$ 5,225	\$ (3,717)	\$ (3,542)	\$ 4,323	\$ 4,436	\$ (2,492)
Business													
Data lines.....	19,624	19,759	19,835	20,081	19,954	19,851	19,754	19,596	19,341	18,917			
BVoIP lines.....	13,875	15,469	16,273	16,749	17,281	18,101	18,593	19,091	20,034	20,666			
Voice access lines.....	173,425	170,506	169,120	168,058	166,073	163,860	162,587	160,829	158,621	155,743			
Consumer													
Video subscribers.....	29,721	31,921	34,009	35,876	37,108	38,593	39,774	41,557	42,771	43,235			
Internet lines.....	93,090	93,338	93,202	93,002	92,820	91,820	91,000	91,089	90,693	90,073			
Voice access lines.....	165,074	160,819	156,311	151,996	147,375	143,441	139,167	135,363	131,142	127,134			
Homes enabled for video.....	166,000	175,000	183,000	190,000	195,000	198,000	201,000	202,000	203,000	204,000			

(1) Adjusted EBITDA is a non-GAAP financial measure used by management to evaluate the effectiveness of the Company's operating performance. Adjusted EBITDA is defined as net income plus interest expense (net of interest income and other), income taxes, depreciation and amortization, gain on sale of property, non-cash stock and other performance-based compensation, SystemMetrics earn-out, pension settlement loss and other special items. The Company believes this non-GAAP measure is a meaningful performance measure for investors because it is used by our Board and management to evaluate performance, enhance comparability between periods and make operating decisions. Our use of Adjusted EBITDA may not be comparable to similarly titled measures used by other companies in the telecommunications industry.

(2) Levered Free Cash Flow is a non-GAAP financial measure used by management to measure operational performance and liquidity. The Company defines Levered Free Cash Flow as Adjusted EBITDA less cash interest expense and capital expenditures.

HAWAIIAN TELCOM HOLDCO, INC.

RECONCILIATION OF NON-GAAP FINANCIAL MEASURES--ADJUSTED EBITDA & Levered Free Cash Flow (1) (2)

(UNAUDITED)

(Dollars in thousands)

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Net income (loss).....	\$ 975	\$ 455	\$ 105	\$ (435)	\$ 154	\$ 1,445	\$ (279)	\$ (214)	\$ (1,952)	\$ (3,476)	\$ 1,100	\$ 1,106	\$ (5,921)
Income tax provision (benefit).....	614	643	(54)	153	106	960	(174)	(302)	(1,386)	(2,402)	1,357	591	(4,264)
Interest expense & other income & expense, net.....	4,330	4,162	4,144	4,169	4,240	4,484	4,156	4,216	3,993	8,645	16,805	17,095	21,010
Operating income	5,919	5,260	4,195	3,887	4,500	6,889	3,703	3,700	655	2,767	19,262	18,792	10,825
Depreciation and amortization.....	21,280	21,941	22,551	22,107	21,950	22,493	23,036	22,437	21,269	21,742	87,879	89,916	88,484
Non-cash stock and other performance-based compensation	375	525	186	497	779	789	737	641	725	731	1,584	2,946	2,834
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Early retirement plan severance.....	—	—	—	—	—	—	—	—	1,743	—	—	—	1,743
Other special items.....	476	394	550	1,045	390	396	675	826	714	839	2,464	2,287	3,054
Adjusted EBITDA (1).....	\$ 29,172	\$ 29,789	\$ 31,250	\$ 29,322	\$ 28,134	\$ 30,783	\$ 28,566	\$ 28,500	\$ 27,062	\$ 26,425	\$ 119,535	\$ 115,983	\$ 110,553
Adjusted EBITDA (1).....	\$ 29,172	\$ 29,789	\$ 31,250	\$ 29,322	\$ 28,134	\$ 30,783	\$ 28,566	\$ 28,500	\$ 27,062	\$ 26,425	\$ 119,535	\$ 115,983	\$ 110,553
Cash interest expense.....	(3,953)	(3,651)	(3,630)	(4,944)	(2,492)	(3,858)	(3,588)	(3,768)	(3,537)	(4,579)	(16,178)	(13,706)	(15,472)
Capital expenditures.....	(29,172)	(23,744)	(23,816)	(22,302)	(28,139)	(24,759)	(25,436)	(19,507)	(27,242)	(25,388)	(99,034)	(97,841)	(97,573)
Levered Free Cash Flow (2).....	\$ (3,953)	\$ 2,394	\$ 3,804	\$ 2,076	\$ (2,497)	\$ 2,166	\$ (458)	\$ 5,225	\$ (3,717)	\$ (3,542)	\$ 4,323	\$ 4,436	\$ (2,492)

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(2) Levered Free Cash Flow is a non-GAAP financial measure used by management to measure operational performance and liquidity. The Company defines Levered Free Cash Flow as Adjusted EBITDA less cash interest expense and capital expenditures.