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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**  
WASHINGTON, DC 20549

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**FORM 10-Q**

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(Mark One)

- QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended March 31, 2015

or

- TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission File Number: 1-12718

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**HEALTH NET, INC.**

(Exact name of registrant as specified in its charter)

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**Delaware**

(State or other jurisdiction of  
incorporation or organization)

**21650 Oxnard Street, Woodland Hills, CA**

(Address of principal executive offices)

**95-4288333**

(I.R.S. Employer  
Identification No.)

**91367**

(Zip Code)

**(818) 676-6000**

(Registrant's telephone number, including area code)

N/A

(Former name, former address and former fiscal year, if changed since last report)

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.  Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).  Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

- Large accelerated filer     Accelerated filer     Non-accelerated filer     Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock as of the latest practicable date:

The number of shares outstanding of the registrant's Common Stock as of April 29, 2015 was 77,137,532 (excluding 76,436,083 shares held as treasury stock).

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**PART I. FINANCIAL INFORMATION**

**Item 1. Financial Statements**

**HEALTH NET, INC.**

**CONSOLIDATED STATEMENTS OF OPERATIONS**

**(Amounts in thousands, except per share data)**

**(Unaudited)**

	<b>Three months ended March 31,</b>	
	<b>2015</b>	<b>2014</b>
<b>Revenues</b>		
Health plan services premiums .....	\$ 3,720,800	\$ 2,881,345
Government contracts .....	154,714	144,090
Net investment income.....	13,241	11,102
Administrative services fees and other income.....	1,141	2,398
<b>Total revenues.....</b>	<b>3,889,896</b>	<b>3,038,935</b>
<b>Expenses</b>		
Health plan services (excluding depreciation and amortization) .....	3,142,863	2,402,342
Government contracts .....	142,540	131,974
General and administrative .....	453,848	361,023
Selling .....	68,696	64,152
Depreciation and amortization .....	4,307	9,663
Interest.....	8,049	7,821
Asset impairment .....	1,884	—
<b>Total expenses .....</b>	<b>3,822,187</b>	<b>2,976,975</b>
Income from operations before income taxes.....	67,709	61,960
Income tax provision .....	37,721	33,173
<b>Net income.....</b>	<b>\$ 29,988</b>	<b>\$ 28,787</b>
Net income per share:		
Basic.....	\$ 0.39	\$ 0.36
Diluted.....	\$ 0.38	\$ 0.36
Weighted average shares outstanding:		
Basic.....	77,085	79,802
Diluted.....	78,370	80,922

See accompanying condensed notes to consolidated financial statements.

**HEALTH NET, INC.**  
**CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME**  
**(Amounts in thousands)**  
**(Unaudited)**

	Three months ended March 31,	
	2015	2014
Net income.....	\$ 29,988	\$ 28,787
Other comprehensive income (loss) before tax:		
Unrealized gains (losses) on investments available-for-sale:		
Unrealized holding gains arising during the period.....	16,282	28,388
Less: Reclassification adjustments for gains included in earnings .....	(605)	(308)
Unrealized gains on investments available-for-sale, net.....	15,677	28,080
Defined benefit pension plans:		
Prior service cost arising during the period .....	—	—
Net loss arising during the period .....	—	—
Less: Amortization of prior service cost and net loss included in net periodic pension cost .....	640	150
Defined benefit pension plans, net.....	640	150
Other comprehensive income before tax .....	16,317	28,230
Income tax expense related to components of other comprehensive income.....	5,758	9,873
Other comprehensive income, net of tax .....	10,559	18,357
Comprehensive income .....	\$ 40,547	\$ 47,144

See accompanying condensed notes to consolidated financial statements.

**HEALTH NET, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
(Amounts in thousands, except per share data)  
(Unaudited)

	<u>March 31,</u> <u>2015</u>	<u>December 31,</u> <u>2014</u>
<b>ASSETS</b>		
Current Assets:		
Cash and cash equivalents .....	\$ 1,018,353	\$ 869,133
Investments-available-for-sale (amortized cost: 2015-\$2,490,857, 2014-\$1,777,404) .....	2,520,429	1,791,060
Premiums receivable, net of allowance for doubtful accounts (2015-\$2,504, 2014-\$1,671) .....	299,286	951,935
Amounts receivable under government contracts .....	229,227	150,546
Other receivables .....	367,135	424,910
Deferred taxes .....	55,529	57,911
Assets held for sale .....	50,000	50,000
Other assets .....	348,240	220,122
Total current assets .....	4,888,199	4,515,617
Property and equipment, net .....	84,095	84,328
Goodwill .....	558,886	558,886
Other intangible assets, net .....	11,119	11,822
Deferred taxes .....	42,449	33,081
Investments-available-for-sale-noncurrent (amortized cost: 2015-\$7,471, 2014-\$5,474) .....	6,328	4,570
Other noncurrent assets .....	288,954	187,630
Total Assets .....	<u>\$ 5,880,030</u>	<u>\$ 5,395,934</u>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current Liabilities:		
Reserves for claims and other settlements .....	\$ 1,913,778	\$ 1,896,035
Health care and other costs payable under government contracts .....	80,831	71,988
Unearned premiums .....	160,597	96,106
Accounts payable and other liabilities .....	1,180,454	880,374
Total current liabilities .....	3,335,660	2,944,503
Senior notes payable .....	399,556	399,504
Borrowings under revolving credit facility .....	195,000	100,000
Other noncurrent liabilities .....	290,714	242,705
Total Liabilities .....	4,220,930	3,686,712
Commitments and contingencies		
Stockholders' Equity:		
Preferred stock (\$0.001 par value, 10,000 shares authorized, none issued and outstanding) .....	—	—
Common stock (\$0.001 par value, 350,000 shares authorized; issued 2015-153,483 shares; 2014-152,451 shares) .....	154	153
Additional paid-in capital .....	1,465,793	1,444,705
Treasury common stock, at cost (2015-76,434 shares of common stock; 2014-74,378 shares of common stock) .....	(2,453,410)	(2,341,652)
Retained earnings .....	2,639,265	2,609,277
Accumulated other comprehensive income (loss) .....	7,298	(3,261)
Total Stockholders' Equity .....	1,659,100	1,709,222
Total Liabilities and Stockholders' Equity .....	<u>\$ 5,880,030</u>	<u>\$ 5,395,934</u>

See accompanying condensed notes to consolidated financial statements.

**HEALTH NET, INC.**  
**CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY**  
(Amounts in thousands)  
(Unaudited)

	Common Stock		Additional Paid-In Capital	Common Stock Held in Treasury		Retained Earnings	Accumulated Other Comprehensive Income (Loss)	Total
	Shares	Amount		Shares	Amount			
<b>Balance as of January 1, 2014</b> .....	150,224	\$ 150	\$ 1,377,624	(70,704)	\$ (2,179,744)	\$ 2,463,648	\$ (32,867)	\$ 1,628,811
Net income .....						28,787		28,787
Other comprehensive income .....							18,357	18,357
Exercise of stock options and vesting of restricted stock units .....	1,218	2	10,246					10,248
Share-based compensation expense .....			9,164					9,164
Tax benefit related to equity compensation plans .....			928					928
Repurchases of common stock .....				(538)	(17,794)			(17,794)
<b>Balance as of March 31, 2014</b> .....	151,442	\$ 152	\$ 1,397,962	(71,242)	\$ (2,197,538)	\$ 2,492,435	\$ (14,510)	\$ 1,678,501
<b>Balance as of January 1, 2015</b> .....	152,451	\$ 153	\$ 1,444,705	(74,378)	\$ (2,341,652)	\$ 2,609,277	\$ (3,261)	\$ 1,709,222
Net income .....						29,988		29,988
Other comprehensive income .....							10,559	10,559
Exercise of stock options and vesting of restricted stock units .....	1,032	1	11,031					11,032
Share-based compensation expense .....			6,668					6,668
Tax benefit related to equity compensation plans .....			3,389					3,389
Repurchases of common stock .....				(2,056)	(111,758)			(111,758)
<b>Balance as of March 31, 2015</b> .....	153,483	\$ 154	\$ 1,465,793	(76,434)	\$ (2,453,410)	\$ 2,639,265	\$ 7,298	\$ 1,659,100

See accompanying condensed notes to consolidated financial statements.

**HEALTH NET, INC.**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**  
(Amounts in thousands)  
(Unaudited)

	Three months ended March 31,	
	2015	2014
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Net income.....	\$ 29,988	\$ 28,787
Adjustments to reconcile net income to net cash provided by operating activities:		
Amortization and depreciation.....	4,307	9,663
Asset impairment charges.....	1,884	—
Share-based compensation expense.....	6,668	9,164
Deferred income taxes.....	(12,735)	18,129
Excess tax benefit on share-based compensation.....	(3,537)	(997)
Net realized (gain) loss on investments.....	(605)	(308)
Other changes.....	8,210	9,562
Changes in assets and liabilities, net of effects of acquisitions and dispositions:		
Premiums receivable and unearned premiums.....	717,140	(16,588)
Other current assets, receivables and noncurrent assets.....	(187,633)	(147,387)
Amounts receivable/payable under government contracts.....	(48,831)	34,089
Reserves for claims and other settlements.....	17,743	167,883
Accounts payable and other liabilities.....	328,019	199,461
Net cash provided by operating activities.....	860,618	311,458
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Sales of investments.....	93,476	66,499
Maturities of investments.....	29,061	24,469
Purchases of investments.....	(796,719)	(125,564)
Purchases of property and equipment.....	(9,221)	(17,437)
Sales (purchases) of restricted investments and other.....	(6,898)	3,537
Net cash used in investing activities.....	(690,301)	(48,496)
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Proceeds from exercise of stock options and employee stock purchases.....	9,691	3,746
Excess tax benefit on share-based compensation.....	3,537	997
Repurchases of common stock.....	(111,680)	(11,292)
Borrowings under financing arrangements.....	130,000	—
Repayment of borrowings under financing arrangements.....	(35,000)	—
Net increase (decrease) in checks outstanding, net of deposits.....	—	713
Customer funds administered.....	(17,645)	46,743
Net cash (used in) provided by financing activities.....	(21,097)	40,907
Net increase in cash and cash equivalents.....	149,220	303,869
Cash and cash equivalents, beginning of period.....	869,133	433,155
Cash and cash equivalents, end of period.....	\$ 1,018,353	\$ 737,024
<b>SUPPLEMENTAL CASH FLOWS DISCLOSURE:</b>		
Interest paid.....	\$ 1,212	\$ 968
Income taxes paid.....	3,936	338

See accompanying condensed notes to consolidated financial statements.

**HEALTH NET, INC.**  
**CONDENSED NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**(Unaudited)**

**1. BASIS OF PRESENTATION**

Health Net, Inc. prepared the accompanying unaudited consolidated financial statements following the rules and regulations of the U.S. Securities and Exchange Commission ("SEC") for interim reporting. In this Quarterly Report on Form 10-Q, unless the context otherwise requires, the terms "Company," "Health Net," "we," "us," and "our" refer to Health Net, Inc. and its subsidiaries. As permitted under those rules and regulations, certain notes or other financial information that are normally required by accounting principles generally accepted in the United States of America ("GAAP") have been condensed or omitted if they substantially duplicate the disclosures contained in the annual audited financial statements. The accompanying unaudited consolidated financial statements should be read together with the audited consolidated financial statements and related notes included in our Annual Report on Form 10-K for the year ended December 31, 2014 ("Form 10-K").

We are responsible for the accompanying unaudited consolidated financial statements. These consolidated financial statements include all normal and recurring adjustments that are considered necessary for the fair presentation of our financial position and operating results in accordance with GAAP. In accordance with GAAP, we make certain estimates and assumptions that affect the reported amounts. Actual results could differ from those estimates and assumptions. In addition, revenues, expenses, assets and liabilities can vary during each quarter of the year. Therefore, the results and trends in these interim financial statements may not be indicative of those for the full year.

On November 2, 2014, we signed a definitive master services agreement with Cognizant Healthcare Services, LLC, a wholly owned subsidiary of Cognizant Technology Solutions Corporation ("Cognizant") to provide certain services to us. In connection with this agreement, we have also entered into an asset purchase agreement pursuant to which we have agreed to sell certain software assets and related intellectual property we own to Cognizant. The transaction, including the related asset sale, is subject to receipt of required regulatory approvals. As of March 31, 2015 and December 31, 2014, respectively, we have classified \$50.0 million, at fair value less cost to sell, in assets as assets held for sale. See Note 3 for additional information about our agreement with Cognizant and the assets held for sale.

**2. SIGNIFICANT ACCOUNTING POLICIES**

**Cash and Cash Equivalents**

Cash equivalents include all highly liquid investments with maturity of three months or less when purchased. We had no checks outstanding, net of deposits as of March 31, 2015 and December 31, 2014. Checks outstanding, net of deposits are classified as accounts payable and other liabilities in the consolidated balance sheets and the changes are reflected in the line item net increase (decrease) in checks outstanding, net of deposits within the cash flows from financing activities in the consolidated statements of cash flows.

**Investments**

Investments classified as available-for-sale, which consist primarily of debt securities, are stated at fair value. Unrealized gains and losses are excluded from earnings and reported as other comprehensive income, net of income tax effects. The cost of investments sold is determined in accordance with the specific identification method and realized gains and losses are included in net investment income. We analyze all debt investments that have unrealized losses for impairment consideration and assess the intent to sell such securities. If such intent exists, impaired securities are considered other-than-temporarily impaired. Management also assesses if we may be required to sell the debt investments prior to the recovery of amortized cost, which may also trigger an impairment charge. If securities are considered other-than-temporarily impaired based on intent or ability, we assess whether the amortized costs of the securities can be recovered. If management anticipates recovering an amount less than the amortized cost of the securities, an impairment charge is calculated based on the expected discounted cash flows of the securities. Any deficit between the amortized cost and the expected cash flows is recorded through earnings as a charge. All other temporary impairment changes are recorded through other comprehensive income. During the three months ended March 31, 2015 and 2014, respectively, no losses were recognized from other-than-temporary impairments.

## **Fair Value of Financial Instruments**

The estimated fair value amounts of cash equivalents, investments available-for-sale, premiums and other receivables, notes receivable and notes payable have been determined by using available market information and appropriate valuation methodologies. The carrying amounts of cash equivalents approximate fair value due to the short maturity of those instruments. Fair values for debt and equity securities are generally based upon quoted market prices. Where quoted market prices were not readily available, fair values were estimated using valuation methodologies based on available and observable market information. Such valuation methodologies include reviewing the value ascribed to the most recent financing, comparing the security with securities of publicly traded companies in a similar line of business, and reviewing the underlying financial performance including estimating discounted cash flows. The carrying value of premiums and other receivables, long-term notes receivable and nonmarketable securities approximates the fair value of such financial instruments. The fair value of notes payable is estimated based on the quoted market prices for the same or similar issues or on the current rates offered to us for debt with the same remaining maturities. The fair value of our fixed-rate borrowings was \$426.5 million and \$437.0 million as of March 31, 2015 and December 31, 2014, respectively. As of March 31, 2015 and December 31, 2014, the fair value of our variable-rate borrowings under our revolving credit facility was \$195.0 million and \$100.0 million, respectively. The fair value of our fixed-rate borrowings was determined using the quoted market price, which is a Level 1 input in the fair value hierarchy. The fair value of our variable-rate borrowings was estimated to equal the carrying value because the interest rates paid on these borrowings were based on prevailing market rates. Since the pricing inputs are other than quoted prices and fair value is determined using an income approach, our variable-rate borrowings are classified as a Level 2 in the fair value hierarchy. See Notes 7 and 8 for additional information regarding our financing arrangements and fair value measurements, respectively.

## **Health Plan Services Revenue Recognition**

Health plan services premium revenues generally include HMO, PPO, EPO and POS premiums from employer groups and individuals and from Medicare recipients who have purchased supplemental benefit coverage, for which premiums are based on a predetermined prepaid fee, Medicaid revenues based on multi-year contracts to provide care to Medicaid recipients, revenue under Medicare risk contracts to provide care to enrolled Medicare recipients and revenue under our dual eligible members who are participating in the California Coordinated Care Initiative (the "CCI"). Revenue is recognized in the month in which the related enrollees are entitled to health care services. Premiums collected in advance of the month in which enrollees are entitled to health care services are recorded as unearned premiums.

Under the Patient Protection and Affordable Care Act and the Health Care and Education Reconciliation Act of 2010 (collectively, the "ACA"), commercial health plans with medical loss ratios ("MLR") on fully insured products, as calculated as set forth in the ACA, that fall below certain targets are required to rebate ratable portions of their premiums annually. We classify the estimated rebates, if any, as a reduction to health plan services premiums in our consolidated statement of operations. Estimated rebates for our commercial health plans were \$0 for the three months ended March 31, 2015 and 2014, respectively. In addition to the rebates for the commercial health plans under the ACA, there is also a medical loss ratio corridor for the California Department of Health Care Services ("DHCS") adult Medicaid expansion members under the state Medicaid program in California ("Medi-Cal") from January 1, 2014 to June 30, 2015. If our MLR for this population is below 85%, then we would have to pay DHCS a rebate. If the MLR is above 95%, then DHCS would have to pay us additional premium. As of March 31, 2015 and December 31, 2014, we have accrued \$264.0 million and \$200.6 million, respectively, in MLR rebates with respect to this population payable to DHCS. Accordingly, for the three months ended March 31, 2015, we reduced health plan services premium revenue by \$63.4 million. No MLR rebates were recorded in the three months ended March 31, 2014. Our Medicaid contract with the state of Arizona contains profit-sharing provisions. Because our Arizona Medicaid profits were in excess of the amount we are allowed to fully retain, we reduced health plan services premium revenue by \$15.8 million for the three months ended March 31, 2015 and by \$1.4 million for the three months ended March 31, 2014. With respect to our Arizona Medicaid contract, the profit corridor receivable balance included in other noncurrent assets as of March 31, 2015 and December 31, 2014 was \$0 and \$2.3 million, respectively, and the profit corridor payable balance included in accounts payable and other liabilities as of March 31, 2015 and December 31, 2014 was \$12.9 million and \$27.0 million, respectively. The profit corridor payable balance included in other noncurrent liabilities as of March 31, 2015 was \$3.8 million and \$0 as of December 31, 2014. In the three months ended March 31, 2015, the Arizona Health Care Cost Containment System ("AHCCCS") withheld \$23.8 million in connection with the profit corridor payable from our capitation payment. In addition, certain provisions of the ACA became effective January 1, 2014, including an annual insurance industry premium-based assessment and the establishment of federally facilitated, state and federal

partnership or state-based health insurance exchanges coupled with premium stabilization programs. See below in this Note 2 under the heading "Accounting for Certain Provisions of the ACA" for additional information.

Our Medicare Advantage contracts are with the Centers for Medicare & Medicaid Services ("CMS"). CMS deploys a risk adjustment model which apportions premiums paid to all health plans according to health severity and certain demographic factors. This risk adjustment model results in periodic changes in our risk factor adjustment scores for certain diagnostic codes, which then result in changes to our health plan services premium revenues. Because the recorded revenue is based on our best estimate at the time, the actual payment we receive from CMS for risk adjustment reimbursement settlements may be materially different than the amounts we have initially recognized on our financial statements. The change in our estimate for the risk adjustment revenue related to prior years in the three months ended March 31, 2015 decreased health plan services premium revenues by \$5.4 million. The change in our estimate for the risk adjustment revenue related to prior years in the three months ended March 31, 2014 increased health plan services premium revenues by \$15.6 million.

Our premiums from the Medi-Cal programs and other state-sponsored health programs are subject to certain retroactive premium adjustments based on expected and actual health care costs. For the three months ended March 31, 2015, retroactive premium adjustments for our Medi-Cal member risk reassignment for prior periods increased premium revenue by \$27.2 million. For the three months ended March 31, 2014, retroactive premium adjustments for prior periods were not material.

In addition, our state-sponsored health care programs in California, including Medi-Cal, seniors and persons with disabilities ("SPD") programs, the dual eligibles demonstration portion of the California Coordinated Care Initiative that began in April 2014 and Medicaid expansion under federal health care reform that began in January 2014, are subject to retrospective premium adjustments based on certain risk sharing provisions included in our state-sponsored health plans rate settlement agreement described below. We estimate and recognize the retrospective adjustments to premium revenue based upon experience to date under our state-sponsored health care programs contracts. The retrospective premium adjustment is recorded as an adjustment to premium revenue and other noncurrent assets.

On November 2, 2012, we entered into a state-sponsored health plans rate settlement agreement (the "Agreement") with the DHCS to settle historical rate disputes with respect to our participation in the Medi-Cal program, for rate years prior to the 2011–2012 rate year. As part of the Agreement, DHCS agreed, among other things, to (1) an extension of all of our Medi-Cal managed care contracts existing as of the date of the Agreement for an additional five years from their then existing expiration dates; (2) retrospective premium adjustments on all of our state-sponsored health care programs, including Medi-Cal, which includes SPDs, Healthy Families, the dual eligibles demonstration portion of the CCI that began in 2014 and Medi-Cal expansion populations that also began in 2014 (our "state-sponsored health care programs"), which are tracked in a settlement account as discussed in more detail below; and (3) compensate us should DHCS terminate any of our state-sponsored health care programs contracts early.

Effective January 1, 2013, the settlement account (the "Account") was established with an initial balance of zero. The balance in the Account is adjusted annually to reflect retrospective premium adjustments for each calendar year (referenced in the Agreement as a "deficit" or "surplus"). A deficit or surplus will result to the extent our actual pretax margin (as defined in the Agreement) on our state-sponsored health care programs is below or above a predetermined pretax margin target. The amount of any deficit or surplus is calculated as described in the Agreement. Cash settlement of the Account will occur on December 31, 2019, except that under certain circumstances the DHCS may extend the final settlement for up to three additional one-year periods (as may be extended, the "Term"). In addition, the DHCS will make an interim partial settlement payment to us if it terminates any of our state-sponsored health care programs contracts early. Upon expiration of the Term, if the Account is in a surplus position, then no monies are owed to either party. If the Account is in a deficit position, then DHCS shall pay the amount of the deficit to us. In no event, however, shall the amount paid by DHCS to us under the Agreement exceed \$264 million or be less than an alternative minimum amount as defined in the Agreement.

We estimate and recognize the retrospective adjustments to premium revenue based upon experience to date under our state-sponsored health care programs contracts. The retrospective premium adjustment is recorded as an adjustment to premium revenue and other noncurrent assets. As of March 31, 2015, we had calculated a surplus of \$83.8 million. As a surplus Account position results in no monies due to either party upon expiration of the Term, we have no receivable and no payable recorded as of March 31, 2015 in connection with the Agreement. As of December 31, 2014, we had calculated a surplus of \$53.4 million under the Agreement and reduced our receivable to zero, reflecting our cumulative estimated retrospective premium adjustment to the Account based on our actual pretax margin for the period beginning on January 1, 2013 and ending on December 31, 2014. For the three months ended March 31, 2014, our health plan services premium revenue was reduced by \$12.9 million, as a result of the change in the deficit calculated during the three months ended March 31, 2014.

## **Health Plan Services Health Care Cost**

The cost of health care services is recognized in the period in which services are provided and includes an estimate of the cost of services that have been incurred but not yet reported. Such costs include payments to primary care physicians, specialists, hospitals and outpatient care facilities, and the costs associated with managing the extent of such care. Our health care cost also can include from time to time remediation of certain claims as a result of periodic reviews by various regulatory agencies.

We estimate the amount of the provision for health care service costs incurred but not yet reported ("IBNR") in accordance with GAAP and using standard actuarial developmental methodologies based upon historical data including the period between the date services are rendered and the date claims are received and paid, denied claim activity, expected medical cost inflation, seasonality patterns and changes in membership, among other things.

Our IBNR best estimate also includes a provision for adverse deviation, which is an estimate for known environmental factors that are reasonably likely to affect the required level of IBNR reserves. This provision for adverse deviation is intended to capture the potential adverse development from known environmental factors such as our entry into new geographical markets, changes in our geographic or product mix, the introduction of new customer populations, variation in benefit utilization, disease outbreaks, changes in provider reimbursement, fluctuations in medical cost trend, variation in claim submission patterns and variation in claims processing speed and payment patterns, changes in technology that provide faster access to claims data or changes in the speed of adjudication and settlement of claims, variability in claims inventory levels, non-standard claim development, and/or exceptional situations that require judgmental adjustments in setting the reserves for claims.

We consistently apply our IBNR estimation methodology from period to period. Our IBNR best estimate is made on an accrual basis and adjusted in future periods as required. Any adjustments to the prior period estimates are included in the current period. As additional information becomes known to us, we adjust our assumptions accordingly to change our estimate of IBNR. Therefore, if moderately adverse conditions do not occur, evidenced by more complete claims information in the following period, then our prior period estimates will be revised downward, resulting in favorable development. However, any favorable prior period reserve development would increase current period net income only to the extent that the current period provision for adverse deviation is less than the benefit recognized from the prior period favorable development. If moderately adverse conditions occur and are more acute than we estimated, then our prior period estimates will be revised upward, resulting in unfavorable development, which would decrease current period net income. For the three months ended March 31, 2015, we had \$85.3 million in net favorable reserve developments related to prior years. The amount for the three months ended March 31, 2015 consisted of \$20.6 million in favorable prior year development and a release of \$64.7 million of the provision for adverse deviation held at December 31, 2014. We believe that the \$20.6 million favorable developments for the three months ended March 31, 2015 was primarily due to the growth of the new Medicaid expansion population in 2014. As part of our best estimate for IBNR, the provision for adverse deviation recorded as of March 31, 2015 and December 31, 2014 was \$73.5 million and \$77.7 million, respectively. For the three months ended March 31, 2014, we had \$22.9 million in net favorable reserve developments related to prior years. The amount for the three months ended March 31, 2014 consisted of \$23.0 million in unfavorable prior year development primarily due to the existence of moderately adverse conditions and a release of \$45.9 million of the provision for adverse deviation held at December 31, 2013. We believe the \$23.0 million unfavorable development was due to unanticipated benefit utilization in our commercial business arising from dates of service in the fourth quarter of 2013 as a result of an uncertain environment related to the ACA. For the three months ended March 31, 2015, the reserve development related to prior years, when considered together with the provision for adverse deviation recorded as of March 31, 2015, did not have a material impact on our operating results or financial condition.

The majority of the IBNR reserve balance held at each quarter-end is associated with the most recent months' incurred services because these are the services for which the fewest claims have been paid. The degree of uncertainty in the estimates of incurred claims is greater for the most recent months' incurred services. Revised estimates for prior periods are determined in each quarter based on the most recent updates of paid claims for prior periods. Estimates for service costs incurred but not yet reported are subject to the impact of changes in the regulatory environment, economic conditions, changes in claims trends, and numerous other factors. Given the inherent variability of such estimates, the actual liability could differ materially from the amounts estimated.

## **Government Contracts**

On April 1, 2011, we began delivery of administrative services under our Managed Care Support Contract (the "T-3 contract") for the TRICARE North Region. The T-3 contract was awarded to us on May 13, 2010, and included

five one-year option periods. On March 15, 2014, the U.S. Department of Defense ("Department of Defense" or "DoD") exercised the last of these options, which extended the T-3 contract through March 31, 2015. On June 27, 2014, at the DoD's request, we submitted a proposal to add three additional one-year option periods to the T-3 contract. In March 2015, the DoD modified our T-3 contract to add three additional one-year option periods and awarded us the first of the three option periods, which allows us to continue providing access to health care services to TRICARE beneficiaries through March 31, 2016. If all three one-year option periods are ultimately exercised, the T-3 contract would conclude on March 31, 2018. On April 24, 2015, the DoD issued its final request for proposal for the next generation TRICARE contract, with health care delivery commencing on April 1, 2017. All proposals are due on June 23, 2015.

Revenues and expenses associated with the T-3 contract are reported as part of Government Contracts revenues and Government Contracts expenses in the consolidated statements of operations and included in the Government Contracts reportable segment.

### Concentrations of Credit Risk

Financial instruments that potentially subject us to concentrations of credit risk consist primarily of cash equivalents, investments and premiums receivable. All cash equivalents and investments are managed within established guidelines, which provide us diversity among issuers. Concentrations of credit risk with respect to premiums receivable are limited due to the large number of payers comprising our customer base. The federal government is the primary customer of our Government Contracts reportable segment with fees and premiums associated with this customer accounting for approximately 97% of our Government Contracts revenue. In addition, the federal government is a significant customer of our Western Region Operations reportable segment as a result of our contract with CMS for coverage of Medicare-eligible individuals. Furthermore, our Medicaid revenue is derived in California through our contracts with the DHCS, and in Arizona through our contract with the Arizona Health Care Cost Containment System ("AHCCCS"). The DHCS is a significant customer of our Western Region Operations reportable segment.

### Comprehensive Income

Comprehensive income includes all changes in stockholders' equity (except those arising from transactions with stockholders) and includes net income (loss), net unrealized appreciation (depreciation) after tax on investments available-for-sale and prior service cost and net loss related to our defined benefit pension plan.

Our accumulated other comprehensive income (loss) for the three months ended March 31, 2015 and 2014 are as follows:

(Dollars in millions)	Unrealized Gains (Losses) on investments available-for-sale	Defined Benefit Pension Plans	Accumulated Other Comprehensive Income (Loss)
Balance as of January 1, 2014 .....	\$ (28.3)	\$ (4.6)	\$ (32.9)
Other comprehensive (loss) income before reclassifications .....	18.5	—	18.5
Amounts reclassified from accumulated other comprehensive income (loss) .....	(0.2)	0.1	(0.1)
Other comprehensive income for the three months ended March 31, 2014 .....	18.3	0.1	18.4
Balance as of March 31, 2014 .....	<u>\$ (10.0)</u>	<u>\$ (4.5)</u>	<u>\$ (14.5)</u>
Balance as of January 1, 2015 .....	\$ 8.2	\$ (11.5)	\$ (3.3)
Other comprehensive income (loss) before reclassifications .....	10.6	—	10.6
Amounts reclassified from accumulated other comprehensive income (loss) .....	(0.4)	0.4	—
Other comprehensive income for the three months ended March 31, 2015 .....	10.2	0.4	10.6
Balance as of March 31, 2015 .....	<u>\$ 18.4</u>	<u>\$ (11.1)</u>	<u>\$ 7.3</u>

The following table shows reclassifications out of accumulated other comprehensive income and the affected line items in the consolidated statements of operations for the three months ended March 31, 2015 and 2014:

	Three months ended March 31,		Affected line item in the Consolidated Statements of Operations
	2015	2014	
(Dollars in millions)			
Unrealized gains on investments available-for-sale .....	\$ 0.6	\$ 0.3	Net investment income
	0.6	0.3	Total before tax
	0.2	0.1	Tax expense
	0.4	0.2	Net of tax
Amortization of defined benefit pension items:			
Prior-service cost .....	(0.1)	(0.1)	(a)
Actuarial gains (losses).....	(0.5)	(0.1)	(a)
	(0.6)	(0.2)	Total before tax
	(0.2)	(0.1)	Tax benefit
	(0.4)	(0.1)	Net of tax
Total reclassifications for the period.....	\$ —	\$ 0.1	Net of tax

(a) These accumulated other comprehensive income components are included in the computation of net periodic pension cost.

### Earnings Per Share

Basic earnings per share excludes dilution and reflects net income divided by the weighted average shares of common stock outstanding during the periods presented. Diluted earnings per share is based upon the weighted average shares of common stock and dilutive common stock equivalents (this reflects the potential dilution that could occur if stock options were exercised and restricted stock units ("RSUs") and performance share units ("PSUs") were vested) outstanding during the periods presented.

The inclusion or exclusion of common stock equivalents arising from stock options, RSUs and PSUs in the computation of diluted earnings per share is determined using the treasury stock method. For the three months ended March 31, 2015 and 2014, respectively, 1,285,000 shares and 1,120,000 shares of dilutive common stock equivalents were outstanding and were included in the computation of diluted earnings per share.

For the three months ended March 31, 2015 and 2014, respectively, an aggregate of 26,000 shares and 961,000 shares of common stock equivalents were considered anti-dilutive and were not included in the computation of diluted earnings per share. Stock options expire at various times through February 2019.

In May 2011, our Board of Directors authorized a stock repurchase program for the repurchase of up to \$300 million of our outstanding common stock (our "stock repurchase program"). On March 8, 2012, our Board of Directors approved a \$323.7 million increase to our stock repurchase program and on December 16, 2014, our Board of Directors approved another \$257.8 million increase to our stock repurchase program. This latest increase, which when taken together with the remaining authorization at that time, brought our total authorization up to \$400 million. As of December 31, 2014 and March 31, 2015, the remaining authorization under our stock repurchase program was \$400.0 million and \$306.2 million, respectively. See Note 6 for more information regarding our stock repurchase program.

### Goodwill and Other Intangible Assets

We performed our annual impairment test on our goodwill and other intangible assets as of June 30, 2014 for our Western Region Operations reporting unit and also re-evaluated the useful lives of our other intangible assets. No goodwill impairment was identified. We also determined that the estimated useful lives of our other intangible assets properly reflected the current estimated useful lives.

The carrying amount of goodwill by reporting unit is as follows:

	<b>Western Region Operations</b>	<b>Total</b>
	<b>(Dollars in millions)</b>	
Balance as of December 31, 2014.....	\$ 558.9	\$ 558.9
Balance as of March 31, 2015.....	\$ 558.9	\$ 558.9

On November 2, 2014, we signed a definitive master services agreement with Cognizant to provide certain services to us. In connection with this agreement, we have agreed to sell certain software assets and related intellectual property ("software system assets") we own to Cognizant. The transaction, including the related asset sale, is subject to the receipt of required regulatory approvals. See Note 3 for additional information regarding our agreements with Cognizant. Because the sale of these software system assets meets the definition of a sale of a business under GAAP, as of September 30, 2014, we re-allocated \$7 million of goodwill based on relative fair values of the Western Region Operations reporting unit with and without the impact of the business to be sold. Our measurement of fair values is based on a combination of the discounted total consideration expected to be received in connection with the services and asset sale agreements, income approach based on a discounted cash flow methodology, and replacement cost methodology. After the reallocation of goodwill, we performed a two-step impairment test to determine the existence of any impairment and the amount of the impairment. In the first step, we compared the fair values to the related carrying value and concluded that the carrying value of the business to be sold was impaired; however, we determined that the carrying value of the Western Region Operations reporting unit was not impaired. In the second step, we measured the impairment amount by comparing the implied value of the allocated goodwill to the carrying amount of such goodwill. Based on the results of our Step 2 test, we concluded that the implied value of the goodwill allocated to the business to be sold was zero, which resulted in an impairment charge for the total carrying value of the allocated goodwill of \$7 million. See Note 8 for goodwill fair value measurement information.

The ratio of the fair value of our Western Region Operations reporting unit to its carrying value was approximately 224% and 190% as of September 30, 2014 and June 30, 2014, respectively.

The intangible assets that continue to be subject to amortization using the straight-line method over their estimated lives are as follows:

	<b>Gross Carrying Amount</b>	<b>Accumulated Amortization</b>	<b>Net Balance</b>	<b>Weighted Average Life (in years)</b>
	<b>(Dollars in millions)</b>			
<b>As of March 31, 2015:</b>				
Provider networks.....	\$ 41.5	\$ (37.2)	\$ 4.3	18.9
Customer relationships and other.....	29.5	(22.7)	6.8	11.1
	<u>\$ 71.0</u>	<u>\$ (59.9)</u>	<u>\$ 11.1</u>	
<b>As of December 31, 2014:</b>				
Provider networks.....	\$ 41.5	\$ (36.9)	\$ 4.6	18.9
Customer relationships and other.....	29.5	(22.3)	7.2	11.1
	<u>\$ 71.0</u>	<u>\$ (59.2)</u>	<u>\$ 11.8</u>	

Estimated annual pretax amortization expense for other intangible assets for each of the next five years ending December 31 is as follows (dollars in millions):

<u>Year</u>	<u>Amount</u>
2015.....	\$ 2.8
2016.....	2.2
2017.....	2.2
2018.....	2.1
2019.....	0.9

### **Restricted Assets**

We and our consolidated subsidiaries are required to set aside certain funds that may only be used for certain purposes pursuant to state regulatory requirements. We have discretion as to whether we invest such funds in cash and cash equivalents or other investments. As of March 31, 2015 and December 31, 2014, the restricted cash and cash equivalents balances totaled \$0.5 million and \$0.2 million, respectively, and are included in other noncurrent assets. Investment securities held by trustees or agencies were \$29.8 million and \$24.0 million as of March 31, 2015 and December 31, 2014, respectively, and are included in investments available-for-sale.

### **Accounting for Certain Provisions of the ACA**

#### **Premium-based Fee on Health Insurers**

The ACA mandated significant reforms to various aspects of the U.S. health insurance industry. Among other things, the ACA imposes an annual premium-based fee on health insurers (the "health insurer fee") for each calendar year beginning on or after January 1, 2014 which is not deductible for federal income tax purposes and in many state jurisdictions. The health insurer fee is levied based on a ratio of an insurer's net health insurance premiums written for the previous calendar year compared to the U.S. health insurance industry total. We are required to estimate a liability for our portion of the health insurer fee and record it in full once qualifying insurance coverage is provided in the applicable calendar year in which the fee is payable with a corresponding deferred cost that is amortized ratably to expense over the calendar year that it is payable.

We expect to pay the federal government approximately \$231.3 million in September 2015 for our portion of the 2015 health insurer fee based on 2014 premiums in accordance with the ACA. We have recorded a liability for this fee in other current liabilities with an offsetting deferred cost in other current assets in our consolidated financial statements. In September 2014, we paid the federal government \$141.4 million for our portion of the health insurer fee based on 2013 premiums. Our general and administrative expense for the three months ended March 31, 2015 and 2014 includes amortization of the deferred cost of \$57.8 million and \$36.3 million, respectively. The remaining deferred cost asset was approximately \$173.5 million as of March 31, 2015 and \$0 as of December 31, 2014.

#### **Public Health Insurance Exchanges**

The ACA requires the establishment of state-based, state and federal partnership or federally facilitated health insurance exchanges ("exchanges") where individuals and small groups may purchase health insurance coverage under regulations established by U.S. Department of Health and Human Services ("HHS"). We currently participate in exchanges in Arizona and California. Effective January 1, 2014, the ACA includes permanent and temporary premium stabilization provisions for transitional reinsurance, permanent risk adjustment, and temporary risk corridors (collectively referred to as the "3Rs"), which are applicable to those insurers participating inside, and in some cases outside, of the exchanges.

#### *Member Related Components*

**Member Premium**—We receive a monthly premium from members. The member premium, which is fixed for the entire plan year, is recognized evenly over the contract period and reported as part of health plan services premium revenue.

**Premium Subsidy**—For qualifying low-income members, HHS will reimburse us, on the member's behalf, some or all of the monthly member premium depending on the member's income level in relation to the Federal Poverty Level. We recognize the premium subsidy evenly over the contract period and report it as part of health plan services premium revenue.

**Cost Sharing Subsidy**—For qualifying low-income members, HHS will reimburse us, on the member's behalf, some or all of a member's cost sharing amounts (e.g., deductible, co-pay/coinsurance). The amount paid for the member by HHS

is dependent on the member's income level in relation to the Federal Poverty Level. The Cost Sharing Subsidy offsets health care costs when incurred. We record a liability if the Cost Sharing Subsidy is paid in advance or a receivable if incurred health care costs exceed the Cost Sharing Subsidy received to date.

### *3Rs: Reinsurance, Risk Adjustment and Risk Corridor*

Our accounting estimates are impacted as a result of the provisions of the ACA, including the 3Rs. The substantial influx of previously uninsured individuals into the new health insurance exchanges under the ACA could make it more difficult for health insurers, including us, to establish pricing accurately, at least during the early years of the exchanges. The 3Rs are intended to mitigate some of the risks around pricing and lack of information surrounding the previously uninsured. We will experience premium adjustments to our health plan services premium revenues and health plan services expenses based on changes to our estimated amounts related to the 3Rs. Such estimated amounts may differ materially from actual amounts ultimately received or paid under the provisions, which may have a material impact on our consolidated results of operations and financial condition.

**Reinsurance**—The transitional reinsurance program requires us to make reinsurance contributions for calendar years 2014 through 2016 to a state or HHS established reinsurance entity based on a national contribution rate per covered member as determined by HHS. While all commercial medical plans, including self-funded plans, are required to fund the reinsurance entity, only fully-insured non-grandfathered plans in the individual commercial market will be eligible for recoveries if individual claims exceed a specified threshold. Accordingly, we account for transitional reinsurance contributions associated with all commercial medical health plans other than non-grandfathered individual plans as an assessment in general and administrative expenses in our consolidated statement of income and recorded \$9.1 million and \$17.2 million for the three months ended March 31, 2015 and 2014, respectively. We account for contributions made by individual commercial plans which are subject to recoveries as contra-health plan services premium revenue and recorded \$3.6 million and \$0 for the three months ended March 31, 2015 and 2014, respectively. We account for any recoveries as contra-health plan services expense in our consolidated statements of income and recorded \$39.4 million and \$33.1 million for the three months ended March 31, 2015 and 2014, respectively. Reinsurance assessments and recoveries are classified as current or long-term receivable or payable based on the timing of expected settlement.

**Risk Adjustment**—The risk adjustment provision applies to individual and small group business both within and outside the exchange and requires measurement of the relative health status risk of each insurer's pool of insured enrollees in a given market. The risk adjustment provision then operates to transfer funds from insurers whose pools of insured enrollees have lower-than-average risk scores to those insurers whose pools have greater-than-average risk scores. Our estimate for the risk adjustment incorporates our risk scores by state and market relative to the market average using data provided by the participating insurers and available information about the HHS model. This information is consistent with our knowledge and understanding of market conditions.

As part of our ongoing estimation process, we consider information as it becomes available at interim dates along with our actuarially determined expectations, and we update our estimates incorporating such information as appropriate.

We estimate and recognize adjustments to our health plan services premium revenue for the risk adjustment provision by projecting our ultimate premium for the calendar year. Such estimated calendar year amounts are recognized ratably during the year and are revised each period to reflect current experience. We record receivables and/or payables and classify the amounts as current or long-term in the consolidated balance sheets based on the timing of expected settlement.

**Risk Corridor**—The temporary risk corridor program will be in place for three years and applies to individual and small group business operating both inside and outside of the exchanges. The risk corridor provisions limit health insurers' gains and losses by comparing allowable medical costs to a target amount, each defined/prescribed by HHS, and sharing the risk for allowable costs with the federal government. Variances from the target exceeding certain thresholds may result in HHS making additional payments to us or require us to make payments to HHS.

We estimate and recognize adjustments to our health plan services premium revenue for the risk corridor provision by projecting our ultimate premium for the calendar year. Such estimated calendar year amounts are recognized ratably during the year and are revised each period to reflect current experience, including changes in risk adjustment and reinsurance recoverables. We record receivables or payables and classify the amounts as current or long-term in the consolidated balance sheets based on the timing of expected settlement.

HHS recognizes, in both final regulations and guidance, it is obligated to make the risk corridors program payments without regard to budget neutrality. Although HHS anticipates the program will be budget neutral, the ACA requires HHS to make full payments to those issuers with risk corridors ratios above 103 percent. Additionally, HHS states in final regulations and guidance that if the program's collections, including any potential carryover from prior years, are insufficient to satisfy its payment obligations, the agency will use other sources of funding to meet its payment obligations, subject to the availability of appropriations. If corridor collections are insufficient in 2014, HHS explains that it shall fulfill

its obligations for the 2014 benefit year by using funds collected for the 2015 benefit year prior to making payments on 2015 obligations.

The following table presents the assets and liabilities related to the 3Rs as of March 31, 2015 and December 31, 2014:

	March 31, 2015	December 31, 2014
<b>Other receivables:</b>		
	(Dollars in millions)	
Reinsurance.....	\$ 238.0	\$ 234.0
Risk adjustment.....	36.5	81.0
<b>Other noncurrent assets:</b>		
Reinsurance.....	35.4	—
Risk adjustment.....	15.0	—
Risk corridor .....	143.4	90.4
<b>Accounts payable and other liabilities:</b>		
Risk adjustment.....	150.0	153.4
<b>Other noncurrent liabilities:</b>		
Risk adjustment.....	46.0	—
Risk corridor .....	—	3.6
<b>Net Receivable (Payable) Balance:</b>		
Risk adjustment.....	\$ (144.5)	\$ (72.4)
Risk corridor .....	143.4	86.8
Reinsurance.....	273.4	234.0

The following table presents the changes in our balances related to the 3Rs during the three months ended March 31, 2015:

	Net Receivable/ (Payable) Balance as of December 31, 2014	Change in Estimates Related to Prior period	Current Estimates	Total Estimates for the Three Months Ended March 31, 2015	Net Receivable/ (Payable) Balance as of March 31, 2015
(Dollars in millions)					
Risk adjustment.....	\$ (72.4)	\$ (41.1)	\$ (31.0)	\$ (72.1)	\$ (144.5)
Risk corridor .....	86.8	25.7	30.9	56.6	143.4
Reinsurance.....	234.0	4.0	35.4	39.4	273.4

The change in estimates related to the prior period reduced our pretax income by \$11.4 million for three months ended March 31, 2015.

The final reconciliation and settlement with HHS of the premium and cost sharing subsidies and the amounts related to the 3Rs for the current year will be completed in the following year with HHS.

### Section 1202 of ACA

Section 1202 of the ACA mandates increases in Medicaid payment rates for primary care in calendar years 2013 and 2014. The final rule has been in effect since January 1, 2013. The provisions of section 1202 impact our 1.6 million Medi-Cal members in California and 81,000 Medicaid members in Arizona. DHCS, the agency that regulates the Medi-Cal program, initially implemented a reimbursement methodology with no underwriting risk to the managed care plans ("MCPs") in 2013. Subsequently, DHCS changed the reimbursement methodology during the second quarter of 2014, and this change transferred full underwriting risk to the MCPs.

For the periods prior to this reimbursement methodology change, i.e., the year ended December 31, 2013 and the three months ended March 31, 2014, we accounted for the provisions of section 1202 on an administrative services only basis since it transferred no underwriting risk to the MCPs, and recorded the receipts and payments on a net basis.

Following the change in reimbursement methodology, we have full underwriting risk for 2013, including both utilization and unit cost risk. Accordingly, for the second quarter of 2014, with respect to our Medi-Cal business, we had:

- Reversed \$7.9 million previously recorded as administrative services fees and other income in 2013 and for the three months ended March 31, 2014.
- Recorded payments on a grossed-up basis by recording Medi-Cal payments received as premium revenue and estimated Medi-Cal claim payments as health care costs (incurred claims), each via retroactive adjustments to premium revenues and health care costs.
- Recorded retrospective premium revenue adjustments based upon the state settlement agreement (see Note 2 - "Health Plan Services Revenue Recognition" above).

The financial statement impact of the section 1202 reimbursement methodology change is summarized in the table below.

	Recorded In		
	Year Ended December 31, 2013	Three Months Ended March 31, 2014	Three Months Ended June 30, 2014
(Dollars in millions)	No Risk	No Risk	Full Risk
Health plan services premiums.....	\$ 4.4	\$ —	\$ 154.7
Health plan services expenses .....	—	—	144.0
General and administrative expenses .....	4.4	—	—
Administrative services fees and other income .....	6.5	1.4	(7.9)
Pretax income .....	\$ 6.5	\$ 1.4	\$ 2.8

### Recently Issued Accounting Pronouncement

In April 2015, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2015-03, "Interest—Imputation of Interest" (Subtopic 835-30), *Simplifying the Presentation of Debt Issuance Costs* ("ASU 2015-03"). ASU 2015-03 changes the presentation of debt issuance costs from an asset to a direct reduction of the related debt liability. The recognition and measurement guidance for debt issuance costs are not affected by the amendments in this ASU. ASU 2015-03 will become effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2015 with early adoption permitted. We do not expect this new guidance to have a material effect on our results of operations, financial condition, or cash flows.

In April 2015, the FASB issued ASU No. 2015-05, "Intangibles—Goodwill and Other—Internal-Use Software" (Subtopic 350-40), *Customer's Accounting for Fees Paid in a Cloud Computing Arrangement* ("ASU 2015-05"). This ASU helps entities determine whether a cloud computing arrangement contains a software license that should be accounted for as internal-use software or as a service contract. ASU 2015-05 will become effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2015, with early adoption permitted. Upon adoption, an entity has the option to apply the provisions either prospectively to all arrangements entered into or materially modified, or retrospectively. We do not expect this new guidance to have a material effect on our results of operations, financial condition, or cash flows.

### 3. ASSETS HELD FOR SALE

On November 2, 2014, we signed a definitive seven-year master services agreement with Cognizant to provide consulting, technology and administrative services to us in the following areas: claims management, membership and benefits configuration, customer contact center services, information technology, quality assurance, appeals and grievance services and non-clinical medical management support. In addition, we have entered into an asset purchase agreement with Cognizant for the sale of certain of our software system assets to Cognizant for \$50 million. The transaction, including the related asset purchase (the "Cognizant Transaction"), is expected to close in mid-2015, subject to the receipt of required regulatory approvals.

We have determined that the sale of these software system assets constitutes a sale of a business as defined under GAAP, and the requirements to classify these software system assets as held-for-sale were met as of September 30, 2014. Assets held for sale are measured at the lower of carrying value or fair value less cost to sell. Accordingly, we have classified \$50.0 million in assets as assets held for sale as of December 31, 2014 and March 31, 2015. The following table presents the major classes of assets included in this amount (dollars in millions):

	Assets Classified as Held for Sale during the year ended December 31, 2014	Impairment Loss for the year ended December 31, 2014	Assets Held for Sale as of December 31, 2014	Assets Classified as Held for Sale during the three months ended March 31, 2015	Impairment Loss for the three months ended March 31, 2015	Assets Held for Sale as of March 31, 2015
Property and equipment, net...	\$ 130.2	\$ (80.2)	\$ 50.0	\$ 1.9	\$ (1.9)	\$ 50.0
Goodwill allocated to sale of business .....	7.0	(7.0)	—	—	—	—
Assets held for sale.....	\$ 137.2	\$ (87.2)	\$ 50.0	\$ 1.9	\$ (1.9)	\$ 50.0

In connection with the pending sale, we have assessed the recoverability of goodwill and our long-lived assets, including property and equipment. As a result, in the year ended December 31, 2014, we recorded \$87.2 million in total asset impairments, including goodwill impairment of \$7.0 million (see Note 2) and impairment of property and equipment of \$80.2 million. In the three months ended March 31, 2015, we recorded \$1.9 million in asset impairments for additional property and equipment classified as assets held for sale (see Note 8). Such property and equipment consist of software system assets.

### 4. SEGMENT INFORMATION

Our reportable segments are comprised of Western Region Operations and Government Contracts. Our Western Region Operations reportable segment includes the operations of our commercial, Medicare, Medicaid and dual eligibles health plans, our health and life insurance companies, our pharmaceutical services subsidiaries and certain operations of our behavioral health subsidiaries. These operations are conducted primarily in California, Arizona, Oregon and Washington. Our Government Contracts reportable segment includes government-sponsored managed care and administrative services contracts through the TRICARE program, the Department of Defense Military and Family Life Counseling program, the U.S. Department of Veterans Affairs Patient Centered Community Care program and certain other health care-related government contracts. In connection with the Cognizant Transaction, we reviewed our reportable segments and determined that no changes to our reportable segments were necessary. See Note 3 for additional information regarding the Cognizant Transaction.

The financial results of our reportable segments are reviewed on a monthly basis by our chief operating decision maker ("CODM"). We continuously monitor our reportable segments to ensure they reflect how our CODM manages our company.

We evaluate performance and allocate resources based on segment pretax income and net income. Our assets are managed centrally and viewed by our CODM on a consolidated basis; therefore, they are not allocated to our segments and our segments are not evaluated for performance based on assets. The accounting policies of the reportable segments are the same as those described in the summary of significant accounting policies (see Note 2), except that intersegment transactions are not eliminated.

We also have a Corporate/Other segment that is not a business operating segment. It is added to our reportable segments to provide a reconciliation to our consolidated results. The Corporate/Other segment includes costs that are excluded from the calculation of segment pretax income and net income because they are not managed within the

segments and are not directly identified with a particular operating segment. Accordingly, these costs are not included in the performance evaluation of our reportable segments by our CODM. In addition, certain charges, including but not limited to those related to our continuing efforts to address scale issues as well as asset impairments, are reported as part of Corporate/Other.

Our segment information for the three months ended March 31, 2015 and 2014 are as follows:

	Western Region Operations	Government Contracts	Corporate/ Other/ Eliminations	Total
(Dollars in millions)				
<b>Three months ended March 31, 2015</b>				
Revenues from external sources .....	\$ 3,735.2	\$ 154.7	\$ —	\$ 3,889.9
Intersegment revenues .....	3.4	—	(3.4)	—
Segment pretax income (loss).....	102.0	13.0	(47.3)	67.7
Segment net income (loss).....	50.7	7.6	(28.3)	30.0
<b>Three months ended March 31, 2014</b>				
Revenues from external sources .....	\$ 2,894.8	\$ 144.1	\$ —	\$ 3,038.9
Intersegment revenues .....	3.0	—	(3.0)	—
Segment pretax income (loss).....	53.0	13.0	(4.0)	62.0
Segment net income (loss).....	23.6	7.6	(2.4)	28.8

Our health plan services premium revenue by line of business for the three months ended March 31, 2015 and 2014 are as follows:

	Three months ended March 31,	
	2015	2014
(Dollars in millions)		
Commercial premium revenue.....	\$ 1,333.0	\$ 1,264.2
Medicare premium revenue .....	768.9	755.2
Medicaid premium revenue .....	1,471.3	862.0
Dual Eligibles premium revenue .....	147.6	—
Total health plan services premiums.....	<u>\$ 3,720.8</u>	<u>\$ 2,881.4</u>

## 5. INVESTMENTS

Investments classified as available-for-sale, which consist primarily of debt securities, are stated at fair value. Unrealized gains and losses are excluded from earnings and reported as other comprehensive income, net of income tax effects. The cost of investments sold is determined in accordance with the specific identification method, and realized gains and losses are included in net investment income. We periodically assess our investments available-for-sale for other-than-temporary impairment. Any such other-than-temporary impairment loss is recognized as a realized loss, which is recorded through earnings, if related to credit losses.

During the three months ended March 31, 2015 and 2014, we recognized no losses from other-than-temporary impairments of our cash equivalents and available-for-sale investments.

We classified \$6.3 million and \$4.6 million as investments available-for-sale-noncurrent as of March 31, 2015 and December 31, 2014, respectively, because we did not intend to sell and we believed it may take longer than one year for such impaired securities to recover. This classification does not affect the marketability or the valuation of the investments, which are reflected at their market values as of March 31, 2015 and December 31, 2014.

As of March 31, 2015 and December 31, 2014, the amortized cost, gross unrealized holding gains and losses, and fair value of our current investments available-for-sale and our investments available-for-sale-noncurrent, after giving effect to other-than-temporary impairments, were as follows:

<b>March 31, 2015</b>				
<b>Amortized Cost</b>	<b>Gross Unrealized Holding Gains</b>	<b>Gross Unrealized Holding Losses</b>	<b>Carrying Value</b>	
(Dollars in millions)				
<b>Current:</b>				
Asset-backed securities.....	\$ 692.4	\$ 5.1	\$ (1.0)	\$ 696.5
U.S. government and agencies.....	29.7	—	—	29.7
Obligations of states and other political subdivisions ....	965.3	20.8	(2.3)	983.8
Corporate debt securities .....	803.4	8.5	(1.5)	810.4
	<u>\$ 2,490.8</u>	<u>\$ 34.4</u>	<u>\$ (4.8)</u>	<u>\$ 2,520.4</u>
<b>Noncurrent:</b>				
Asset-backed securities.....	\$ 0.8	\$ —	\$ (0.2)	\$ 0.6
Corporate debt securities .....	6.6	—	(0.9)	5.7
	<u>\$ 7.4</u>	<u>\$ —</u>	<u>\$ (1.1)</u>	<u>\$ 6.3</u>
<b>December 31, 2014</b>				
<b>Amortized Cost</b>	<b>Gross Unrealized Holding Gains</b>	<b>Gross Unrealized Holding Losses</b>	<b>Carrying Value</b>	
(Dollars in millions)				
<b>Current:</b>				
Asset-backed securities.....	\$ 437.2	\$ 2.6	\$ (1.9)	\$ 437.9
U.S. government and agencies.....	36.5	—	—	36.5
Obligations of states and other political subdivisions ....	716.7	17.2	(1.7)	732.2
Corporate debt securities .....	587.0	2.7	(5.3)	584.4
	<u>\$ 1,777.4</u>	<u>\$ 22.5</u>	<u>\$ (8.9)</u>	<u>\$ 1,791.0</u>
<b>Noncurrent:</b>				
Asset-backed securities.....	\$ 0.8	\$ —	\$ (0.2)	\$ 0.6
Corporate debt securities .....	4.7	—	(0.7)	4.0
	<u>\$ 5.5</u>	<u>\$ —</u>	<u>\$ (0.9)</u>	<u>\$ 4.6</u>

As of March 31, 2015, the contractual maturities of our current investments available-for-sale and our investments available-for-sale-noncurrent were as follows:

	Amortized Cost	Estimated Fair Value
(Dollars in millions)		
<b>Current:</b>		
Due in one year or less .....	\$ 56.6	\$ 56.7
Due after one year through five years .....	599.9	603.8
Due after five years through ten years.....	628.7	639.7
Due after ten years.....	513.2	523.7
Asset-backed securities .....	692.4	696.5
Total current investments available-for-sale.....	<u>\$ 2,490.8</u>	<u>\$ 2,520.4</u>
<b>Noncurrent:</b>		
(Dollars in millions)		
Due after one year through five years .....	\$ 0.2	\$ 0.2
Due after five years through ten years.....	6.4	5.5
Asset-backed securities .....	0.8	0.6
Total noncurrent investments available-for-sale.....	<u>\$ 7.4</u>	<u>\$ 6.3</u>

Proceeds from sales of investments available-for-sale during the three months ended March 31, 2015 were \$93.5 million. Gross realized gains and losses totaled \$0.8 million and \$0.2 million, respectively, for the three months ended March 31, 2015. Proceeds from sales of investments available-for-sale during the three months ended March 31, 2014 were \$66.5 million. Gross realized gains and losses totaled \$1.2 million and \$0.9 million, respectively, for the three months ended March 31, 2014.

The following tables show our investments' fair values and gross unrealized losses for individual securities that have been in a continuous loss position through March 31, 2015 and December 31, 2014. These investments are interest-yielding debt securities of varying maturities. We have determined that the unrealized loss position for these securities is primarily due to market volatility. Generally, in a rising interest rate environment, the estimated fair value of fixed income securities would be expected to decrease; conversely, in a decreasing interest rate environment, the estimated fair value of fixed income securities would be expected to increase. These securities also may be negatively impacted by illiquidity in the market.

The following table shows our current investments' fair values and gross unrealized losses for individual securities that have been in a continuous loss position through March 31, 2015:

	Less than 12 Months		12 Months or More		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
(Dollars in millions)						
Asset-backed securities.....	\$ 205.4	\$ (0.6)	\$ 45.5	\$ (0.4)	\$ 250.9	\$ (1.0)
U.S. government and agencies.....	23.7	—	—	—	23.7	—
Obligations of states and other political subdivisions .....	203.6	(1.4)	28.9	(0.9)	232.5	(2.3)
Corporate debt securities.....	108.8	(1.1)	26.7	(0.4)	135.5	(1.5)
	<u>\$ 541.5</u>	<u>\$ (3.1)</u>	<u>\$ 101.1</u>	<u>\$ (1.7)</u>	<u>\$ 642.6</u>	<u>\$ (4.8)</u>

The following table shows our noncurrent investments' fair values and gross unrealized losses for individual securities that have been in a continuous loss position through March 31, 2015:

	Less than 12 Months		12 Months or More		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
(Dollars in millions)						
Asset-backed securities .....	\$ —	\$ —	\$ 0.6	\$ (0.2)	\$ 0.6	\$ (0.2)
Corporate debt securities.....	5.7	(0.9)	—	—	5.7	(0.9)
	<u>\$ 5.7</u>	<u>\$ (0.9)</u>	<u>\$ 0.6</u>	<u>\$ (0.2)</u>	<u>\$ 6.3</u>	<u>\$ (1.1)</u>

The following table shows the number of our individual securities-current that have been in a continuous loss position through March 31, 2015:

	Less than 12 Months	12 Months or More	Total
Asset-backed securities .....	118	21	139
U.S. government and agencies .....	3	—	3
Obligations of states and other political subdivisions .....	129	16	145
Corporate debt securities .....	102	30	132
	<u>352</u>	<u>67</u>	<u>419</u>

The following table shows the number of our individual securities-noncurrent that have been in a continuous loss position through March 31, 2015:

	Less than 12 Months	12 Months or More	Total
Asset-backed securities .....	—	1	1
Corporate debt securities .....	10	—	10
	<u>10</u>	<u>1</u>	<u>11</u>

The following table shows our current investments' fair values and gross unrealized losses for individual securities that have been in a continuous loss position through December 31, 2014:

	Less than 12 Months		12 Months or More		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
(Dollars in millions)						
Asset-backed securities .....	\$ 149.3	\$ (0.5)	\$ 112.5	\$ (1.4)	\$ 261.8	\$ (1.9)
U.S. government and agencies .....	20.7	—	—	—	20.7	—
Obligations of states and other political subdivisions .....	37.3	(0.1)	104.8	(1.6)	142.1	(1.7)
Corporate debt securities .....	299.1	(3.9)	56.0	(1.4)	355.1	(5.3)
	<u>\$ 506.4</u>	<u>\$ (4.5)</u>	<u>\$ 273.3</u>	<u>\$ (4.4)</u>	<u>\$ 779.7</u>	<u>\$ (8.9)</u>

The following table shows our noncurrent investments' fair value and gross unrealized losses for our individual securities that have been in a continuous loss position through December 31, 2014:

	Less than 12 Months		12 Months or More		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
	(Dollars in millions)					
Asset-backed securities .....	\$ —	\$ —	\$ 0.6	\$ (0.2)	\$ 0.6	\$ (0.2)
Corporate debt securities .....	4.0	(0.7)	—	—	4.0	(0.7)
	<u>\$ 4.0</u>	<u>\$ (0.7)</u>	<u>\$ 0.6</u>	<u>\$ (0.2)</u>	<u>\$ 4.6</u>	<u>\$ (0.9)</u>

## 6. STOCK REPURCHASE PROGRAM

On May 2, 2011, our Board of Directors authorized our stock repurchase program pursuant to which a total of \$300 million of our outstanding common stock could be repurchased. On March 8, 2012, our Board of Directors approved a \$323.7 million increase to our stock repurchase program and on December 16, 2014, our Board of Directors approved another \$257.8 million increase to our stock repurchase program. This latest increase, when taken together with the remaining authorization at that time, brought our total authorization up to \$400.0 million.

Subject to the approval of our Board of Directors, we may repurchase our common stock under our stock repurchase program from time to time in privately negotiated transactions, through accelerated stock repurchase programs or open market transactions, including pursuant to a trading plan in accordance with Rules 10b5-1 and 10b-18 of the Securities Exchange Act of 1934, as amended. The timing of any repurchases and the actual number of shares of stock repurchased will depend on a variety of factors, including the stock price, corporate and regulatory requirements, restrictions under the Company's debt obligations, and other market and economic conditions. Our stock repurchase program may be suspended or discontinued at any time.

During the three months ended March 31, 2014, we made no share repurchases under our stock repurchase program. As of December 31, 2014, the remaining authorization under our stock repurchase program was \$400.0 million. During the three months ended March 31, 2015, we repurchased approximately 1.7 million shares of our common stock for aggregate consideration of \$93.8 million under our stock repurchase program. The remaining authorization under our stock repurchase program as of March 31, 2015 was \$306.2 million.

## 7. FINANCING ARRANGEMENTS

### Revolving Credit Facility

In October 2011, we entered into a \$600 million unsecured revolving credit facility due in October 2016, which includes a \$400 million sublimit for the issuance of standby letters of credit and a \$50 million sublimit for swing line loans (which sublimits may be increased in connection with any increase in the credit facility described below). In addition, we have the ability from time to time to increase the credit facility by up to an additional \$200 million in the aggregate, subject to the receipt of additional commitments. As of March 31, 2015, \$195.0 million was outstanding under our revolving credit facility, and the maximum amount available for borrowing under the revolving credit facility was \$398.5 million (see "—Letters of Credit" below).

Amounts outstanding under our revolving credit facility bear interest, at the Company's option, at either (a) the base rate (which is a rate per annum equal to the greatest of (i) the federal funds rate plus one-half of one percent, (ii) Bank of America, N.A.'s "prime rate" and (iii) the Eurodollar Rate (as such term is defined in the credit facility) for a one-month interest period plus one percent) plus an applicable margin ranging from 45 to 105 basis points or (b) the Eurodollar Rate plus an applicable margin ranging from 145 to 205 basis points. The applicable margins are based on our consolidated leverage ratio, as specified in the credit facility, and are subject to adjustment following the Company's delivery of a compliance certificate for each fiscal quarter.

Our revolving credit facility includes, among other customary terms and conditions, limitations (subject to specified exclusions) on our and our subsidiaries' ability to incur debt; create liens; engage in certain mergers, consolidations and acquisitions; sell or transfer assets; enter into agreements that restrict the ability to pay dividends or make or repay loans or advances; make investments, loans, and advances; engage in transactions with affiliates; and make dividends. In addition, we are required to be in compliance at the end of each fiscal quarter with a specified

consolidated leverage ratio and consolidated fixed charge coverage ratio. As of March 31, 2015, we were in compliance with all covenants under the revolving credit facility.

Our revolving credit facility contains customary events of default, including nonpayment of principal or other amounts when due; breach of covenants; inaccuracy of representations and warranties; cross-default and/or cross-acceleration to other indebtedness of the Company or our subsidiaries in excess of \$50 million; certain ERISA-related events; noncompliance by the Company or any of our subsidiaries with any material term or provision of the HMO Regulations or Insurance Regulations (as each such term is defined in the credit facility) in a manner that could reasonably be expected to result in a material adverse effect; certain voluntary and involuntary bankruptcy events; inability to pay debts; undischarged, uninsured judgments greater than \$50 million against us and/or our subsidiaries that are not stayed within 60 days; actual or asserted invalidity of any loan document; and a change of control. If an event of default occurs and is continuing under the revolving credit facility, the lenders thereunder may, among other things, terminate their obligations under the facility and require us to repay all amounts owed thereunder.

### **Letters of Credit**

Pursuant to the terms of our revolving credit facility, we can obtain letters of credit in an aggregate amount of \$400 million and the maximum amount available for borrowing is reduced by the dollar amount of any outstanding letters of credit. As of March 31, 2015 and December 31, 2014, we had outstanding letters of credit of \$6.5 million and \$8.6 million, respectively, resulting in a maximum amount available for borrowing of \$398.5 million and \$491.4 million, respectively. As of March 31, 2015 and December 31, 2014, no amounts had been drawn on any of these letters of credit.

### **Senior Notes**

In 2007, we issued \$400 million in aggregate principal amount of 6.375% Senior Notes due 2017 ("Senior Notes"). The indenture governing the Senior Notes limits our ability to incur certain liens, or consolidate, merge or sell all or substantially all of our assets. In the event of the occurrence of both (1) a change of control of Health Net, Inc. and (2) a below investment grade rating by any two of Fitch, Inc., Moody's Investors Service, Inc. and Standard & Poor's Ratings Services within a specified period, we will be required to make an offer to purchase the Senior Notes at a price equal to 101% of the principal amount of the Senior Notes plus accrued and unpaid interest to the date of repurchase. As of March 31, 2015, no default or event of default had occurred under the indenture governing the Senior Notes.

The Senior Notes may be redeemed in whole at any time or in part from time to time, prior to maturity at our option, at a redemption price equal to the greater of:

- 100% of the principal amount of the Senior Notes then outstanding to be redeemed; or
- the sum of the present values of the remaining scheduled payments of principal and interest on the Senior Notes to be redeemed (not including any portion of such payments of interest accrued to the date of redemption) discounted to the date of redemption on a semiannual basis (assuming a 360-day year consisting of twelve 30-day months) at the applicable treasury rate plus 30 basis points

plus, in each case, accrued and unpaid interest on the principal amount being redeemed to the redemption date.

Each of the following will be an Event of Default under the indenture governing the Senior Notes:

- failure to pay interest for 30 days after the date payment is due and payable; provided that an extension of an interest payment period by us in accordance with the terms of the Senior Notes shall not constitute a failure to pay interest;
- failure to pay principal or premium, if any, on any note when due, either at maturity, upon any redemption, by declaration or otherwise;
- failure to perform any other covenant or agreement in the notes or indenture for a period of 60 days after notice that performance was required;
- (A) our failure or the failure of any of our subsidiaries to pay indebtedness for money we borrowed or any of our subsidiaries borrowed in an aggregate principal amount of at least \$50 million, at the later of final maturity and the expiration of any related applicable grace period and such defaulted payment shall not have been made, waived or extended within 30 days after notice or (B) acceleration of the maturity of indebtedness for money we borrowed or any of our subsidiaries borrowed in an aggregate principal amount of at least \$50 million, if that acceleration results from a default under the instrument giving rise

to or securing such indebtedness for money borrowed and such indebtedness has not been discharged in full or such acceleration has not been rescinded or annulled within 30 days after notice; or

- events in bankruptcy, insolvency or reorganization of our Company.

Our Senior Notes payable balances were \$399.6 million as of March 31, 2015 and \$399.5 million as of December 31, 2014.

## 8. FAIR VALUE MEASUREMENTS

We record certain assets and liabilities at fair value in the consolidated balance sheets and categorize them based upon the level of judgment associated with the inputs used to measure their fair value and the level of market price observability. We also estimate fair value when the volume and level of activity for the asset or liability have significantly decreased or in those circumstances that indicate when a transaction is not orderly.

Investments measured and reported at fair value using Level inputs are classified and disclosed in one of the following categories:

Level 1—Quoted prices are available in active markets for identical investments as of the reporting date. The types of investments included in Level 1 include U.S. Treasury securities and listed equities. We do not adjust the quoted price for these investments, even in situations where we hold a large position and a sale could reasonably impact the quoted price.

Level 2—Pricing inputs are other than quoted prices in active markets, which are either directly or indirectly observable as of the reporting date, and fair value is determined through the use of models and/or other valuation methodologies that are based on an income approach. Examples include, but are not limited to, multidimensional relational model, option adjusted spread model, and various matrices. Specific pricing inputs include quoted prices for similar securities in both active and non-active markets, other observable inputs such as interest rates, yield curve volatilities, default rates, and inputs that are derived principally from or corroborated by other observable market data. Investments that are generally included in this category include asset-backed securities, corporate bonds and loans, and state and municipal bonds.

Level 3—Pricing inputs are unobservable for the investment and include situations where there is little, if any, market activity for the investment. The inputs into the determination of fair value require significant management judgment or estimation using assumptions that market participants would use, including assumptions for risk. Level 3 includes an embedded contractual derivative asset and/or liability held by the Company estimated at fair value. Significant inputs used in the derivative valuation model include the estimated growth in Health Net health care expenditures and estimated growth in national health care expenditures. The growth in these expenditures was modeled using a Monte Carlo simulation approach.

In certain cases, the inputs used to measure fair value may fall into different levels of the fair value hierarchy. In such cases, an investment's level within the fair value hierarchy is based on the lowest level of input that is significant to the fair value measurement. Our assessment of the significance of a particular input to the fair value measurement in its entirety requires judgment and considers factors specific to the investment.

The following tables present information about our assets and liabilities measured at fair value on a recurring basis at March 31, 2015 and December 31, 2014, and indicate the fair value hierarchy of the valuation techniques utilized by us to determine such fair value (dollars in millions):

	Level 1	Level 2-current	Level 2-noncurrent	Level 3	Total
<b>As of March 31, 2015:</b>					
Assets:					
Cash and cash equivalents .....	\$ 1,018.4	\$ —	\$ —	\$ —	\$ 1,018.4
Investments—available-for-sale					
Asset-backed debt securities:					
Residential mortgage-backed securities .....	\$ —	\$ 260.3	\$ —	\$ —	\$ 260.3
Commercial mortgage-backed securities .....	—	209.1	0.6	—	209.7
Other asset-backed securities .....	—	227.1	—	—	227.1
U.S. government and agencies:					
U.S. Treasury securities .....	29.7	—	—	—	29.7
U.S. Agency securities .....	—	—	—	—	—
Obligations of states and other political subdivisions .....	—	983.8	—	—	983.8
Corporate debt securities .....	—	810.4	5.7	—	816.1
Total investments at fair value.....	\$ 29.7	\$ 2,490.7	\$ 6.3	\$ —	\$ 2,526.7
Embedded contractual derivative .....	—	—	—	9.5	9.5
Total assets at fair value .....	\$ 1,048.1	\$ 2,490.7	\$ 6.3	\$ 9.5	\$ 3,554.6

	Level 3	Total
<b>As of March 31, 2015:</b>		
Liability:		
Embedded contractual derivative .....	3.3	3.3
Total liability at fair value .....	3.3	3.3

	Level 1	Level 2-current	Level 2-noncurrent	Level 3	Total
<b>As of December 31, 2014:</b>					
Assets:					
Cash and cash equivalents .....	\$ 869.1	\$ —	\$ —	\$ —	\$ 869.1
Investments—available-for-sale					
Asset-backed debt securities:					
Residential mortgage-backed securities .....	\$ —	\$ 210.9	\$ —	\$ —	\$ 210.9
Commercial mortgage-backed securities .....	—	145.6	0.6	—	146.2
Other asset-backed securities .....	—	81.4	—	—	81.4
U.S. government and agencies:					
U.S. Treasury securities .....	36.5	—	—	—	36.5
U.S. Agency securities .....	—	—	—	—	—
Obligations of states and other political subdivisions .....	—	732.2	—	—	732.2
Corporate debt securities .....	—	584.4	4.0	—	588.4
Total investments at fair value.....	\$ 36.5	\$ 1,754.5	\$ 4.6	\$ —	\$ 1,795.6
Embedded contractual derivative .....	—	—	—	10.0	10.0
Total assets at fair value .....	\$ 905.6	\$ 1,754.5	\$ 4.6	\$ 10.0	\$ 2,674.7

<b>As of December 31, 2014:</b>	<b>Level 3</b>	<b>Total</b>
<b>Liability:</b>		
Embedded contractual derivative .....	\$ 2.6	\$ 2.6
<b>Total liability at fair value .....</b>	<b>\$ 2.6</b>	<b>\$ 2.6</b>

We had no transfers between Levels 1 and 2 of financial assets or liabilities that are fair valued on a recurring basis during the three months ended March 31, 2015 and 2014. In determining when transfers between levels are recognized, our accounting policy is to recognize the transfers based on the actual date of the event or change in circumstances that caused the transfer.

The changes in the balances of Level 3 financial assets for the three months ended March 31, 2015 and 2014 were as follows (dollars in millions):

	<b>Three months ended March 31,</b>					
	<b>2015</b>			<b>2014</b>		
	<b>Embedded Contractual Derivative</b>	<b>State- Sponsored Health Plans Settlement Account Deficit</b>	<b>Total</b>	<b>Embedded Contractual Derivative</b>	<b>State- Sponsored Health Plans Settlement Account Deficit</b>	<b>Total</b>
Opening balance .....	\$ 10.0	\$ —	\$ 10.0	\$ 7.2	\$ 62.9	\$ 70.1
Transfers into Level 3 .....	—	—	—	—	—	—
Transfers out of Level 3 .....	—	—	—	—	—	—
Total gains or losses for the period:						
Realized in net income .....	(0.5)	—	(0.5)	4.2	(12.9)	(8.7)
Unrealized in accumulated other comprehensive income .....	—	—	—	—	—	—
Purchases, issues, sales and settlements:						
Purchases/additions .....	—	—	—	—	—	—
Issues .....	—	—	—	—	—	—
Sales .....	—	—	—	—	—	—
Settlements .....	—	—	—	—	—	—
Closing balance .....	<u>\$ 9.5</u>	<u>\$ —</u>	<u>\$ 9.5</u>	<u>\$ 11.4</u>	<u>\$ 50.0</u>	<u>\$ 61.4</u>
Change in unrealized gains (losses) included in net income for assets held at the end of the reporting period .....	\$ —	\$ —	\$ —	\$ —	\$ —	\$ —

The changes in the balances of Level 3 financial liability for the three months ended March 31, 2015 were as follows (dollars in millions):

	<b>Three months ended March 31, 2015</b>
	<b>Embedded Contractual Derivative</b>
Opening balance .....	\$ 2.6
Transfers into Level 3 .....	—
Transfers out of Level 3 .....	—
Total gains or losses for the period:	
Realized in net income .....	0.7
Unrealized in accumulated other comprehensive income .....	—
Purchases, issues, sales and settlements:	
Purchases .....	—
Issues .....	—
Sales .....	—
Settlements .....	—
Closing balance .....	<u>\$ 3.3</u>

We had no financial liabilities fair valued on a recurring basis as of March 31, 2014.

As of December 31, 2014, we classified certain assets as assets held for sale. These assets held for sale are carried at the lower of carrying value or fair value (see Note 2, under the heading "Goodwill and Other Intangibles," and Note 3 for additional information). The following table presents information about our assets classified as held for sale as of March 31, 2015 and December 31, 2014, the hierarchy of the valuation techniques utilized by us to determine such fair values and the related impairment loss for the three months ended March 31, 2015 and for the year ended December 31, 2014 (dollars in millions):

	<u>Level 3</u>	<b>Total Asset Impairment for the Three Months Ended March 31, 2015</b>	<u>Level 3</u>	<b>Total Asset Impairment for the Year Ended December 31, 2014</b>
	<b>As of March 31, 2015</b>		<b>As of December 31, 2014</b>	
Property and equipment, net .....	\$ 50.0	\$ 1.9	\$ 50.0	\$ 80.2
Goodwill allocated to sale of business .....	—	—	—	7.0
Assets held for sale .....	<u>\$ 50.0</u>	<u>\$ 1.9</u>	<u>\$ 50.0</u>	<u>\$ 87.2</u>

We had no liabilities fair valued on a non-recurring basis during the three months ended March 31, 2015 and the year ended December 31, 2014.

The following tables present quantitative information about Level 3 Fair Value Measurements as of March 31, 2015 and December 31, 2014 (dollars in millions):

	Fair Value as of March 31, 2015	Valuation Technique(s)	Unobservable Input	Range (Weighted Average)	
Embedded contractual derivative asset	\$ 9.5	Monte Carlo Simulation Approach	Health Net Health Care Expenditures	1.48% — 2.76%	(2.13%)
			National Health Care Expenditures	-1.32% — 7.96%	(3.81%)
Embedded contractual derivative liability	\$ 3.3	Monte Carlo Simulation Approach	Health Net Health Care Expenditures	1.79% — 9.88%	(5.68%)
			National Health Care Expenditures	-0.49% — 8.84%	(4.38%)
Goodwill - Western Region reporting unit	\$ 558.9	Income Approach	Discount Rate	7.5% — 7.5%	(7.5%)
Assets held for sale	\$ 50.0	Income Approach	Discount Rate	12.0% — 12.0%	(12.0%)

  

	Fair Value as of December 31, 2014	Valuation Technique(s)	Unobservable Input	Range (Weighted Average)	
Embedded contractual derivative asset	\$ 10.0	Monte Carlo Simulation Approach	Health Net Health Care Expenditures	-0.08% — 2.74%	(2.02%)
			National Health Care Expenditures	3.45% — 4.14%	(3.80%)
Embedded contractual derivative liability	\$ 2.6	Monte Carlo Simulation Approach	Health Net Health Care Expenditures	0.79% — 10.76%	(5.73%)
			National Health Care Expenditures	0.64% — 8.43%	(4.38%)
Goodwill - Western Region reporting unit	\$ 558.9	Income Approach	Discount Rate	7.5% — 7.5%	(7.5%)
Assets held for sale	\$ 50.0	Income Approach	Discount Rate	12.0% — 12.0%	(12.0%)

Valuation policies and procedures are managed by our finance group, which regularly monitors fair value measurements. Fair value measurements, including those categorized within Level 3, are prepared and reviewed on a quarterly basis and any third-party valuations are reviewed for reasonableness and compliance with the Fair Value Measurement Topic of the Accounting Standards Codification. Specifically, we compare prices received from our pricing service to prices reported by the custodian or third-party investment advisers, and we perform a review of the inputs, validating that they are reasonable and observable in the marketplace, if applicable. For our embedded contractual derivative asset and/or liability, we use internal historical and projected health care expenditure data and the national health care expenditures as reflected in the National External Trend Standards, which is published by CMS, to estimate the unobservable inputs. The growth rates in each of these health care expenditures are modeled using the Monte Carlo simulation approach, and the resulting value is discounted to the valuation date. We estimate our non-recurring Level 3 asset and goodwill for our Western Region Operations reporting unit using the income approach based

on discounted cash flows. We estimate our non-recurring Level 3 assets held for sale based on a combination of the discounted total consideration expected to be received in connection with the services and asset sale agreements, income approach based on a discounted cash flow methodology, and replacement cost methodology.

The significant unobservable inputs used in the fair value measurement of our embedded contractual derivative are the estimated growth in Health Net health care expenditures and the estimated growth in national health care expenditures. Significant increases (decreases) in the estimated growth in Health Net health care expenditures or decreases (increases) in the estimated growth in national health care expenditures would result in a significantly lower (higher) fair value measurement. The significant unobservable input used in the fair value measurement of our assets held for sale is our discount rate. Significant increases (decreases) in the discount rate would result in a significantly lower (higher) fair value measurement.

## **9. LEGAL PROCEEDINGS**

### **Overview**

We record reserves and accrue costs for certain legal proceedings and regulatory matters to the extent that we determine an unfavorable outcome is probable and the amount of the loss can be reasonably estimated. While such reserves and accrued costs reflect our best estimate of the probable loss for such matters, our recorded amounts may differ materially from the actual amount of any such losses. In some cases, no estimate of the possible loss or range of loss in excess of amounts accrued, if any, can be made because of the inherently unpredictable nature of legal and regulatory proceedings, which may be exacerbated by various factors, including but not limited to that they may involve indeterminate claims for monetary damages or may involve fines, penalties or punitive damages; present novel legal theories or legal uncertainties; involve disputed facts; represent a shift in regulatory policy; involve a large number of parties, claimants or regulatory bodies; are in the early stages of the proceedings; involve a number of separate proceedings, each with a wide range of potential outcomes; or result in a change of business practices. Further, there may be various levels of judicial review available to the Company in connection with any such proceeding in the event damages are awarded or a fine or penalty is assessed. As of the date of this report, amounts accrued for legal proceedings and regulatory matters were not material. However, it is possible that in a particular quarter or annual period our financial condition, results of operations, cash flow and/or liquidity could be materially adversely affected by an ultimate unfavorable resolution of or development in legal and/or regulatory proceedings, including those described below in this Note 9 under the heading “Military and Family Life Counseling Program Putative Class and Collective Actions,” depending, in part, upon our financial condition, results of operations, cash flow or liquidity in such period, and our reputation may be adversely affected. Except for the regulatory and legal proceedings discussed in this Note 9 under the heading “Military and Family Life Counseling Program Putative Class and Collective Actions,” management believes that the ultimate outcome of any of the regulatory and legal proceedings that are currently pending against us should not have a material adverse effect on our financial condition, results of operations, cash flow and liquidity.

### **Military and Family Life Counseling Program Putative Class and Collective Actions**

We are a defendant in three related litigation matters pending in the United States District Court for the Northern District of California (the “Northern District of California”) relating to the independent contractor classification of counselors (“MFLCs”) who contracted with our subsidiary, MHN Government Services, Inc. (“MHNGS”), to provide short-term, non-medical counseling at U.S. military installations throughout the country under our Military and Family Life Counseling (formerly Military and Family Life Consultants) program.

On June 14, 2011, two former MFLCs filed a putative class action in the Superior Court of the State of Washington for Pierce County against Health Net, Inc., MHNGS, and MHN Services d/b/a MHN Services Corporation (also a subsidiary), on behalf of themselves and a proposed class of current and former MFLCs who have performed services as independent contractors in the state of Washington from June 14, 2008 to the present. Plaintiffs claim that MFLCs were misclassified as independent contractors under Washington law and are entitled to the wages and overtime pay that they would have received had they been classified as non-exempt employees. Plaintiffs seek unpaid wages, overtime pay, statutory penalties, attorneys’ fees and interest. We moved to compel the case to arbitration, and the court denied the motion on September 30, 2011. We appealed the decision. The Washington Supreme Court affirmed the trial court’s decision on August 15, 2013. On February 26, 2014, we removed this case to the United States District Court for the Western District of Washington, pursuant to the Class Action Fairness Act.

On May 15, 2012, the same two MFLCs who filed the Washington action, as well as 12 other named plaintiffs, filed a proposed collective action lawsuit against the same defendants in the United States District Court for the Western District of Washington on behalf of themselves and other current and former MFLCs who have performed services as

independent contractors nationwide from May 15, 2009 to the present. They allege misclassification under the federal Fair Labor Standards Act (“FLSA”) and seek unpaid wages, unpaid benefits, overtime pay, statutory penalties, attorneys’ fees and interest. They also seek penalties under California Labor Code section 226.8. The court has since transferred the case to the Northern District of California to relate it to a virtually identical suit filed on October 2, 2012 against MHNGS and Managed Health Network, Inc. (“MHN”) (also a subsidiary).

The third October 2012 suit alleges misclassification under the FLSA on behalf of a nationwide class, as well under several state laws on behalf of MFCLCs who worked in California, New Mexico, Hawaii, Kentucky, New York, Nevada, and North Carolina. On October 24, 2013, the parties agreed to toll the statutes of limitations for overtime violations in the following states: Alaska, Colorado, Illinois, Maine, Maryland, Massachusetts, Montana, New Jersey, North Dakota, Ohio, and Pennsylvania.

On November 1, 2012, we moved to compel arbitration in the Northern District of California, and the court denied the motion on April 3, 2013. We noticed our appeal of that decision to the United States Court of Appeals for the Ninth Circuit on April 8, 2013. On April 25, 2013, the district court granted Plaintiffs’ motion for conditional FLSA collective action certification to allow notice to be sent to the FLSA collective action members. The court stayed all other proceedings pending an outcome in the Ninth Circuit appeal. On December 17, 2014, a divided (2-1) Ninth Circuit panel affirmed the district court’s decision denying our motion to compel arbitration. On January 14, 2015, we petitioned for rehearing en banc, and the Ninth Circuit denied the petition on February 9, 2015. On February 13, 2015, the Ninth Circuit granted our motion to stay the proceedings, and the proceedings will remain stayed until the final disposition by the U.S. Supreme Court of our petition for a writ of certiorari. The petition for writ of certiorari is due on June 10, 2015.

On March 28, 2014, the original Washington case was transferred to the Northern District of California to relate it to the two FLSA suits pending there. On April 11, 2014, we moved to stay the suit pending the Ninth Circuit appeal. We also filed two alternative motions seeking an order to either compel the case to arbitration or dismiss Plaintiffs’ class claims and California Labor Code section 226.8 claims. On June 3, 2014, the court granted our motion to stay, and denied the later alternative motions without prejudice to renewal after the stay is lifted. This suit will also remain stayed until the U.S. Supreme Court’s disposition of our June 10, 2015 petition for writ of certiorari.

We intend to vigorously defend ourselves against these claims; however, these proceedings are subject to many uncertainties.

### **Miscellaneous Proceedings**

In the ordinary course of our business operations, we are subject to periodic reviews, investigations and audits by various federal and state regulatory agencies, including, without limitation, CMS, DMHC, the Office of Civil Rights of HHS and state departments of insurance, with respect to our compliance with a wide variety of rules and regulations applicable to our business, including, without limitation, the Health Insurance Portability and Accountability Act of 1996, rules relating to pre-authorization penalties, payment of out-of-network claims, timely review of grievances and appeals, and timely and accurate payment of claims, any one of which may result in remediation of certain claims, contract termination, the loss of licensure or the right to participate in certain programs, and the assessment of regulatory fines or penalties, which could be substantial. From time to time, we receive subpoenas and other requests for information from, and are subject to investigations by, such regulatory agencies, as well as from state attorneys general. There also continues to be heightened review by regulatory authorities of, and increased litigation regarding, the health care industry’s business practices, including, without limitation, information privacy, premium rate increases, utilization management, appeal and grievance processing, rescission of insurance coverage and claims payment practices.

In addition, in the ordinary course of our business operations, we are party to various other legal proceedings, including, without limitation, litigation arising out of our general business activities, such as contract disputes, employment litigation, wage and hour claims, including, without limitation, cases involving allegations of misclassification of employees and/or failure to pay for off-the-clock work, real estate and intellectual property claims, claims brought by members or providers seeking coverage or additional reimbursement for services allegedly rendered to our members, but which allegedly were denied, underpaid, not timely paid or not paid, and claims arising out of the acquisition or divestiture of various business units or other assets. We also are subject to claims relating to the performance of contractual obligations to providers, members, employer groups and others, including the alleged failure to properly pay claims and challenges to the manner in which we process claims, and claims alleging that we have engaged in unfair business practices. In addition, we are subject to claims relating to information security incidents and breaches, reinsurance agreements, rescission of coverage and other types of insurance coverage obligations and claims relating to the insurance industry in general. In our role as a federal and state government contractor, we are, and may

be in the future, subject to qui tam litigation brought by individuals who seek to sue on behalf of the government for violations of, among other things, state and federal false claims laws. We are, and may be in the future, subject to class action lawsuits brought against various managed care organizations and other class action lawsuits.

We intend to vigorously defend ourselves against the miscellaneous legal and regulatory proceedings to which we are currently a party; however, these proceedings are subject to many uncertainties. In some of the cases pending against us, substantial non-economic or punitive damages are being sought.

### **Potential Settlements**

We regularly evaluate legal proceedings and regulatory matters pending against us, including those described above in this Note 9, to determine if settlement of such matters would be in the best interests of the Company and its stockholders. The costs associated with any settlement of the various legal proceedings and regulatory matters to which we are or may be subject from time to time, including those described above in this Note 9, could be substantial and, in certain cases, could result in a significant earnings charge or impact on our cash flow in any particular quarter in which we enter into a settlement agreement and could have a material adverse effect on our financial condition, results of operations, cash flow and/or liquidity and may affect our reputation.

## **10. INCOME TAXES**

The effective income tax rate from operations was 55.7% and 53.5% for the three months ended March 31, 2015 and 2014, respectively. For the three months ended March 31, 2015 and 2014, our effective income tax rate was impacted by the health insurer fee that became effective in 2014 under the ACA. The health insurer fee is not deductible for federal income tax purposes and in many state jurisdictions, and is effective for calendar years beginning after December 31, 2013. In September 2014, we paid the health insurer fee that was calculated based on 2013 premiums. The health insurer fee that is based on 2014 premiums will be due in September 2015. See Note 2, under the heading "Accounting for Certain Provisions of the ACA—Premium-based Fee on Health Insurers" for additional information regarding the health insurer fee. Other items that caused our effective income tax rate to differ from the statutory federal tax rate of 35% for the three months ended March 31, 2015 and 2014 included state income taxes, tax-exempt interest and non-deductible compensation.

## **Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.**

### ***CAUTIONARY STATEMENTS***

The following discussion and other portions of this Quarterly Report on Form 10-Q contain "forward-looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934 ("Exchange Act") and Section 27A of the Securities Act of 1933 regarding our business, financial condition and results of operations. We intend such forward-looking statements to be covered by the safe-harbor provisions for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995, and we are including this statement for purposes of complying with these safe-harbor provisions. These forward-looking statements involve a number of risks and uncertainties. All statements other than statements of historical information provided or incorporated by reference herein may be deemed to be forward-looking statements. Without limiting the foregoing, the words "believes," "anticipates," "plans," "expects," "may," "should," "could," "estimate," "intend," "feels," "will," "projects" and other similar expressions are intended to identify forward-looking statements. Managed health care companies operate in a highly competitive, constantly changing environment that is significantly influenced by, among other things, aggressive marketing and pricing practices of competitors and regulatory oversight. Factors that could cause our actual results to differ materially from those reflected in forward-looking statements include, but are not limited to, the factors set forth under the heading "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2014 ("Form 10-K") and the other risks discussed in this Quarterly Report on Form 10-Q (this "Form 10-Q") and our other filings from time to time with the U.S. Securities and Exchange Commission ("SEC").

Any or all forward-looking statements in this Form 10-Q and in any other public filings or statements we make may turn out to be wrong. They can be affected by inaccurate assumptions we might make or by known or unknown risks and uncertainties. Many of the factors discussed in our filings with the SEC may impact future results. These factors should be considered in conjunction with any discussion of operations or results by us or our representatives, including any forward-looking discussion, as well as information contained in press releases, presentations to securities analysts or investors or other communications by us or our representatives. You should not place undue reliance on any forward-looking statements, which reflect management's analysis, judgment, belief or expectation only as of the date thereof and are subject to changes in circumstances and a number of risks and uncertainties. Except as may be required by law, we undertake no obligation to publicly update or revise any forward-looking statements to reflect events or circumstances that arise after the date such statement was made.

This Management's Discussion and Analysis of Financial Condition and Results of Operations, together with the unaudited consolidated financial statements and accompanying notes included elsewhere in this report, should be read in their entirety and in conjunction with our audited consolidated financial statements and accompanying notes as of and for the year ended December 31, 2014 and the Management's Discussion and Analysis of Financial Condition and Results of Operations included in our Form 10-K since they contain detailed information that is collectively important to understanding Health Net, Inc. and its subsidiaries' results of operations and financial condition.

### ***OVERVIEW***

#### **General**

We are a publicly traded managed care organization that delivers managed health care services through health plans and government-sponsored managed care plans. Our mission is to help people be healthy, secure and comfortable. We provide and administer health benefits to approximately 6.0 million individuals across the country through group, individual, Medicare (including the Medicare prescription drug benefit commonly referred to as "Part D"), Medicaid, dual eligible, U.S. Department of Defense ("Department of Defense" or "DoD"), including TRICARE, and U.S. Department of Veterans Affairs ("VA") programs. We also offer behavioral health, substance abuse and employee assistance programs and managed health care products related to prescription drugs.

#### **How We Report Our Results**

Our reportable segments are comprised of Western Region Operations and Government Contracts, each of which is described below. See Note 4 to our consolidated financial statements for more information regarding our reportable segments.

Our health plan services are provided under our Western Region Operations reportable segment, which includes the operations primarily conducted in California, Arizona, Oregon and Washington for our commercial, Medicare, Medicaid and dual eligibles health plans, our health and life insurance companies, our pharmaceutical services

subsidiary and certain operations of our behavioral health subsidiaries. As of March 31, 2015, we had approximately 3.2 million medical members in our Western Region Operations reportable segment.

Our Government Contracts segment includes our government-sponsored managed care contract with the DoD under the TRICARE program in the North Region and other health care related government contracts, including the Patient Centered Community Care program ("PC3 Program") contract we have with VA. On April 1, 2011, we began delivery of administrative services under a new Managed Care Support Contract ("T-3 contract") for the TRICARE North Region. Under the T-3 contract for the TRICARE North Region, we provide administrative services to approximately 2.8 million Military Health System ("MHS") eligible beneficiaries. In addition, we also provide behavioral health services to military families under the Department of Defense Military and Family Life Counseling, formerly Military and Family Life Consultant ("MFLC") contract, which is also included in our Government Contracts segment. For additional information on our T-3 and MFLC contracts, see "[—Results of Operations—Government Contracts Reportable Segment.](#)"

On November 2, 2014, we signed a definitive master services agreement with Cognizant Healthcare Services, LLC, a wholly owned subsidiary of Cognizant Technology Solutions Corporation ("Cognizant") to provide certain services to us. In connection with this agreement, we have also entered into an asset purchase agreement pursuant to which we have agreed to sell certain software assets and related intellectual property we own to Cognizant. The transaction, including the related asset sale (the "Cognizant Transaction"), is expected to close mid-2015, subject to the receipt of required regulatory approvals. In connection with the Cognizant Transaction, we reviewed our reportable segments and determined that there were no changes to our reportable segments. See Note 3 to our consolidated financial statements under the heading "[Assets Held for Sale](#)" for additional information on the Cognizant Transaction.

### **How We Measure Our Profitability**

Our profitability depends in large part on our ability to, among other things, effectively price our health care products; accurately predict and effectively manage health care and pharmacy costs; effectively contract with health care providers; attract and retain members; and manage our general and administrative ("G&A") and selling expenses. In addition, factors such as state and federal health care reform legislation and regulation, competition and general economic conditions affect our operations and profitability. The effect of escalating health care costs, as well as any changes in our ability to negotiate competitive rates with our providers, may impose further risks to our ability to profitably underwrite our business. Each of these factors may have a material impact on our business, financial condition or results of operations.

We measure our Western Region Operations reportable segment profitability based on pretax income and net income. Pretax income is calculated as health plan services premiums and administrative services fees and other income less health plan services expense and G&A and other net expenses, including selling expenses. Net income is calculated as pretax income less income tax provision. See "[—Results of Operations—Western Region Operations Reportable Segment—Western Region Operations Segment Results](#)" for a calculation of pretax income and net income.

Health plan services premiums generally include health maintenance organization ("HMO"), point of service ("POS") and preferred provider organization ("PPO") premiums from employer groups and individuals, and from Medicare recipients who have purchased supplemental benefit coverage (which premiums are based on a predetermined prepaid fee), Medicaid revenues based on multi-year contracts to provide care to Medicaid recipients (which includes retroactive and retrospective premium adjustments), and revenue under Medicare risk contracts to provide care to enrolled Medicare recipients. Health plan services premiums also can include amounts for risk factor adjustments and additional premiums that we charge in some places to members who purchase our Medicare risk plans. Health plan services premiums also includes our revenues from the California Coordinated Care Initiative (the "CCI") program. For additional information on the CCI, see "[—Results of Operations—Western Region Operations Reportable Segment—California Coordinated Care Initiative.](#)"

The amount of premiums we earn in a given period is driven by the rates we charge and enrollment levels. Administrative services fees and other income primarily includes revenue for administrative services such as claims processing, customer service, medical management, provider network access and other administrative services.

Health plan services expense generally includes medical and related costs for health services provided to our members, including physician services, hospital and related professional services, outpatient care, and pharmacy benefit costs. These expenses are impacted by unit costs and utilization rates. Unit costs represent the health care cost per visit, and the utilization rates represent the volume of health care consumption by our members.

G&A expenses include, among other things, those costs related to employees and benefits, consulting and professional fees, marketing, business expansion and cost reduction initiatives, premium taxes and assessments, Patient

Protection and Affordable Care Act and the Health Care Education Reconciliation Act of 2010 (collectively, the "ACA") related fees, occupancy costs and litigation and regulatory-related costs. Such costs are driven by membership levels, introduction of new products or provision of new services, system consolidations, outsourcing activities and compliance requirements for changing regulations, among other things. These expenses also include expenses associated with corporate shared services and other costs to reflect the fact that such expenses are incurred primarily to support health plan services. Selling expenses consist of external broker commission expenses and generally vary with premium volume.

We measure our Government Contracts segment profitability based on pretax income and net income. Pretax income is calculated as Government Contracts revenue less Government Contracts cost. Net income is calculated as pretax income less income tax provision. See “—Results of Operations—Government Contracts Reportable Segment—Government Contracts Segment Results” for a calculation of the government contracts pretax income and net income.

Under the T-3 contract for the TRICARE North Region, we provide various types of administrative services including provider network management, referral management, medical management, disease management, enrollment, customer service, clinical support service, and claims processing. These services are structured as cost reimbursement arrangements for health care costs plus administrative fees earned in the form of fixed prices, fixed unit prices, and contingent fees and payments based on various incentives and penalties. We recognize revenue related to administrative services on a straight-line basis over the option period, when the fees become fixed and determinable. The TRICARE North Region members are served by our network and out-of-network providers in accordance with the T-3 contract. We pay health care costs related to these services to the providers and are later reimbursed by the DoD for such payments. Under the terms of the T-3 contract, we are not the primary obligor for health care services and accordingly, we do not include health care costs and related reimbursements in our consolidated statements of operations. The T-3 contract also includes various performance-based incentives and penalties. For each of the incentives or penalties, we adjust revenue accordingly based on the amount that we have earned or incurred at each interim date and are legally entitled to in the event of a contract termination. See “—Results of Operations—Government Contracts Reportable Segment” for additional information on our T-3 contract.

Other government contracts revenues are recognized in the month in which the eligible beneficiaries are entitled to health care services or in the month in which the administrative services are performed or the period that coverage for services is provided. See “—Results of Operations—Government Contracts Reportable Segment” for additional information on our other government contracts such as the MFLC contract and the PC3 Program.

## **Health Care Reform Legislation and Implementation**

The ACA transformed the U.S. health care system through a series of complex initiatives. Due in part to the magnitude, scope and complexity of these initiatives, as well as their ongoing implementation, the ultimate impact of the ACA on us remains difficult to predict. The ACA has provided growth opportunities for health insurers, including us, but also introduces new risks and uncertainties, and required changes in the way products are designed, underwritten, priced, distributed and administered. While we have experienced significant growth in our revenues and membership in certain products as a result of the ACA, the measures initiated by the ACA and the associated preparation for and implementation of these measures have had, and will continue to have, an adverse impact on, among other things, the costs of operating our business, and could materially adversely affect our business, cash flows, financial condition and results of operations.

For a detailed description of the ACA’s provisions and related health care reform programs, initiatives, rules and regulations, see "Item 1. Business-Government Regulation—Health Care Reform Legislation and Implementation" in our Form 10-K. For additional discussion of some of our risks and uncertainties related to the ACA, see "Item 1A. Risk Factors" in our Form 10-K.

### *Legal, Regulatory and Legislative Developments*

Several recent lawsuits have considered the question of whether the ACA authorizes the IRS to provide premium tax credits to individuals who purchase coverage through a federally-facilitated exchange (“FFE”). The U.S. Supreme Court has agreed to hear one of these challenges, *King v. Burwell*, and oral arguments were held in March 2015. A final decision from the Supreme Court is not expected until as late as June, 2015. Any significant restriction or prohibition of federal subsidies for coverage obtained through FFEs may impact the affordability of FFE products for low income individuals, which in turn may have a material adverse impact on our FFE exchange membership in Arizona, and have an adverse impact on the Arizona individual market risk pool more generally. While such an outcome would most

directly impact states with FFEs such as Arizona, the potential uncertainty created by such a ruling may have collateral effects in states with state-based exchanges or on the ACA in general.

### *Medicaid Expansion*

In connection with the ACA, the federal government extended funds to those states that opted to expand Medicaid eligibility from a pool that included residents with incomes up to 100% of the federal poverty level ("FPL") to an expanded pool of residents with incomes up to 133% of the FPL. Both Arizona and California are amongst the states that have opted into this "Medicaid expansion." As of March 31, 2015, our total Medicaid membership increased by 31% as compared to March 31, 2014, primarily as a result of Medicaid expansion.

### *Public Health Insurance Exchanges*

The ACA also required the establishment of state-run or federally facilitated "exchanges" where individuals and small groups may purchase health coverage. We currently participate as Qualified Health Plans ("QHPs") in the exchanges in California and Arizona. In California, we currently operate in 13 of 19 exchange rating regions in California in the individual market and in all 19 exchange rating regions in the small business health options program ("SHOP"). Open enrollment for the coverage year beginning January 1, 2015 began on October 1, 2014 and ended on February 15, 2015.

Our individual commercial enrollment as of March 31, 2015 reflected an increase of nearly 74 percent compared with enrollment as of March 31, 2014. This growth was driven in large part by enrollment in the exchanges through the first open enrollment period. However, as we complete our second enrollment period, changing economic conditions, the dynamic competitive environment on the exchanges, various legislative and legal developments and the ongoing evolution of the regulatory framework for the exchanges, among other things, may alter the economics and structure of our participation in the exchanges, which remain a new marketplace with which we have limited experience. If we are not able to successfully adapt to any such changes in our markets, our financial condition, cash flows and results of operations may be adversely affected. For more information on the exchanges, including enrollment information, see Note 2 to our consolidated financial statements and "—Western Region Operations Reportable Segment—Western Region Operations Segment Membership."

### *Health Insurer Fee*

Our operating results for the three months ended March 31, 2015 were impacted by fees imposed under the ACA, including \$57.8 million of amortization of the deferred cost of the annual non-deductible health insurer fee calculated on 2014 net premiums written (the "health insurer fee"). In September 2014, we paid the federal government a lump sum of \$141.4 million for our portion of the health insurer fee that was calculated based on 2013 premiums. We currently estimate that our allocable share of the health insurer fee payable in September 2015 will be approximately \$231.3 million. However, this estimate is subject to inherent uncertainty as the amount of industry premiums upon which the fee allocation is based has not been announced and the Internal Revenue Service ("IRS") is not expected to provide additional information on the 2014 health insurer fee until June 2015. While we are required to accrue for the health insurer fee on a pro rata basis throughout the year, in future years we could experience significant volatility in our cash flow from operations relative to our results of operations in a given period because the health insurer fee is payable in a single lump sum. For the three months ended March 31, 2015, due to the non-deductibility of the health insurer fee for federal income tax purposes, our effective income tax rate was adversely affected by 16.7 percentage points. In future periods, we expect that the non-deductibility of the health insurer fee will continue to have a material impact on our effective income tax rate.

While certain types of entities and benefits are fully or partially exempt from the health insurer fee, including, among others, government entities, certain non-profit insurers and self-funded plans, we are unable to take advantage of any significant exemptions due to our current mix of plans and product offerings. Consequently, the health insurer fee represents a higher percentage of our premium revenues than those of our competitors who have business lines that are exempt from the health insurer fee or whose non-profit status results in a reduced health insurer fee. We generally are also unable to match those competitors' ability to support reduced premiums by virtue of making changes to distribution arrangements, decreasing spending on non-medical product features and services, or otherwise adjusting operating costs and reducing general and administrative expenses, which may have an adverse effect on our profitability and our ability to compete effectively with these competitors. For more information on this and other ACA related fees, including the associated risks, see Note 2, under the heading "Accounting for Certain Provisions of the ACA," to our consolidated financial statements.

### *Premium Stabilization Programs*

The ACA also includes premium stabilization provisions designed to apportion risk amongst insurers, including the reinsurance, risk adjustment, and risk corridors programs ("3Rs").

The permanent risk adjustment program is applicable to plans in the individual and small group markets that are subject to the ACA's market reforms. This risk adjustment program became effective at the beginning of 2014 and has and will continue to shape the economics of health care coverage both within and outside the exchanges. These risk adjustment provisions will effectively transfer funds from health plans with relatively lower risk enrollees to plans with relatively higher risk enrollees to help protect against the consequences of adverse selection. In addition to these permanent risk adjustment provisions, the ACA implements temporary reinsurance and risk corridors programs, which seek to ease the transition into the post-ACA market by helping to stabilize rates and protect against rate uncertainty in the initial years of the ACA.

The individual and small group market represent a significant portion of our commercial business and the relevant amounts transferred under applicable premium stabilization provisions may be substantial. Calculating these premium stabilization provisions requires us to estimate receivables and payables and rely in part on data provided by participating insurers, including us. Until the final calculations are performed that determine the amounts collectible and payable, the estimates can vary and the final amounts may materially differ from those estimates. The final determination and settlement of amounts due or payable from these premium stabilization provisions for 2014 will not occur until at least June 2015. If we are required to make material adjustments from our prior estimates, our financial condition, cash flows and results of operations could be materially adversely affected.

We have made and are continuing to make significant efforts to design and implement a cohesive strategy with respect to the exchanges and these premium stabilization programs, but these programs, among other things, are subject to risks inherent in untested initiatives and government programs, and the relevant regulatory framework for the exchanges and the 3Rs remains subject to change and interpretation over time. Whether due to regulatory uncertainty or otherwise, if these premium stabilization programs prove ineffective in mitigating our financial risks, including adverse selection risk, if we experience significant payment delays with respect to any 3R receivables, or we are unable to successfully adapt our strategy to these or any other future changes in our markets, our financial condition, cash flows and results of operations may be materially adversely affected. See Note 2, under the heading "Accounting for Certain Provisions of the ACA," to our consolidated financial statements for additional information on the 3Rs.

### *MLRs*

Under the ACA, commercial health plans with medical loss ratios ("MLR") on fully insured products, as calculated as set forth in the ACA, that fall below certain targets are required to rebate ratable portions of their premiums annually. Certain of the states in which we operate include similar rebate provisions. For example, a medical loss ratio corridor for the California Department of Health Care Services ("DHCS") adult Medicaid expansion members under the Medicaid program in California ("Medi-Cal") requires rebate payments to or from DHCS depending on MLRs for this population. As of March 31, 2015 and December 31, 2014, we had accrued \$264.0 million and \$200.6 million, respectively, for an MLR rebate with respect to our adult Medicaid expansion population payable to DHCS. Accordingly, for the three months ended March 31, 2015, health plan services premium revenue was reduced by \$63.4 million. In addition, our Medicaid contract with the state of Arizona contains profit sharing or profit ceiling provisions under which we refund amounts to Arizona if our health plan generates profit above a certain specified percentage. Because our Arizona Medicaid profits were in excess of the amount we are allowed to fully retain, health plan services premium revenue was reduced by \$15.8 million for the three months ended March 31, 2015. With respect to our Arizona Medicaid contract, the profit corridor payable balance included in accounts payable and other liabilities as of March 31, 2015 was \$12.9 million. The profit corridor payable balance included in other noncurrent liabilities as of March 31, 2015 was \$3.8 million. In the three months ended March 31, 2015, Arizona Health Care Cost Containment System ("AHCCCS") withheld \$23.8 million in connection with the profit corridor payable from our capitation payment. See Note 2, under the heading "Health Plan Services Revenue Recognition," to our consolidated financial statements for further discussion on these MLR provisions.

We and other health insurance companies continue to face uncertainty and execution risk due to the multiple, complex ACA implementations that were and are required in abbreviated time frames in new markets. Additionally, in many cases, our operational and strategic initiatives must be implemented in evolving regulatory environments and without the benefit of established market data. In addition, the relative lack of operating experience in these new marketplaces for insurers and, in certain cases, providers and consumers, has fostered a dynamic marketplace that may require us to adjust our operating and strategic initiatives over time, and there is no assurance that insurers, including us, will be able to do so successfully. Our execution risk encapsulates, among other things, our simultaneous

participation in the exchanges, Medicaid expansion and the CCI. These initiatives involved the incorporation of new and expanded populations and, among other things, have required that we restructure our provider network in response, and will require us to remain diligent in monitoring the market to, among other things, effectively and efficiently adapt to our dynamic environment. Any delay or failure by us to successfully execute our operational and strategic initiatives with respect to health care reform or otherwise appropriately react to the legislation, implementing regulations, actions of our competitors and the changing marketplace could result in operational disruptions, disputes with our providers or members, increased exposure to litigation, regulatory issues, damage to our existing or potential member relationships or other adverse consequences that could have an adverse impact on our business, financial condition, cash flows and results of operations.

### **Cognizant Transaction**

On November 2, 2014, we entered into a Master Services Agreement (as subsequently amended and restated, the "Master Services Agreement") with Cognizant. Under the terms of the Master Services Agreement, Cognizant will, among other things, provide us with certain consulting, technology and administrative services in the following areas: claims management, membership and benefits configuration, customer contact center services, information technology, quality assurance, appeals and grievance services, and non-clinical medical management support (collectively, the "BP and IT Services").

Concurrent with executing the Master Services Agreement, we entered into an asset purchase agreement with Cognizant (the "Asset Purchase Agreement"), through which Cognizant will purchase certain software assets and related intellectual property from us for \$50 million. See Note 3 to our consolidated financial statements for additional information on the assets sold in this transaction.

The Cognizant Transaction is expected to close mid-2015, subject to the receipt of required regulatory approvals. Services under the Master Services Agreement are expected to commence following the closing, for an initial term of seven years. We also have two options to extend the Master Services Agreement for one year each by giving notice to Cognizant no less than three months prior to the end of the then existing term. We expect that certain of our employees will become employees of Cognizant or its subcontractors, and that certain positions will be eliminated as part of the Cognizant Transaction.

We will pay Cognizant for the BP and IT Services through a combination of fixed and variable fees, with the variable fees fluctuating based on our actual need for such services.

Cognizant has in the past provided, and may provide in the future, services to us under separate agreements. Some of these historical services are included in the BP and IT Services that will be provided by Cognizant under the Master Services Agreement. The Cognizant Transaction is subject to certain risks and uncertainties, including but not limited to execution risk inherent in large scale strategic and operational initiatives and risks associated with third party services arrangements. In addition, if required regulatory approvals of the Cognizant Transaction are not obtained, substantially delayed or conditioned on changes to the terms of the transaction being made, we may not be able to fully realize anticipated cost savings or other expected benefits of the transaction. We have incurred material costs and will continue to incur material incremental costs and devote substantial resources to prepare for the Cognizant Transaction. If regulatory approval is not obtained or the Master Services Agreement is otherwise terminated prior to Cognizant's commencement of services, we will lose some or all of the resources that have been and will be invested in this transaction through such date, which could have a material adverse impact on our business. These risks and others related to the Cognizant Transaction are discussed in further detail in "Item 1A. Risk Factors" in our Form 10-K.

Our operating results in our Corporate/Other segment for the three months ended March 31, 2015 were impacted by \$47.3 million in pretax expenses primarily related to the Cognizant Transaction. See Note 3 to our consolidated financial statements for additional information regarding the Cognizant Transaction.

## RESULTS OF OPERATIONS

### Consolidated Results

The table below and the discussion that follows summarize our results of operations for the three months ended March 31, 2015 and 2014.

	Three months ended March 31,	
	2015	2014
	(Dollars in thousands, except per share data)	
<b>Revenues</b>		
Health plan services premiums .....	\$ 3,720,800	\$ 2,881,345
Government contracts .....	154,714	144,090
Net investment income .....	13,241	11,102
Administrative services fees and other income .....	1,141	2,398
Total revenues .....	3,889,896	3,038,935
<b>Expenses</b>		
Health plan services (excluding depreciation and amortization) .....	3,142,863	2,402,342
Government contracts .....	142,540	131,974
General and administrative .....	453,848	361,023
Selling .....	68,696	64,152
Depreciation and amortization .....	4,307	9,663
Interest .....	8,049	7,821
Asset impairment .....	1,884	—
Total expenses .....	3,822,187	2,976,975
Income from operations before income taxes .....	67,709	61,960
Income tax provision .....	37,721	33,173
Net income .....	\$ 29,988	\$ 28,787
Net income per share:		
Basic .....	\$ 0.39	\$ 0.36
Diluted .....	\$ 0.38	\$ 0.36

For the three months ended March 31, 2015, we reported net income of \$30.0 million or \$0.38 per diluted share as compared to net income of \$28.8 million or \$0.36 per diluted share for the same period in 2014. Pretax margin was 1.7 percent for the three months ended March 31, 2015 compared to 2.0 percent for the same period in 2014.

Our total revenues increased 28.0 percent for the three months ended March 31, 2015 to approximately \$3.9 billion from approximately \$3.0 billion in the same period in 2014.

Health plan services premium revenues increased by 29.1 percent to approximately \$3.7 billion for the three months ended March 31, 2015 compared to approximately \$2.9 billion in the same period in 2014. Health plan services expenses increased by 30.8 percent to approximately \$3.1 billion for the three months ended March 31, 2015 compared to approximately \$2.4 billion in the same period in 2014. Net investment income increased to approximately \$13.2 million for the three months ended March 31, 2015 compared with approximately \$11.1 million for the three months ended March 31, 2014.

Our government contracts revenues increased by 7.4 percent for the three months ended March 31, 2015 to approximately \$154.7 million from approximately \$144.1 million in the same period in 2014. Our government contracts costs increased by 8.0 percent for the three months ended March 31, 2015 to approximately \$142.5 million from approximately \$132.0 million in the same period in 2014. The increases in our government contracts revenues and costs were primarily due to services provided for the PC3 Program. For additional information see “—Government Contracts Reportable Segment”.

Our general and administrative (G&A) expenses increased by \$92.8 million, or 25.7 percent, in the three months ended March 31, 2015 compared to the same period in 2014, primarily due to the increase in the health insurer fee which is based on 2014 premiums, as well as expenses related to the Cognizant Transaction (see "—Overview—Cognizant Transaction" and Note 3 to our consolidated financial statements). See "—Overview—Health Care Reform Legislation and Implementation" for more information regarding the health insurer fee.

### Days Claims Payable

Days claims payable ("DCP") for the first quarter of 2015 was 54.8 days compared with 43.2 days in the first quarter of 2014. Adjusted DCP, which we calculate in accordance with the paragraph below, for the first quarter of 2015 was 66.3 days compared with 63.1 days in the first quarter of 2014. The increases in our DCP and adjusted DCP are primarily due to the increase in reserves for claims and other settlements, which resulted from enrollment growth.

Set forth below is a reconciliation of adjusted DCP, a non-GAAP financial measure, to the comparable GAAP financial measure, DCP. DCP is calculated by dividing the amount of reserve for claims and other settlements ("Claims Reserve") by health plan services cost ("Health Plan Costs") during the quarter and multiplying that amount by the number of days in the quarter. In this Quarterly Report on Form 10-Q, the following table presents an adjusted DCP metric that subtracts capitation, provider and other claim settlements and Medicare Advantage Prescription Drug ("MAPD") payables/costs from the Claims Reserve and Health Plan Costs. Management believes that adjusted DCP provides useful information to investors because the adjusted DCP calculation excludes from both Claims Reserve and Health Plan Costs amounts related to health care costs for which no or minimal reserves are maintained. Therefore, management believes that adjusted DCP may present a more accurate reflection of DCP than does GAAP DCP, which includes such amounts. This non-GAAP financial information should be considered in addition to, not as a substitute for, financial information prepared in accordance with GAAP. You are encouraged to evaluate these adjustments and the reasons we consider them appropriate for supplemental analysis. In evaluating the adjusted amounts, you should be aware that we have incurred expenses that are the same as or similar to some of the adjustments in the current presentation and we may incur them again in the future. Our presentation of the adjusted amounts should not be construed as an inference that our future results will be unaffected by unusual or nonrecurring items.

	<b>Three months ended March 31,</b>	
	<b>2015</b>	<b>2014</b>
	<b>(Dollars in millions)</b>	
<b>Reconciliation of Adjusted Days Claims Payable:</b>		
(1) Reserve for Claims and Other Settlements—GAAP .....	\$ 1,913.8	\$ 1,152.0
Less: Capitation, Provider and Other Claim Settlements and MAPD Payables .....	(509.3)	(169.4)
(2) Reserve for Claims and Other Settlements—Adjusted .....	\$ 1,404.5	\$ 982.6
(3) Health Plan Services Cost—GAAP .....	\$ 3,142.9	\$ 2,402.3
Less: Capitation, Provider and Other Claim Settlements and MAPD Costs .....	(1,237.3)	(999.9)
(4) Health Plan Services Cost—Adjusted .....	\$ 1,905.6	\$ 1,402.4
(5) Number of Days in Period .....	90	90
(1) / (3) * (5) Days Claims Payable—GAAP (using end of period reserve amount) .....	54.8	43.2
(2) / (4) * (5) Days Claims Payable—Adjusted (using end of period reserve amount) .....	66.3	63.1

## Income Tax Provision

Our income tax expense and the effective tax rate for the three months ended March 31, 2015 and 2014 were as follows:

	Three months ended March 31,	
	2015	2014
	(Dollars in millions)	
Income tax expense.....	\$ 37.7	\$ 33.2
Effective income tax rate .....	55.7%	53.5%

For the three months ended March 31, 2015 and 2014, our effective tax rate was impacted by the health insurer fee which became effective under the ACA. The fee is not deductible for federal income tax purposes and in many state jurisdictions. The non-deductible health insurer fee increased our effective tax rate for the three months ended March 31, 2015 and 2014 by 16.7 percentage points and 14.5 percentage points, respectively. See Note 2, under the heading "Accounting for Certain Provisions of the ACA—Premium-based Fee on Health Insurers" for additional information regarding the health insurer fee. Other items that caused our effective tax rate to differ from the statutory federal tax rate of 35% for the three months ended March 31, 2015 and 2014 include state income taxes, tax-exempt interest and non-deductible compensation. See Note 10 to our consolidated financial statements for additional information.

## **Western Region Operations Reportable Segment**

Our Western Region Operations segment includes the operations of our commercial, Medicare, Medicaid and dual eligibles health plans, the operations of our health and life insurance companies primarily in California, Arizona, Oregon and Washington, and our pharmaceutical services subsidiary and certain operations of our behavioral health subsidiaries in several states including Arizona, California, Oregon and Washington.

### **Western Region Operations Segment Membership (in thousands)**

	As of March 31, 2015	As of March 31, 2014	Increase/ (Decrease)	% Change
<b>California</b>				
Large Group .....	443	499	(56)	(11.2)%
Small Group .....	243	239	4	1.7 %
Individual .....	284	158	126	79.7 %
Commercial .....	970	896	74	8.3 %
Medicare Advantage.....	166	156	10	6.4 %
Medi-Cal/Medicaid .....	1,623	1,279	344	26.9 %
Dual Eligibles .....	27		27	
Total California .....	2,786	2,331	455	19.5 %
<b>Arizona</b>				
Large Group .....	37	50	(13)	(26.0)%
Small Group .....	38	40	(2)	(5.0)%
Individual .....	74	47	27	57.4 %
Commercial .....	149	137	12	8.8 %
Medicare Advantage.....	39	46	(7)	(15.2)%
Medicaid.....	81	18	63	350.0 %
Total Arizona.....	269	201	68	33.8 %
<b>Northwest</b>				
Large Group .....	28	29	(1)	(3.4)%
Small Group .....	22	27	(5)	(18.5)%
Individual .....	2	2	—	— %
Commercial .....	52	58	(6)	(10.3)%
Medicare Advantage.....	62	53	9	17.0 %
Total Northwest.....	114	111	3	2.7 %
<b>Total Health Plan Enrollment</b>				
Large Group .....	508	578	(70)	(12.1)%
Small Group .....	303	306	(3)	(1.0)%
Individual .....	360	207	153	73.9 %
Commercial .....	1,171	1,091	80	7.3 %
Medicare Advantage.....	267	255	12	4.7 %
Medi-Cal/Medicaid .....	1,704	1,297	407	31.4 %
Dual Eligibles .....	27		27	
	<u>3,169</u>	<u>2,643</u>	<u>526</u>	<u>19.9 %</u>

Total Western Region Operations enrollment was approximately 3.2 million members at March 31, 2015, an increase of 19.9 percent compared with enrollment at March 31, 2014. Total enrollment in our California health plans increased by 19.5 percent to approximately 2.8 million members from March 31, 2014 to March 31, 2015.

Western Region Operations commercial enrollment increased by 7.3 percent from March 31, 2014 to approximately 1.2 million members at March 31, 2015, primarily due to an increase in our individual business as a result of new individual members from the ACA exchanges in California and Arizona.

Enrollment in our large group business decreased by 12.1 percent, or approximately 70,000 members, from approximately 578,000 members at March 31, 2014 to approximately 508,000 members at March 31, 2015 due to increasingly competitive markets in California. Enrollment in our small group business in our Western Region Operations segment decreased by 1.0 percent, from approximately 306,000 members at March 31, 2014 to approximately 303,000 members at March 31, 2015. Enrollment in our individual business in our Western Region Operations segment increased by 73.9 percent, from approximately 207,000 members at March 31, 2014 to approximately 360,000 members at March 31, 2015. As of March 31, 2015, membership in our tailored network products accounted for 54.7 percent of our Western Region Operations commercial enrollment compared with 48.6 percent at March 31, 2014.

Enrollment in our Medicare Advantage plans in our Western Region Operations segment at March 31, 2015 was approximately 267,000 members, an increase of 4.7 percent compared with approximately 255,000 members at March 31, 2014. This increase was due to gains of approximately 10,000 members in California and 9,000 members in the Northwest, partially offset by a loss of 7,000 members in Arizona. We have exited certain under-performing counties in our Medicare business, and consequently expect lower enrollment in our Medicare Advantage plans in 2015.

Medicaid enrollment in California increased by approximately 344,000 members, or 26.9 percent, to approximately 1,623,000 members at March 31, 2015 compared with approximately 1,279,000 members at March 31, 2014, primarily as a result of new members added from Medicaid expansion. In addition, in October 2013, we began administering Medicaid benefits in Maricopa County, Arizona pursuant to our contract with AHCCCS. As of March 31, 2015, we had approximately 81,000 Medicaid members in Arizona compared with approximately 18,000 members as of March 31, 2014. On February 4, 2015, we received a notice from the AHCCCS Division of Health Care Management that stated that we were in violation of our Medicaid contract in Maricopa County. As a result, we are currently subject to sanctions that include a cap on member auto assignments under the contract effective as of February 13, 2015 until further notice.

We are the sole commercial plan contractor with DHCS to provide Medi-Cal services in Los Angeles County, California. As of March 31, 2015, approximately 854,000 of our Medi-Cal members resided in Los Angeles County, representing approximately 53 percent of our Medi-Cal membership. As part of our 2012 settlement agreement with DHCS, DHCS agreed, among other things, to the extension of all of our existing Medi-Cal managed care contracts, including our contract with DHCS to provide Medi-Cal services in Los Angeles County, for an additional five years from their then existing expiration dates. Accordingly, our Medi-Cal contract for Los Angeles County is scheduled to expire in April 2019. For additional information on our settlement agreement with DHCS, see Note 2 to our consolidated financial statements under the heading "Health Plan Services Revenue Recognition."

As more fully described below, in 2012, the California legislature enacted the Coordinated Care Initiative, or "CCI." The CCI is being implemented in seven counties, including Los Angeles and San Diego counties. In participating counties, the CCI established a voluntary "dual eligibles demonstration," and in April 2012, DHCS selected us to participate in the dual eligibles demonstration for both Los Angeles and San Diego counties. Active enrollment in Los Angeles and San Diego counties for the dual eligible demonstrations commenced on April 1, 2014. Passive enrollment in San Diego County began on May 1, 2014, and passive enrollment in Los Angeles County began on July 1, 2014. As of March 31, 2015, we had approximately 27,000 dual eligibles members. See "—California Coordinated Care Initiative," below for more information on the CCI and the dual eligibles.

### **California Coordinated Care Initiative**

In 2012, the California legislature enacted the CCI. The stated purpose of the CCI is to provide a more efficient health care delivery system and improved coordination of care to individuals that are fully eligible for Medicare and Medi-Cal benefits, or "dual eligibles," as well as to all Medi-Cal only beneficiaries who rely on long-term services and supports, or "LTSS," which includes institutional long-term care and home and community-based services and other support services.

In participating counties, the CCI established a voluntary "dual eligibles demonstration," also referred to as the "Cal MediConnect" program, to coordinate medical, behavioral health, long-term institutional, and home- and

community-based services for dual eligibles through a single health plan, and will require that all Medi-Cal beneficiaries in participating counties join a Medi-Cal managed care health plan to receive their Medi-Cal benefits, including LTSS. The CCI is being implemented in seven counties, including Los Angeles and San Diego counties. On April 4, 2012, DHCS selected us to participate in the dual eligibles demonstration for both Los Angeles and San Diego counties. In December 2013, Health Net Community Solutions, Inc., our wholly owned subsidiary, entered into a three-way agreement with DHCS and CMS, which was subsequently amended on January 13, 2014 (the "Cal MediConnect Contract"). Among other things, under the Cal MediConnect Contract we have received and expect to continue to receive prospective blended capitated payments to provide coverage for dual eligibles in Los Angeles and San Diego counties. These blended capitated payments are determined based on our mix of membership.

Active enrollment in Los Angeles and San Diego counties for the dual eligibles demonstrations commenced on April 1, 2014, and is scheduled to conclude at the end of 2017. During the active enrollment period, dual eligibles in Los Angeles County are able to either choose among us, the local health plan initiative, or one of three other health plans for benefits under the dual eligibles demonstration. On July 1, 2014, DHCS began automatically enrolling dual eligibles in Los Angeles County who have not selected a health plan, which we refer to as "passive enrollment." Dual eligibles also may choose to "opt out" of the demonstration at any time. Such dual eligibles will then continue to receive fee-for-service Medicare benefits but will receive Medi-Cal benefits through a managed care health plan as required under the CCI. Passive enrollment in Los Angeles County is expected to end in June 2015. During the active enrollment period in San Diego County, dual eligibles are able to select to receive benefits from any one of four health plan options, including us, or "opt out" of the demonstration. Passive enrollment in San Diego County began on May 1, 2014 and ended in April 2015. Based on our understanding of the passive enrollment methodology, we estimate that Health Net will receive approximately 47% and 20–25% of the passively enrolled dual eligibles in Los Angeles County and San Diego County, respectively.

The financial performance of the Cal MediConnect Contract is included in the calculation of the settlement account that was established pursuant to the terms of the settlement agreement entered into by DHCS, HNCS and Health Net of California, Inc. on November 2, 2012, which is further discussed in Note 2 to our consolidated financial statements under the heading "Health Plan Services Revenue Recognition."

Health Net's participation in the CCI, and the dual eligibles demonstration in particular, represents a significant business opportunity for us, but is subject to a number of risks inherent in untested health care initiatives, particularly those that involve new populations with limited cost experience. Moreover, the CCI and the dual eligibles demonstration program in particular, is a model of providing health care that is new to beneficiaries, providers, regulatory authorities and health plans in the state of California, and involves risks generally associated with government programs. For example, larger than expected numbers of dual eligibles have opted out of the demonstration since passive enrollment began in Los Angeles and San Diego counties on July 1, 2014 and May 1, 2014, respectively, which impacted our expected enrollment for 2014. If this opt out trend increases over the passive enrollment period or our dual eligible enrollment does not meet our expectations, our overall profitability with respect to our participation in the CCI may be lower than originally anticipated. Due to these and other risks associated with the CCI, including, without limitation, that the dual eligibles demonstration is a pilot program subject to changing legislation and state budgetary concerns, there can be no assurance that the business opportunity presented by the CCI, including the dual eligibles demonstration, will prove to be successful. Our failure to successfully adapt to the requirements of the CCI could have an adverse effect on our business, financial condition and results of operation. For a discussion of this and other risks related to our participation in the CCI, see "Item 1A. Risk Factors" in our Form 10-K.

## Western Region Operations Segment Results

	Three months ended March 31,	
	2015	2014
	(Dollars in thousands, except PMPM data)	
Commercial premiums.....	\$ 1,332,994	\$ 1,264,177
Medicare premiums .....	768,885	755,158
Medicaid premiums .....	1,471,354	862,010
Dual Eligibles premiums .....	147,567	—
Health plan services premiums .....	3,720,800	2,881,345
Net investment income .....	13,241	11,102
Administrative services fees and other income .....	1,141	2,398
Total revenues.....	3,735,182	2,894,845
Health plan services .....	3,142,863	2,402,342
Premium tax .....	58,417	42,458
Health insurer fee.....	57,820	36,293
Other ACA fees.....	20,817	22,527
Administrative expenses .....	272,514	256,594
Total general and administrative .....	409,568	357,872
Selling.....	68,696	64,152
Depreciation and amortization .....	4,000	9,663
Interest .....	8,049	7,821
Total expenses .....	3,633,176	2,841,850
Income from operations before income taxes .....	102,006	52,995
Income tax provision.....	51,361	29,371
Net income .....	\$ 50,645	\$ 23,624
Pretax margin .....	2.7 %	1.8 %
Commercial premium yield.....	(3.0)%	3.9 %
Commercial premium PMPM (d) .....	\$ 388.26	\$ 400.34
Commercial health care cost trend .....	(1.6)%	(2.2)%
Commercial health care cost PMPM (d) .....	\$ 318.64	\$ 323.92
Commercial medical care ratio (MCR) (e) .....	82.1 %	80.9 %
Medicare Advantage MCR (e) .....	92.9 %	91.8 %
Medicaid MCR (e) .....	81.9 %	79.8 %
Dual Eligibles MCR (e).....	88.3 %	—
Health plan services MCR (a) .....	84.5 %	83.4 %
Administrative expense ratio (b) .....	7.3 %	8.9 %
Total G&A expense ratio (b).....	11.0 %	12.4 %
Selling costs ratio (c).....	1.8 %	2.2 %

- (a) Health plan services medical care ratio ("MCR") is calculated as health plan services cost divided by health plan services premiums revenue.
- (b) Administrative expense and Total G&A expense ratios are computed as either administrative expenses or total general and administrative expenses divided by the sum of health plan services premiums revenue and administrative services fees and other income.
- (c) The selling costs ratio is computed as selling expenses divided by health plan services premiums revenue.
- (d) Per member per month ("PMPM") is calculated based on commercial at-risk member months and excludes administrative services only ("ASO") member months.
- (e) Commercial, Medicare Advantage, Medicaid and Dual Eligibles MCR is calculated as commercial, Medicare, Medicaid or Dual Eligibles health care cost divided by commercial, Medicare, Medicaid or Dual Eligibles premiums, as applicable.

## Revenues

Total revenues in our Western Region Operations segment increased 29.0 percent to approximately \$3.7 billion for the three months ended March 31, 2015 compared to the same period in 2014 primarily due to an increase in our premium revenues in our health plans. Health plan services premium revenues in our Western Region Operations segment increased 29.1 percent to approximately \$3.7 billion for the three months ended March 31, 2015 compared to the same period in 2014, primarily due to enrollment growth from Medicaid expansion, dual eligibles and the individual ACA exchanges.

Our Medicaid premium revenue increased by \$609.3 million, or 70.7 percent, in the three months ended March 31, 2015 compared to the same period in 2014, primarily due to continued membership growth related to Medicaid expansion under the ACA during the three months ended March 31, 2015. For the three months ended March 31, 2015, we accrued \$63.4 million for an MLR rebate, which is payable to DHCS in connection with Medicaid adult expansion members, and accrued \$15.8 million for excess profit sharing, which is payable to the state of Arizona under our Arizona Medicaid contract. Accordingly, Medicaid premium revenue was reduced by \$79.2 million for the three months ended March 31, 2015 related to MLR rebates. For the three months ended March 31, 2015, retroactive premium adjustments for our Medi-Cal member risk reassignment for prior periods increased premium revenue by \$27.2 million. See Note 2 to our consolidated financial statements, under the heading "Health Plan Services Revenue Recognition" for more information.

Our commercial premium revenue increased by \$68.8 million, or 5.4 percent, in the three months ended March 31, 2015 compared to the same period in 2014 primarily due to a 7.3 percent increase in commercial enrollment since March 31, 2014.

Our Medicare premium revenue increased by \$13.7 million, or 1.8 percent, in the three months ended March 31, 2015 compared to the same period in 2014, primarily due to a 4.7 percent increase in Medicare Advantage enrollment since March 31, 2014. Our Medicare premium revenue includes the change in our estimate for the risk adjustment revenue related to prior years. In the three months ended March 31, 2015, such change decreased the health plan services premium revenues by \$5.4 million. The change in our estimate for the risk adjustment revenue related to prior years in the three months ended March 31, 2014 increased health plan services premium revenues by \$15.6 million.

Active enrollment in Los Angeles and San Diego counties for the dual eligibles demonstrations began on April 1, 2014, and passive enrollment began on July 1, 2014 and May 1, 2014 for Los Angeles County and San Diego County, respectively. As of March 31, 2015, we had approximately 27,000 dual eligible members and for the three months ended March 31, 2015, our dual eligibles premium revenues were \$147.6 million. See "—California Coordinated Care Initiative," above for more information on the CCI and the dual eligibles.

Investment income in our Western Region Operations segment increased to \$13.2 million for the three months ended March 31, 2015 from \$11.1 million for the same period in 2014 primarily due to a \$731 million increase in our investment portfolio since December 31, 2014.

Administrative services fees and other income in our Western Region Operations segment decreased to \$1.1 million for the three months ended March 31, 2015 from \$2.4 million for the same period in 2014.

## Health Plan Services Expenses

Health plan services expenses in our Western Region Operations segment increased by 30.8 percent to \$3.1 billion for the three months ended March 31, 2015 compared to \$2.4 billion for the three months ended March 31, 2014 primarily due to growth in membership resulting from Medicaid expansion under the ACA, partially offset by \$39.4 million of reinsurance recoverable included in commercial health plan services costs for the three months ended March 31, 2015, as discussed in Note 2 to our consolidated financial statements under the heading "Accounting for Certain Provisions of the ACA." Reinsurance recoverable reduced commercial health plan services costs by \$33.1 million for the three months ended March 31, 2014. In addition, our health plan services expenses for the three months ended March 31, 2015 includes \$20.6 million in favorable prior year development primarily from the growth of the Medicaid expansion population in 2014.

## Commercial Premium Yields and Health Care Cost Trends

In our Western Region Operations segment, commercial premium PMPM decreased by 3.0 percent to approximately \$388 for the three months ended March 31, 2015 compared to an increase of 3.9 percent to approximately \$400 for the same period in 2014.

Commercial health care costs PMPM in our Western Region Operations segment decreased by 1.6 percent to approximately \$319 for the three months ended March 31, 2015 compared to a decrease of 2.2 percent to approximately \$324 for the same period in 2014.

The change in the premium yields and health care cost trends reflect the ongoing mix shift in our commercial business.

### **Medical Care Ratios**

The health plan services MCR in our Western Region Operations segment was 84.5 percent for the three months ended March 31, 2015 compared with 83.4 percent for the three months ended March 31, 2014. This increase in our health plan services MCR of 110 basis points was primarily due to the growth in our business and the resulting product mix change as well as a slower rate in individual exchange claims in the first quarter of 2014 as the program was in its early stages and the impact of changes in 3Rs estimates related to prior year on our commercial business.

Commercial MCR in our Western Region Operations segment was 82.1 percent for the three months ended March 31, 2015 compared with 80.9 percent for the three months ended March 31, 2014. This increase in our commercial MCR was primarily due to lower utilization for new exchange membership in the three months ended March 31, 2014 as compared to the three months ended March 31, 2015 and the impact of changes in prior year estimates for the 3Rs recorded in the three months ended March 31, 2015.

The Medicare Advantage MCR in our Western Region Operations segment was 92.9 percent for the three months ended March 31, 2015 compared with 91.8 percent for the three months ended March 31, 2014. This increase in the MCR was due to prior year changes to risk adjuster estimates.

The Medicaid MCR in our Western Region Operations segment was 81.9 percent for the three months ended March 31, 2015 compared with 79.8 percent for the three months ended March 31, 2014. The Medicaid MCR increased by approximately 210 basis points for the three months ended March 31, 2015 compared to the same period in 2014 primarily due to the lower utilization experienced during the ramp up of our Medicaid expansion business in the three months ended March 31, 2014 as compared to the three months ended March 31, 2015.

The Dual Eligibles MCR in our Western Region Operations segment was 88.3 percent for the three months ended March 31, 2015. Active enrollment under the Dual Eligibles program began for the first time in the second quarter of 2014.

### **General and Administrative, Selling and Interest Expenses**

Total general and administrative expense in our Western Region Operations segment was \$409.6 million for the three months ended March 31, 2015 compared with \$357.9 million for the three months ended March 31, 2014. The total G&A expense ratio was 11.0 percent for the three months ended March 31, 2015 compared to 12.4 percent for the three months ended March 31, 2014. The increase in our total general and administrative expenses was primarily due to increases in the health insurer fee and premium taxes.

Selling expense in our Western Region Operations segment was \$68.7 million for the three months ended March 31, 2015 compared with \$64.2 million for the three months ended March 31, 2014. The selling costs ratio was 1.8 percent for the three months ended March 31, 2015 compared with 2.2 percent for the three months ended March 31, 2014.

Interest expense in our Western Region Operations segment was \$8.0 million for the three months ended March 31, 2015 compared with \$7.8 million for the three months ended March 31, 2014.

### **Government Contracts Reportable Segment**

On April 1, 2011, we began delivery of administrative services under our T-3 contract. The T-3 contract was awarded to us on May 13, 2010, and included five one-year option periods. On March 15, 2014, the Department of Defense exercised the last of these options, which extended the T-3 contract through March 31, 2015. In March 2015, the DoD modified our T-3 contract to add three additional one-year option periods and awarded us the first of the three option periods, which allows us to continue providing access to health care services to TRICARE beneficiaries through March 31, 2016. If the two remaining option periods are ultimately exercised, the T-3 contract would conclude on March 31, 2018. On April 24, 2015, the DoD issued its final request for proposal for the next generation TRICARE contract, with health care delivery commencing on April 1, 2017. All proposals are due on June 23, 2015. If we are not successful in securing a contract on favorable terms during the rebidding process, our business, results of operations, cash flows and financial condition could be adversely impacted. See "Item 1A. Risk Factors" in our Form 10-K for

additional discussion of this and certain other risks related to our participation in TRICARE and other government programs.

Under the T-3 contract for the TRICARE North Region, we provide administrative services to approximately 2.8 million MHS eligible beneficiaries as of March 31, 2015. For a description of the T-3 contract, see "—Overview—How We Measure Our Profitability."

On August 15, 2012, our wholly owned subsidiary, MHN Government Services, Inc. entered into a new contract to provide counseling services to military service members and their families under the MFLC program with a five-year term that includes a 12-month base period and four 12-month option periods. MHN Government Services, Inc. is one of three contractors initially selected to participate in the MFLC program under the current MFLC contract. Revenues from the MFLC contracts were \$28.6 million and \$29.5 million for the three months ended March 31, 2015 and 2014, respectively.

In September 2013, VA awarded us a contract under its new PC3 Program. The PC3 Program provides eligible veterans coordinated, timely access to care through a comprehensive network of non-VA providers who meet VA quality standards when a local VA medical center cannot readily provide the care. We support VA in providing care to veterans in three of the six PC3 Program regions. These three regions, Regions 1, 2 and 4, encompass all or portions of 37 states, the District of Columbia, Puerto Rico and the Virgin Islands. The PC3 Program contract term includes a base period of performance through September 30, 2014 and four one-year option periods that may be exercised by VA. On September 23, 2014, the VA exercised option period 1 which commenced on October 1, 2014 and is scheduled to end on September 30, 2015. In addition to the one-year option periods, VA will have the ability to extend the PC3 Program contract an additional two years and six months based on VA's need. In August 2014, VA expanded our PC3 Program contract to include primary care services for veterans who are unable to obtain primary care at a VA medical center in the three PC3 regions in which we operate. In addition, in November 2014, we modified our PC3 Program contract to further expand our services with VA in support of the Veterans Access, Choice and Accountability Act of 2014 ("VACAA"). The VACAA modification to our PC3 contract expires no later than September 30, 2017. For the three months ended March 31, 2015 and 2014, we had \$18.0 million and \$1.9 million, respectively, in revenues from the PC3 Program.

### Government Contracts Segment Results

The following table summarizes the operating results for the Government Contracts segment for the three months ended March 31, 2015 and 2014:

	Three months ended March 31,	
	2015	2014
(Dollars in thousands)		
Government contracts revenues.....	\$ 154,714	\$ 144,090
Government contracts costs.....	141,687	131,070
Income from operations before income taxes.....	13,027	13,020
Income tax provision.....	5,406	5,386
Net income.....	<u>\$ 7,621</u>	<u>\$ 7,634</u>

Government contracts revenues increased by \$10.6 million, or 7.4 percent, for the three months ended March 31, 2015 as compared to the same period in 2014. Government contracts costs increased by \$10.6 million, or 8.1 percent, for the three months ended March 31, 2015 as compared to the same period in 2014. The increases in government contract revenues and costs for the three months ended March 31, 2015 were primarily due to services provided under the PC3 Program, partially offset by lower TRICARE revenues.

## Corporate/Other

The following table summarizes the Corporate/Other segment for the three months ended March 31, 2015 and 2014:

	Three months ended March 31,	
	2015	2014
	(Dollars in thousands)	
Costs included in government contract costs .....	\$ 853	\$ 904
Costs included in G&A .....	44,280	3,151
Depreciation and amortization .....	307	—
Asset impairment.....	1,884	—
Loss from operations before income taxes.....	(47,324)	(4,055)
Income tax benefit.....	(19,046)	(1,584)
Net loss.....	\$ (28,278)	\$ (2,471)

Our Corporate/Other segment is not a business operating segment. It is added to our reportable segments to reconcile to our consolidated results. The Corporate/Other segment includes costs that are excluded from the calculation of segment pretax income because they are not managed within the reportable segments.

Our operating results in our Corporate/Other segment for the three months ended March 31, 2015 were impacted primarily by expenses related to the Cognizant Transaction. See Note 3 to our consolidated financial statement and "— Overview—Cognizant Transaction" for additional information regarding assets held for sale and the Cognizant Transaction. Our operating results in our Corporate/Other segment for the three months ended March 31, 2014 were impacted primarily by \$2.7 million in pretax litigation-related expenses and \$1.1 million in severance expenses related to our continuing efforts to address scale issues.

## *LIQUIDITY AND CAPITAL RESOURCES*

### **Liquidity**

Our primary sources of cash include receipts of premiums, services revenue, and investment and other income, as well as proceeds from the sale or maturity of our investment securities and borrowings. We believe that expected cash flow from operating activities, existing cash reserves and other working capital and lines of credit are adequate to allow us to fund existing obligations, repurchase shares of our common stock, introduce new products and services, enter into new lines of business and continue to operate and develop health care-related businesses as we may determine to be appropriate at least for the next 12 months. We regularly evaluate cash requirements for, among other things, current operations and commitments, for acquisitions and other strategic transactions, to address legislative or regulatory changes such as the ACA, and for business expansion opportunities, such as the CCI, Medicaid expansion under the ACA and our participation in Arizona's Medicaid program in Maricopa County. We may elect to raise additional funds for these and other purposes, either through issuance of debt or equity, the sale of investment securities or otherwise, as appropriate. In addition, we may strategically pursue refinancing opportunities to extend maturities and/or improve terms of our indebtedness if we believe such opportunities are favorable to us. Based on the composition and quality of our investment portfolio, our expected ability to liquidate our investment portfolio as needed, and our expected operating and financing cash flows, we do not anticipate any liquidity constraints in the near term. However, turbulence in U.S. and international markets and certain costs associated with health care reform legislation and its implementation, our participation in the CCI, Medicaid expansion under the ACA and our preparation for the Cognizant Transaction, among other things, could adversely affect our liquidity. In addition, as a holding company, our subsidiaries conduct substantially all of our consolidated operations and own substantially all of our consolidated assets. Consequently, our cash flow and our ability to pay our debt depends, in part, on the amount of cash that we receive from our subsidiaries. We are dependent upon dividends and management fees from our regulated subsidiaries, most of which are subject to regulatory restrictions. For a discussion of these and other risks that impact our liquidity, see "Item 1A. Risk Factors" in our Form 10-K.

Our cash flow from operating activities is impacted by, among other things, the timing of collections on our amounts receivable from state and federal governments and agencies. For example, our receivable from DHCS and AHCCCS related to our California and Arizona Medicaid businesses totaled \$96.9 million as of March 31, 2015 and

\$801.7 million as of December 31, 2014. The receivable from CMS related to our Medicare business was \$121.4 million as of March 31, 2015 and \$119.1 million as of December 31, 2014. Our Government Contracts receivable, including receivables from the DoD relating to our current and prior contracts for the TRICARE North Region, was \$229.2 million as of March 31, 2015 and \$150.5 million as of December 31, 2014. The timing of collection of such receivables from the federal and state governments and agencies is impacted by government audits as well as government appropriations, allocation and funding processes, among other things, and can extend for periods beyond a year.

In addition, we believe that our cash flow in 2015 will be impacted, among other things, by the timing of payments related to the ACA. The largest of the ACA taxes and fees is the health insurer fee. Our allocable share of the 2014 health insurer fee, based upon 2013 premiums, was \$141.4 million. We paid that amount in September 2014. We currently estimate that our allocable share of the health insurer fee payable in 2015, based upon 2014 premiums, is approximately \$231.3 million, and is expected to be paid in a single lump sum payment in September 2015. Our cash flow is also impacted by the determination and settlement of amounts related to the premium stabilization provisions in the ACA. Our receivable balance for the reinsurance program related to the premium stabilization provisions of the ACA was \$273.4 million and \$234.0 million as of March 31, 2015 and December 31, 2014, respectively. If the per capita premiums/contributions paid by all insurers, including self-funded plans, are insufficient to fund all recoverable amounts, then this will result in pro-rata reduction of recoverable amounts for insurers for the following year. Our net receivable balance for the risk corridor program related to the premium stabilization provisions of the ACA was \$143.4 million and \$86.8 million as of March 31, 2015 and December 31, 2014, respectively. HHS recognizes, in both final regulations and guidance, it is obligated to make the risk corridors program payments without regard to budget neutrality. Although HHS anticipates the program will be budget neutral, the ACA requires HHS to make full payments to those issuers with risk corridors ratios above 103 percent. Additionally, HHS states in final regulations and guidance that if the program's collections, including any potential carryover from prior years, are insufficient to satisfy its payment obligations, the agency will use other sources of funding to meet its payment obligations, subject to the availability of appropriations. If corridor collections are insufficient in 2015, HHS explains that it shall fulfill its obligations for the 2014 benefit year by using funds collected for the 2015 benefit year prior to making payments on 2015 obligations. Our net payable balance for the risk adjustment program related to the premium stabilization provisions of the ACA was \$144.5 million and \$72.4 million as of March 31, 2015 and December 31, 2014, respectively. The final determination and settlement of amounts due or payable from these premium stabilization provisions for the year ended December 31, 2014 is not expected to occur until, at the earliest, the third or fourth quarter of 2015. See Note 2 to our consolidated financial statements, under the heading "Accounting for Certain Provisions of the ACA" for additional information regarding ACA-related fees and premium stabilization provisions. Depending on the amounts due or payable as a result of these provisions, our financial condition, cash flows and results of operations could be materially adversely affected.

## **Cash and Investments**

As of March 31, 2015, the fair value of our investment securities available-for-sale was \$2.5 billion, which includes both current and noncurrent investments. Noncurrent investments were \$6.3 million as of March 31, 2015. We hold high-quality fixed income securities primarily comprised of corporate bonds, asset-backed securities, mortgage-backed bonds, municipal bonds and bank loans. We evaluate and determine the classification of our investments based on management's intent. We also closely monitor the fair values of our investment holdings and regularly evaluate them for other-than-temporary impairments.

Our cash flow from investing activities is primarily impacted by the sales, maturities and purchases of our available-for-sale investment securities and restricted investments. Our investment objective is to maintain safety and preservation of principal by investing in a diversified mix of high-quality fixed-income securities, which are largely investment grade, while maintaining liquidity in each portfolio sufficient to meet our cash flow requirements and attaining an expected total return on invested funds.

Our investment holdings are currently primarily comprised of investment grade securities with an average rating of "A+" and "A1" as rated by S&P and/or Moody's, respectively. At this time, there is no indication of default on interest and/or principal payments under our holdings. We have the ability and current intent to hold to recovery all securities with an unrealized loss position. As of March 31, 2015, our investment portfolio includes \$697.1 million, or 27.6% of our portfolio holdings, of mortgage-backed and asset-backed securities. The majority of our mortgage-backed securities are Fannie Mae, Freddie Mac and Ginnie Mae issues, and the average rating of our entire asset-backed securities is AA+/Aa1. However, any failure by Fannie Mae or Freddie Mac to honor the obligations under the securities they have issued or guaranteed could cause a significant decline in the value or cash flow of our mortgage-backed securities. As of March 31, 2015, our investment portfolio also included \$983.8 million, or 38.9% of our

portfolio holdings, of obligations of states and other political subdivisions and \$816.1 million, or 32.3% of our portfolio holdings, of corporate debt securities.

We had gross unrealized losses of \$5.9 million as of March 31, 2015 and \$9.8 million as of December 31, 2014. Included in the gross unrealized losses as of March 31, 2015 and December 31, 2014 were \$1.1 million and \$0.9 million, respectively, related to noncurrent investments available-for-sale. We believe that these impairments are temporary and we do not intend to sell these investments. It is not likely that we will be required to sell any security in an unrealized loss position before recovery of its amortized cost basis. Given the current market conditions and the significant judgments involved, there is a continuing risk that further declines in fair value may occur and additional other-than-temporary impairments, which may be material, may be recorded in future periods. No impairment was recognized during the three months ended March 31, 2015 or 2014.

#### *Operating Activities*

Our net cash flow provided by operating activities for the three months ended March 31, 2015 compared to the same period in 2014 is as follows:

	<b>March 31, 2015</b>	<b>March 31, 2014</b>	<b>Change Period over Period</b>
	<b>(Dollars in millions)</b>		
Net cash provided by operating activities .....	\$ 860.6	\$ 311.5	\$ 549.1

Net cash provided by operating activities increased by \$549.1 million for the three months ended March 31, 2015 as compared to the same period in 2014, primarily due to the timing of and growth in cash flows from our state health programs.

#### *Investing Activities*

Our net cash flow used in investing activities for the three months ended March 31, 2015 compared to the same period in 2014 is as follows:

	<b>March 31, 2015</b>	<b>March 31, 2014</b>	<b>Change Period over Period</b>
	<b>(Dollars in millions)</b>		
Net cash used in investing activities .....	\$ (690.3)	\$ (48.5)	\$ (641.8)

Net cash used in investing activities increased by \$641.8 million during the three months ended March 31, 2015 as compared to the same period in 2014, primarily due to a \$639.6 million increase in net purchases of available-for-sale investments.

#### *Financing Activities*

Our net cash flow (used in) provided by financing activities for the three months ended March 31, 2015 compared to the same period in 2014 is as follows:

	<b>March 31, 2015</b>	<b>March 31, 2014</b>	<b>Change Period over Period</b>
	<b>(Dollars in millions)</b>		
Net cash (used in) provided by financing activities .....	\$ (21.1)	\$ 40.9	\$ (62.0)

Net cash provided by financing activities decreased by \$62.0 million during the three months ended March 31, 2015 as compared to the same period in 2014, primarily due to a \$100.4 million increase in share repurchases and a \$64.4 million decrease in cash from customer funds administered, partially offset by a \$95.0 million increase in net borrowings under our revolving credit facility.

## Capital Structure

Our debt-to-total capital ratio was 26.4 percent as of March 31, 2015 compared with 22.6 percent as of December 31, 2014. This increase is due to an increase in borrowings under our revolving credit facility and a decrease in stockholders' equity primarily resulting from an increase in treasury stock due to shares repurchased under the company's stock repurchase program and shares withheld in connection with the exercise and vesting of equity awards, partially offset by net income, an increase in accumulated other comprehensive income, and an increase in additional paid-in capital due to stock option exercises and vesting of certain equity awards.

**Stock Repurchases.** On May 2, 2011, our Board of Directors authorized our stock repurchase program pursuant to which a total of \$300 million of our outstanding common stock could be repurchased. On March 8, 2012, our Board of Directors approved a \$323.7 million increase to our stock repurchase program and on December 16, 2014, our Board of Directors approved another \$257.8 million increase to our stock repurchase program. This latest increase, when taken together with the remaining authorization at that time, brought our total authorization up to \$400.0 million.

During the three months ended March 31, 2015, we repurchased approximately 1.7 million shares of our common stock for aggregate consideration of \$93.8 million under our stock repurchase program. The remaining authorization under our stock repurchase program as of March 31, 2015 was \$306.2 million. We primarily funded these repurchases through our revolving credit facility. For additional information on our stock repurchase program, see Note 6 to our consolidated financial statements.

Under our various stock option and long-term incentive plans, in certain circumstances, employees and non-employee directors may elect for the Company to withhold shares to satisfy minimum statutory federal, state and local tax withholding and/or exercise price obligations, as applicable, arising from the exercise of stock options. For certain other equity awards, we have the right to withhold shares to satisfy any tax obligations that may be required to be withheld or paid in connection with such equity award, including any tax obligation arising on the vesting date. These repurchases were not part of our stock repurchase program.

The following table presents monthly information related to repurchases of our common stock, including shares withheld by the Company to satisfy tax withholdings and exercise price obligations, as of March 31, 2015:

Period	Total Number of Shares Purchased (a)		Average Price Paid per Share	Total Price Paid	Total Number of Shares Purchased as Part of Publicly Announced Programs (b)	Maximum Dollar Value of Shares (or Units) that May Yet Be Purchased Under the Programs (b)
January 1—January 31 .....	1,083,798	(c)	\$ 53.27	\$ 57,732,516	1,083,213	\$ 342,297,863
February 1—February 28 .....	773,533	(c)	55.42	42,869,508	549,991	\$ 312,018,872
March 1—March 31 .....	198,732	(c)	56.05	11,138,249	104,262	\$ 306,182,333
	<u>2,056,063</u>		<u>\$ 54.35</u>	<u>\$111,740,273</u>	<u>1,737,466</u>	

- (a) During the three months ended March 31, 2015, we did not repurchase any shares of our common stock outside our stock repurchase program, except shares withheld in connection with our various stock option and long-term incentive plans.
- (b) On May 2, 2011, our Board of Directors authorized our stock repurchase program, pursuant to which a total of \$300.0 million of our common stock could be repurchased. On March 8, 2012, our Board of Directors approved a \$323.7 million increase to our stock repurchase program. On December 16, 2014, our Board of Directors approved another \$257.8 million increase to our stock repurchase program, which, when taken together with the remaining authorization at that time, brought our total authorization up to \$400.0 million. Our stock repurchase program does not have an expiration date. During the three months ended March 31, 2015, we did not have any repurchase program expire, and we did not terminate any repurchase program prior to its expiration date.
- (c) Includes shares withheld by the Company to satisfy tax withholding and/or exercise price obligations arising from the vesting and/or exercise of restricted stock units, stock options and other equity awards.

**Revolving Credit Facility.** In October 2011, we entered into a \$600 million unsecured revolving credit facility due in October 2016, which includes a \$400 million sublimit for the issuance of standby letters of credit and a \$50 million sublimit for swing line loans (which sublimits may be increased in connection with any increase in the credit

facility described below). In addition, we have the ability from time to time to increase the credit facility by up to an additional \$200 million in the aggregate, subject to the receipt of additional commitments. As of March 31, 2015, \$195.0 million was outstanding under our revolving credit facility and the maximum amount available for borrowing under the revolving credit facility was \$398.5 million (see "—Letters of Credit" below). As of April 29, 2015, we had \$195.0 million in borrowings outstanding under the revolving credit facility.

Amounts outstanding under our revolving credit facility bear interest, at the Company's option, at either (a) the base rate (which is a rate per annum equal to the greatest of (i) the federal funds rate plus one-half of one percent, (ii) Bank of America, N.A.'s "prime rate" and (iii) the Eurodollar Rate (as such term is defined in the credit facility) for a one-month interest period plus one percent) plus an applicable margin ranging from 45 to 105 basis points or (b) the Eurodollar Rate plus an applicable margin ranging from 145 to 205 basis points. The applicable margins are based on our consolidated leverage ratio, as specified in the credit facility, and are subject to adjustment following the Company's delivery of a compliance certificate for each fiscal quarter.

Our revolving credit facility includes, among other customary terms and conditions, limitations (subject to specified exclusions) on our and our subsidiaries' ability to incur debt; create liens; engage in certain mergers, consolidations and acquisitions; sell or transfer assets; enter into agreements that restrict the ability to pay dividends or make or repay loans or advances; make investments, loans, and advances; engage in transactions with affiliates; and make dividends. In addition, we are required to be in compliance at the end of each fiscal quarter with a specified consolidated leverage ratio and consolidated fixed charge coverage ratio.

Our revolving credit facility contains customary events of default, including nonpayment of principal or other amounts when due; breach of covenants; inaccuracy of representations and warranties; cross-default and/or cross-acceleration to other indebtedness of the Company or our subsidiaries in excess of \$50 million; certain ERISA-related events; noncompliance by the Company or any of our subsidiaries with any material term or provision of the HMO Regulations or Insurance Regulations (as each such term is defined in the credit facility) in a manner that could reasonably be expected to result in a material adverse effect; certain voluntary and involuntary bankruptcy events; inability to pay debts; undischarged, uninsured judgments greater than \$50 million against us and/or our subsidiaries that are not stayed within 60 days; actual or asserted invalidity of any loan document; and a change of control. If an event of default occurs and is continuing under the revolving credit facility, the lenders thereunder may, among other things, terminate their obligations under the facility and require us to repay all amounts owed thereunder.

As of March 31, 2015, we were in compliance with all covenants under our revolving credit facility.

### **Letters of Credit**

Pursuant to the terms of our revolving credit facility, we can obtain letters of credit in an aggregate amount of \$400 million and the maximum amount available for borrowing is reduced by the dollar amount of any outstanding letters of credit. As of March 31, 2015 and April 29, 2015, we had outstanding letters of credit of \$6.5 million, resulting in a maximum amount available for borrowing of \$398.5 million as of March 31, 2015 and April 29, 2015. As of March 31, 2015 and April 29, 2015, no amount had been drawn on any of these letters of credit.

**Senior Notes.** We have issued \$400 million in aggregate principal amount of 6.375% Senior Notes due 2017 (the "Senior Notes"). The indenture governing the Senior Notes limits our ability to incur certain liens, or consolidate, merge or sell all or substantially all of our assets. In the event of the occurrence of both (1) a change of control of Health Net, Inc. and (2) a below investment grade rating by any two of Fitch, Inc., Moody's Investors Service, Inc. and Standard & Poor's Ratings Services, within a specified period, we will be required to make an offer to purchase the Senior Notes at a price equal to 101% of the principal amount of the Senior Notes plus accrued and unpaid interest to the date of repurchase. As of March 31, 2015, we were in compliance with all of the covenants under the indenture governing the Senior Notes.

The Senior Notes may be redeemed in whole at any time or in part from time to time, prior to maturity at our option, at a redemption price equal to the greater of:

- 100% of the principal amount of the Senior Notes then outstanding to be redeemed; or
- the sum of the present values of the remaining scheduled payments of principal and interest on the Senior Notes to be redeemed (not including any portion of such payments of interest accrued to the date of redemption) discounted to the date of redemption on a semiannual basis (assuming a 360-day year consisting of twelve 30-day months) at the applicable treasury rate plus 30 basis points

plus, in each case, accrued and unpaid interest on the principal amount being redeemed to the redemption date.

Each of the following will be an Event of Default under the indenture governing the Senior Notes:

- failure to pay interest for 30 days after the date payment is due and payable; provided that an extension of an interest payment period by us in accordance with the terms of the Senior Notes shall not constitute a failure to pay interest;
- failure to pay principal or premium, if any, on any note when due, either at maturity, upon any redemption, by declaration or otherwise;
- failure to perform any other covenant or agreement in the notes or indenture for a period of 60 days after notice that performance was required;
- (A) our failure or the failure of any of our subsidiaries to pay indebtedness for money we borrowed or any of our subsidiaries borrowed in an aggregate principal amount of at least \$50 million, at the later of final maturity and the expiration of any related applicable grace period and such defaulted payment shall not have been made, waived or extended within 30 days after notice or (B) acceleration of the maturity of indebtedness for money we borrowed or any of our subsidiaries borrowed in an aggregate principal amount of at least \$50 million, if that acceleration results from a default under the instrument giving rise to or securing such indebtedness for money borrowed and such indebtedness has not been discharged in full or such acceleration has not been rescinded or annulled within 30 days after notice; or
- events in bankruptcy, insolvency or reorganization of our Company.

### **Statutory Capital Requirements**

Certain of our subsidiaries must comply with minimum capital and surplus requirements under applicable state laws and regulations, and must have adequate reserves for claims. As necessary, we make contributions to our subsidiaries to meet risk-based capital ("RBC") or other statutory capital requirements under state laws and regulations. We believe that as of April 29, 2015, all of our active health plans and insurance subsidiaries were in compliance with their respective regulatory requirements relating to maintenance of minimum capital standards, surplus requirements and adequate reserves for claims in all material respects.

By law, regulation and governmental policy, our health plan and insurance subsidiaries, which we refer to as our regulated subsidiaries, are required to maintain minimum levels of statutory capital and surplus. The minimum statutory capital and surplus requirements differ by state and are generally based on balances established by statute, a percentage of annualized premium revenue, a percentage of annualized health care costs, or RBC or tangible net equity ("TNE") requirements. The RBC requirements are based on guidelines established by the National Association of Insurance Commissioners. The RBC formula, which calculates asset risk, underwriting risk, credit risk, business risk and other factors, generates the authorized control level ("ACL"), which represents the minimum amount of capital and surplus believed to be required to support the regulated entity's business. For states in which the RBC requirements have been adopted, the regulated entity typically must maintain the greater of the Company Action Level RBC, calculated as 200% of the ACL, or the minimum statutory capital and surplus requirement calculated pursuant to pre-RBC guidelines. Because our regulated subsidiaries also are subject to their state regulators' overall oversight authority, some of our subsidiaries are required to maintain minimum capital and surplus in excess of the RBC requirement, even though RBC has been adopted in their states of domicile.

Under the California Knox-Keene Health Care Service Plan Act of 1975, as amended ("Knox-Keene"), certain of our California subsidiaries must comply with TNE requirements. Under these Knox-Keene TNE requirements, actual net worth less unsecured receivables and intangible assets must be more than the greater of (i) a fixed minimum amount, (ii) a minimum amount based on premiums or (iii) a minimum amount based on health care expenditures, excluding capitated amounts. In addition, certain of our California subsidiaries have made certain undertakings to the DMHC to restrict dividends and loans to affiliates, to the extent that the payment of such would reduce such entities' TNE below the minimum requirement or 130% of the minimum requirement. As of March 31, 2015 all of our subsidiaries subject to the TNE requirements and the undertakings to DMHC exceeded the minimum requirements.

Legislation may be enacted in certain states in which our subsidiaries operate imposing substantially increased minimum capital and/or statutory deposit requirements for HMOs in such states. Such statutory deposits may only be drawn upon under limited circumstances relating to the protection of policyholders.

As a result of the above requirements and other regulatory requirements, certain of our subsidiaries are subject to restrictions on their ability to make dividend payments, loans or other transfers of cash to their parent companies. Such restrictions, unless amended or waived or unless regulatory approval is granted, limit the use of any cash generated by these subsidiaries to pay our obligations. The maximum amount of dividends that can be paid by our insurance company subsidiaries without prior approval of the applicable state insurance departments is subject to restrictions relating to statutory surplus, statutory income and unassigned surplus.

## ***CONTRACTUAL OBLIGATIONS***

Pursuant to Item 303(a)(5) of Regulation S-K, we identified our known contractual obligations as of December 31, 2014 in our Form 10-K. During the three months ended March 31, 2015, there were no significant changes to our contractual obligations as previously disclosed in our Form 10-K.

## ***OFF-BALANCE SHEET ARRANGEMENTS***

As of March 31, 2015, we had no off-balance sheet arrangements as defined under Regulation S-K Item 303(a)(4) and the instructions thereto. See Note 7 to our consolidated financial statements for a discussion of our letters of credit.

## ***CRITICAL ACCOUNTING ESTIMATES***

In our Form 10-K, we identified the critical accounting policies that affect the more significant estimates and assumptions used in preparing our consolidated financial statements. Those policies include revenue recognition, health care costs, including IBNR amounts, reserves for contingent liabilities, amounts receivable or payable under government contracts, goodwill and other intangible assets, recoverability of long-lived assets and investments, income taxes and accounting for certain provisions of the ACA. We have not changed existing policies from those previously disclosed in our Form 10-K. Our critical accounting policy on estimating reserves for claims and other settlements and the quantification of the sensitivity of financial results to reasonably possible changes in the underlying assumptions used in such estimation as of March 31, 2015 is discussed below. Our critical accounting policy on income taxes also is discussed below. During the three months ended March 31, 2015, there were no significant changes to the critical accounting estimates as disclosed in our Form 10-K.

### **Reserves for Claims and Other Settlements**

Reserves for claims and other settlements include reserves for claims (IBNR claims and received but unprocessed claims), and other liabilities including capitation payable, shared risk settlements, provider disputes, provider incentives and other reserves for our Western Region Operations reporting segment. Because reserves for claims include various actuarially developed estimates, our actual health care services expenses may be more or less than our previously developed estimates.

We calculate our best estimate of the amount of our IBNR reserves in accordance with GAAP and using standard actuarial developmental methodologies. This method also is known as the chain-ladder or completion factor method. The developmental method estimates reserves for claims based upon the historical lag between the month when services are rendered and the month claims are paid while taking into consideration, among other things, expected medical cost inflation, seasonal patterns, product mix, benefit plan changes and changes in membership. A key component of the developmental method is the completion factor, which is a measure of how complete the claims paid to date are relative to the estimate of the claims for services rendered for a given period. While the completion factors are reliable and robust for older service periods, they are more volatile and less reliable for more recent periods since a large portion of health care claims are not submitted to us until several months after services have been rendered. Accordingly, for the most recent months, the incurred claims are estimated from a trend analysis based on per member per month claims trends developed from the experience in preceding months. This method is applied consistently year-over-year while assumptions may be adjusted to reflect changes in medical cost inflation, seasonal patterns, product mix, benefit plan changes and changes in membership, among other things.

An extensive degree of actuarial judgment is used in this estimation process, considerable variability is inherent in such estimates, and the estimates are highly sensitive to changes in medical claims submission and payment patterns and medical cost trends. As such, the completion factors and the claims per member per month trend factor are the most significant factors used in estimating our reserves for claims. Since a large portion of the reserves for claims is attributed to the most recent months, the estimated reserves for claims are highly sensitive to these factors. The following table illustrates the sensitivity of these factors and the estimated potential impact on our operating results caused by these factors:

<b>Completion Factor (a) Percentage-point Increase (Decrease) in Factor</b>	<b>Western Region Operations Health Plan Services (Decrease) Increase in Reserves for Claims</b>
2%	\$ (63.9) million
1%	\$ (32.7) million
(1)%	\$ 34.3 million
(2)%	\$ 70.2 million

  

<b>Medical Cost Trend (b) Percentage-point Increase (Decrease) in Factor</b>	<b>Western Region Operations Health Plan Services Increase (Decrease) in Reserves for Claims</b>
2%	\$ 31.1 million
1%	\$ 15.6 million
(1)%	\$ (15.6) million
(2)%	\$ (31.1) million

- (a) Impact due to change in completion factor for the most recent three months. Completion factors indicate how complete claims paid to date are in relation to the estimate of total claims for a given period. Therefore, an increase in completion factor percent results in a decrease in the remaining estimated reserves for claims.
- (b) Impact due to change in annualized medical cost trend used to estimate the per member per month cost for the most recent three months.

Our IBNR best estimate also includes a provision for adverse deviation, which is an estimate for known environmental factors that are reasonably likely to affect the required level of IBNR reserves. This provision for adverse deviation is intended to capture the potential adverse development from known environmental factors such as our entry into new geographical markets, changes in our geographic or product mix, the introduction of new customer populations, variation in benefit utilization, disease outbreaks, changes in provider reimbursement, fluctuations in medical cost trend, variation in claim submission patterns and variation in claims processing speed and payment patterns, changes in technology that provide faster access to claims data or change the speed of adjudication and settlement of claims, variability in claim inventory levels, non-standard claim development, and/or exceptional situations that require judgmental adjustments in setting the reserves for claims.

We consistently apply our IBNR estimation methodology from period to period. Our IBNR best estimate is made on an accrual basis and adjusted in future periods as required. Any adjustments to the prior period estimates are included in the current period. As additional information becomes known to us, we adjust our assumptions accordingly to change our estimate of IBNR. Therefore, if moderately adverse conditions do not occur, evidenced by more complete claims information in the following period, then our prior period estimates will be revised downward, resulting in favorable development. However, any favorable prior period reserve development would increase current period net income only to the extent that the current period provision for adverse deviation is less than the benefit recognized from the prior period favorable development. If moderately adverse conditions occur and are more acute than we estimated, then our prior period estimates will be revised upward, resulting in unfavorable development, which would decrease current period net income.

For the three months ended March 31, 2015, we had \$85.3 million in net favorable reserve developments related to prior years. The amount for the three months ended March 31, 2015 consisted of \$20.6 million in favorable prior year developments and a release of \$64.7 million of the provision for adverse deviation held at December 31, 2014. We believe that the \$20.6 million in favorable developments for the three months ended March 31, 2015 was primarily due to the growth of the new Medicaid expansion population in 2014. As part of our best estimate for IBNR, the provision for adverse deviation recorded as of March 31, 2015 and December 31, 2014 was \$73.5 million and \$77.7 million, respectively. For the three months ended March 31, 2015, the reserve developments related to prior years, when considered together with the provision for adverse deviation recorded as of March 31, 2015, did not have a material impact on our operating results or financial condition.

## **Income Taxes**

We record deferred tax assets and liabilities based on differences between the book and tax bases of assets and liabilities. The deferred tax assets and liabilities are calculated by applying enacted tax rates and laws to taxable years in which such differences are expected to reverse. We establish a valuation allowance in accordance with the provisions of the Income Taxes Topic of the Financial Accounting Standards Board ("FASB") codification. We continually review the adequacy of the valuation allowance and recognize the benefits from our deferred tax assets only when an analysis of both positive and negative factors indicate that it is more likely than not that the benefits will be realized.

We file tax returns in many tax jurisdictions. Often, application of tax rules within the various jurisdictions is subject to differing interpretation. Despite our belief that our tax return positions are fully supportable, we believe that it is probable certain positions will be challenged by taxing authorities, and we may not prevail on all of the positions as filed. Accordingly, we maintain a liability for the estimated amount of contingent tax challenges by taxing authorities upon examination. We analyze the amount at which each tax position meets a "more likely than not" standard for sustainability upon examination by taxing authorities. Only tax benefit amounts meeting or exceeding this standard will be reflected in tax provision expense and deferred tax asset balances. Any difference between the amounts of tax benefits reported on tax returns and tax benefits reported in the financial statements is recorded as a liability for unrecognized tax benefits. The liability for unrecognized tax benefits is reported separately from deferred tax assets and liabilities and classified as current or noncurrent based upon the expected period of payment.

In 2015, due to the non-deductibility of the health insurer fee for federal income tax purposes, we expect our full-year effective income tax rate will exceed 50%. See "Overview—Health Care Reform Legislation and Implementation" and "—Results of Operations—Income Tax Provision" above.

## **Item 3. Quantitative and Qualitative Disclosures About Market Risk.**

We are exposed to interest rate and market risk primarily due to our investing and borrowing activities. Market risk generally represents the risk of loss that may result from the potential change in the value of a financial instrument as a result of fluctuations in interest rates and/or market conditions and in equity prices. Interest rate risk is a consequence of maintaining variable interest rate earning investments and fixed rate liabilities or fixed income investments and variable rate liabilities. We are exposed to interest rate risks arising from changes in the level or volatility of interest rates, prepayment speeds and/or the shape and slope of the yield curve. In addition, we are exposed to the risk of loss related to changes in credit spreads. Credit spread risk arises from the potential changes in an issuer's credit rating or credit perception that may affect the value of financial instruments. We believe that no material changes to any of these risks have occurred since December 31, 2014.

For a more detailed discussion of our market risks relating to these activities, refer to Item 7A, Quantitative and Qualitative Disclosures about Market Risk, included in our Annual Report on Form 10-K for the year ended December 31, 2014.

## **Item 4. Controls and Procedures.**

### **Evaluation of Disclosure Controls and Procedures**

We maintain disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act) that are designed to ensure that information required to be disclosed in the reports we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and our Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure. In designing and evaluating the disclosure controls and procedures, management recognized that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving

the desired control objectives, and management necessarily was required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures.

As required by Rule 13a-15(b) under the Exchange Act, we carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer and our Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures as of the end of the period covered by this report, based on the framework in *Internal Control-Integrated Framework (2013)* issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based upon the evaluation of the effectiveness of the design and operation of our disclosure controls and procedures as of the end of the period covered by this report, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective at the reasonable assurance level as of the end of such period.

#### **Changes in Internal Control Over Financial Reporting**

There have not been any changes in the Company's internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the three months ended March 31, 2015 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

## PART II—OTHER INFORMATION

### Item 1. Legal Proceedings.

A description of the legal proceedings to which the Company and its subsidiaries are a party is contained in Note 9 to the consolidated financial statements included in Part I of this Quarterly Report on Form 10-Q, and is incorporated herein by reference.

### Item 1A. Risk Factors.

In addition to the risks and other information set forth in this Quarterly Report on Form 10-Q, you should carefully consider the risk factors discussed in Part I, Item 1A. Risk Factors of our Annual Report on Form 10-K for the year ended December 31, 2014 (our "Form 10-K"), which could materially affect our business, financial condition, results of operations or future results. The risks described in this Quarterly Report on Form 10-Q and our Form 10-K are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial may materially adversely affect our business, cash flows, financial condition and/or results of operations. During the quarter ended March 31, 2015, there were no material changes to the risk factors disclosed in our Form 10-K.

### Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

#### (c) Purchases of Equity Securities by the Issuer

On May 2, 2011, our Board of Directors authorized a stock repurchase program pursuant to which a total of \$300.0 million of our outstanding common stock could be repurchased (our "stock repurchase program"). On March 8, 2012, our Board of Directors approved a \$323.7 million increase to our stock repurchase program and on December 16, 2014, our Board of Directors approved another \$257.8 million increase to our stock repurchase program. As of March 31, 2015, the remaining authorization under our stock repurchase program was \$306.2 million.

Under the Company's various stock option and long-term incentive plans, in certain circumstances, employees and non-employee directors may elect for the Company to withhold shares to satisfy minimum statutory federal, state and local tax withholding and/or exercise price obligations, as applicable, arising from the exercise of stock options. For certain other equity awards, the Company has the right to withhold shares to satisfy any tax obligations for employees that may be required to be withheld or paid in connection with such equity awards, including any tax obligation arising on the vesting date.

A description of our stock repurchase program and the information required under this Item 2 is contained in Note 6 to the consolidated financial statements included in Part I of this Quarterly Report on Form 10-Q and in Part I—"Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations—Liquidity and Capital Resources—Capital Structure—Stock Repurchases."

### Item 3. Defaults Upon Senior Securities.

None.

### Item 4. Mine Safety Disclosures.

Not applicable.

### Item 5. Other Information.

None.

## Item 6. Exhibits

The following exhibits are filed as part of this Quarterly Report on Form 10-Q:

<u>Exhibit Number</u>	<u>Description</u>
†+10.1	Employment Agreement, dated as of March 18, 2015, by and between Health Net, Inc. and Kathleen Waters, a copy of which is filed herewith.
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, a copy of which is filed herewith.
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, a copy of which is filed herewith.
32	Certification of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, a copy of which is furnished herewith.
101	The following materials from Health Net, Inc.'s Quarterly Report on Form 10-Q for the quarter ended March 31, 2015 formatted in XBRL (eXtensible Business Reporting Language): (1) Consolidated Statements of Operations for the Three Months Ended March 31, 2015 and 2014, (2) Consolidated Statements of Comprehensive Income for the Three Months Ended March 31, 2015 and 2014, (3) Consolidated Balance Sheets as of March 31, 2015 and December 31, 2014, (4) Consolidated Statements of Stockholders' Equity for the Three Months Ended March 31, 2015 and 2014, (5) Consolidated Statements of Cash Flows for the Three Months Ended March 31, 2015 and 2014 and (6) Condensed Notes to Consolidated Financial Statements.

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† A copy of the exhibit is being filed with this Quarterly Report on Form 10-Q.

+ Management contract or compensatory plan.



## EXHIBIT INDEX

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† A copy of the exhibit is being filed with this Quarterly Report on Form 10-Q.

+ Management contract or compensatory plan.

**Certification of Chief Executive Officer  
Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, Jay M. Gellert, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Health Net, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 5, 2015

/s/ JAY M. GELLERT

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Jay M. Gellert

*President and Chief Executive Officer*

**Certification of Chief Financial Officer  
Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, James E. Woys, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Health Net, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 5, 2015

/s/ JAMES E. WOYS

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James E. Woys

*Chief Financial and Operations Officer*

**Certification of CEO and CFO Pursuant to  
18 U.S.C. Section 1350,  
as Adopted Pursuant to  
Section 906 of the Sarbanes-Oxley Act of 2002**

In connection with the Quarterly Report on Form 10-Q of Health Net, Inc. (the “Company”) for the quarterly period ended March 31, 2015 as filed with the Securities and Exchange Commission on the date hereof (the “Report”), Jay M. Gellert, as Chief Executive Officer of the Company, and James E. Woys, as Chief Financial Officer of the Company, each hereby certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to the best of his knowledge:

(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and

(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Jay M. Gellert

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**Jay M. Gellert**  
**Chief Executive Officer**  
**May 5, 2015**

/s/ James E. Woys

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**James E. Woys**  
**Chief Financial Officer**  
**May 5, 2015**