COMPANY OVERVIEW

United Airlines operates more than 3,300† flights a day on United® and United Express** to more than 200 U.S. domestic and international destinations from its hubs in Los Angeles, San Francisco, Denver, Chicago and Washington, D.C. With key global air rights in the Asia-Pacific region, Europe and Latin America, United is one of the largest international carriers based in the United States. United’s 47,000 employees reside in every U.S. state and in many countries around the world.

The company’s portfolio of products offers the right service to the right customer at the right price.

The entire organization is committed to continuous improvement in costs, revenues and operations to sustain and enhance a competitive margin. To achieve this goal, the company is investing in its customers and employees and ensuring accountability to create a high-performing organization.

†Based on the flight schedule between October 1, 2009 and October 1, 2010
**United contracts (but does not operate) United Express flights

UNITED FACTS AT A GLANCE

- Approximately 40% of United's mainline capacity is deployed in international markets; 60% in domestic markets
- United is the largest U.S. carrier to China**
- United is one of two U.S. carriers authorized to serve U.S.-Narita routes from any U.S. points and to serve Asia from Narita
- United is the only major domestic carrier offering a premium economy product, Economy Plus®

**Based on Available Seat Miles

TWELVE MONTHS ENDED – THIRD QUARTER 2009 TRAFFIC DATA***

<table>
<thead>
<tr>
<th>Revenue Passengers (in thousands)</th>
<th>82,527</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue Passenger Miles (in millions)</td>
<td>114,254</td>
</tr>
<tr>
<td>Available Seat Miles (in millions)</td>
<td>141,902</td>
</tr>
<tr>
<td>Passenger Load Factor</td>
<td>80.5%</td>
</tr>
<tr>
<td>Cargo Ton Miles (in millions)</td>
<td>1,623</td>
</tr>
</tbody>
</table>

***Total Consolidated System (including United Express)

The United Building: 77 West Wacker Drive, Chicago, IL 60601
As a founding member of Star Alliance®, the world's largest airline alliance, United provides connections for passenger and cargo customers to 1,071 destinations in 171 countries worldwide. United's partners include:

**UNITED**

Economy Plus® offers more legroom to Mileage Plus® elite members and others who may purchase Economy Plus seats.

**UNITED EXPRESS**

United Express® is our feeder service for regional customers with more than 2,200 scheduled daily flights across the U.S. and Canada. Redefining the United Express experience, explus® offers passengers United First® and Economy Plus® seating on state-of-the-art regional jets.

**p.s.**

p.s.® is United's premium transcontinental service designed with high-value business customers in mind.

**UNITED CARGO**

United Cargo® offers customers guaranteed same-day domestic and international shipping services for small packages and heavy freight.

All of United's Star Alliance partners are full participants in Mileage Plus, one of the largest loyalty programs in the world. Mileage Plus has more than 54 million global members and generates significant incremental revenue to the company.