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## **PSE&G Recognized as America's Most Reliable Electric Utility**

### ***Utility garners top award for the fourth time in five years***

(Newark, NJ – October 28, 2009) - Public Service Electric and Gas Company (PSE&G) once again has been named America's most reliable electric utility. The national recognition is the result of the significant investments that PSE&G makes in its delivery system and the constant commitment of the utility's skilled workforce.

PSE&G electric customers experience fewer and shorter interruptions than those who live elsewhere in the country. When there are power outages -- often the result of tree contacts or storm damage -- customers and community leaders are kept updated on repair and restoration plans. They also benefit from PSE&G's state-of-the-art technology, such as advanced loop scheme which limits the number of customers impacted by an outage, as well as the duration of an outage.

That was the determination of PA Consulting, the industry benchmarking group that awarded PSE&G its 2009 National Reliability Excellence Award. The group recognized PSE&G for "continuing to set the industry bar for electric system reliability, implementation of exciting new technologies and total commitment to the safe and effective restoration of customers." This is the fourth time in five years that the utility, the largest in New Jersey, has received this recognition. In addition, PSE&G also garnered the ReliabilityOne Award for the Mid-Atlantic region for the eighth straight year.

"For more than 100 years, PSE&G's customers have counted on us to provide the energy they need to power their homes and businesses," said Ralph LaRossa, PSE&G president and COO. "And that means maintaining the highest standards of electric system reliability by investing in our distribution and transmission systems and in our workforce. Our employees and systems have a strong track record for performing well day-to-day and during emergencies."

"The fact that PSE&G continually receives this recognition is a true testament to our commitment to deliver safe, reliable, economic and green energy to our customers. I am proud of our employees and of our reputation and ability to deliver," LaRossa said.

The top award is given to the utility that demonstrates the most improved and sustained performance over time, as well as accuracy in predicting its capabilities and communicating with customers and regulators. Planning, preparation and response to major events also are factors.

*Public Service Electric and Gas Company (PSE&G) is New Jersey's oldest and largest regulated gas and electric delivery utility, serving nearly three-quarters of the state's population. PSE&G is a four-time winner of the ReliabilityOne National Reliability Excellence Award for superior electric system reliability. PSE&G is a subsidiary of Public Service Enterprise Group Incorporated (PSEG) (NYSE:PEG), a diversified energy company ([www.pseg.com](http://www.pseg.com)).*