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## Webster Bank Improves Customers' ATM Experience

**WATERBURY, Conn., November 26, 2012** – Webster Bank, a leading regional bank serving businesses and consumers from Westchester County, N.Y. to Boston, Mass., has completed a year-long investment in technology to upgrade its ATMs and provide a best-in-class experience for customers. All 291 Webster-owned ATMs across the four-state footprint are now personalized, simpler, faster and more convenient as part of our superior customer service. These upgrades include customized settings, touch screens and talking ATMs. For our 253 deposit taking ATMs, we now offer even more ease and convenience resulting from envelope-free and image capture enhancements.

“For many of our customers, ATMs are the most popular way to bank. This upgrade is one more way that Webster enables customers to bank how they want, when they want and where they want,” said Jerry Plush, president and COO of Webster Bank. “This upgrade also allows our branch bankers to devote more time to meet the individual financial needs of our customers.”

Convenient enhancements include:

- Enabling checks and cash to be deposited without deposit slips or envelopes for quicker, simpler and more convenient deposits of both cash and currency
- Enhancing receipt options through image capture (picture perfect receipts) give customers actual pictures of deposited cash and a breakdown of currency
- Installing touch screens means easier navigation of ATMs
- Providing immediate availability and access to deposited funds
- Setting “My Favorites” allows both customers and non-Webster ATM users quicker, faster, and easier transactions at our ATMs with Fast Cash, Language (English, Portuguese, Spanish, French, Italian, and Polish) and Receipt Options

Webster continues to look at ways in which we can further improve our customers "Better ATM Banking" experience.

Customers will have

- Multiple withdrawal options on the screen where they enter their PIN, making ATM withdrawals that much quicker
- An ATM Locator service that shows the closest three ATMs and the option to print this information when a machine is being serviced



- Additional improvements including reduced screen touches, enhanced graphics, usability improvements, security enhancements, etc.

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#### About Webster

Webster Financial Corporation is the holding company for Webster Bank, N.A. With \$20 billion in assets, Webster provides business and consumer banking, mortgages, financial planning, trust and investment services through 167 banking offices; 464 ATMs (290 of which are owned by Webster and 174 of which are branded); telephone banking; mobile banking; and the Internet. Webster Bank owns the asset based lending firm Webster Business Credit Corporation; the equipment finance firm Webster Capital Finance Corporation; and provides health savings account trustee and administrative services through HSA Bank, a division of Webster Bank. Member FDIC and equal housing lender. For more information about Webster, including past press releases and the latest annual report, visit the Webster website at [www.websterbank.com](http://www.websterbank.com) or follow us on LinkedIn <http://linkedin.com/company/webster-bank> and Twitter <https://twitter.com/WebsterBank>.