

# FY12 RESULTS

## 30 JUNE 2012

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CEO & Managing Director

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Chief Financial Officer

30 August 2012

ABN 86 000 431 827

Perpetual 

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All references to dollars, cents or \$ in this presentation are to Australian currency, unless otherwise stated. All references to NPAT, UPAT etc. are in relation to Perpetual Limited ordinary shareholders.

### Note:

- 1H11 refers to the financial reporting period for the six months ended 31 December 2010
- 2H11 refers to the financial reporting period for the six months ended 30 June 2011
- FY11 refers to the financial reporting period for the twelve months ended 30 June 2011, with similar abbreviations for subsequent periods
  
- MD&A refers to Management's Discussion and Analysis of Financial Condition and Results of Operations for the 12 months ended 30 June 2012

# FY12 OVERVIEW – FINANCIAL RESULT

- FY12 UPAT & NPAT in line with guidance
  - UPAT \$67.6m / 162.0 cps
  - NPAT \$26.7m / 64.0 cps
  - FY12 final dividend of 40 cps fully franked
- Markets challenging and investor confidence remains low
  - Reflected in lower market related revenues
- Offset by:
  - Strategic expense control
  - Lower variable remuneration

# FY12 OVERVIEW – TRANSFORMATION 2015 UPDATE

- Sold smartsuper, exited Dublin international equities manufacturing, and sold PLMS<sup>1</sup>
- Completed \$70 million off-market share buy-back
- Transformation 2015 announced and on track to deliver \$50 million in annual savings in FY15
- Smaller executive leadership team to lead One Perpetual
- Announced appointment of IT infrastructure and software application outsource provider

<sup>1</sup> In FY12, PLMS became a discontinued operation – subsequently sold post FY12

# RESULTS SUMMARY

	FY11 \$m	FY12 \$m	FY12 v FY11
<b>Business Units</b>			
Perpetual Investments	73.3	72.0	(2%)
Perpetual Private	13.3	8.3	(38%)
Corporate Trust	21.5	17.4	(19%)
Group Support Services	(6.5)	(6.7)	3%
<b>UPBT</b>	<b>101.6</b>	<b>91.0</b>	<b>(10%)</b>
Tax expense	(31.4)	(25.6)	18%
UPAT continuing operations	70.2	65.4	(7%)
Discontinued operations	2.7	2.2	(19%)
<b>UPAT</b>	<b>72.9</b>	<b>67.6</b>	<b>(7%)</b>
Significant items	(10.9)	(40.9)	(275%)
<b>NPAT attributable to equity holders of Perpetual Limited</b>	<b>62.0</b>	<b>26.7</b>	<b>(57%)</b>
<b>UPBT margin on revenue</b>	<b>24.9%</b>	<b>25.0%</b>	<b>10 bps</b>
<b>ROE on UPAT</b>	<b>20.1%</b>	<b>21.3%</b>	<b>120 bps</b>

## OBSERVATIONS:

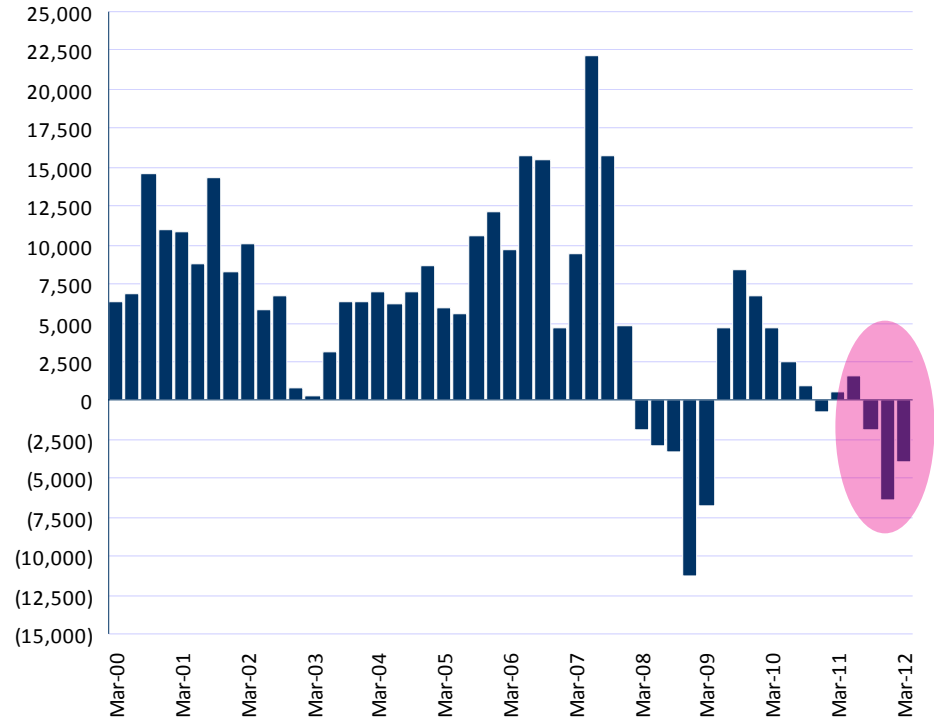
- PI delivers strong result despite difficult markets
- PP results reflect investment in the business
- CT has successfully refocused its business
- Strong expense control has maintained margins
- Improved ROE on UPAT post \$70m share buy-back

# CHALLENGING ENVIRONMENT

## ALL ORDS<sup>1</sup>



## TOTAL MARKET QUARTERLY FLOWS (EXCLUDING CASH)<sup>2</sup>



**At 30 June 2012, a 1% movement in the All Ordinaries Index changes annualised revenue by approx \$1.5m-\$2.0m**

<sup>1</sup>All Ords refers to S&P/ASX All Ordinaries Price Index

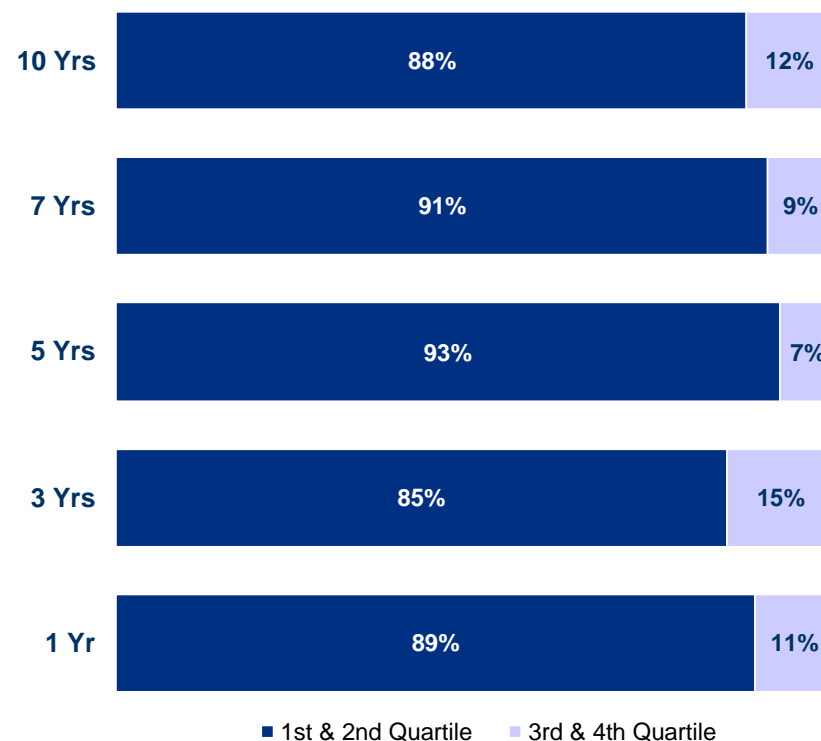
<sup>2</sup> Source: Plan for Life March 2012

# UNRIVALLED INVESTMENT PERFORMANCE

## QUARTILE RANKINGS<sup>^</sup>

	1Yr	3Yrs	5Yrs	7Yrs	10Yrs
Perpetual W Australian	1	1	1	1	1
Perpetual W Concentrated Equity	1	1	1	1	1
Perpetual W Ethical SRI	1	1	1	1	1
Perpetual W Industrial	1	1	1	2	2
Perpetual W International Share	1	3	1	2	3
Perpetual W SHARE-PLUS Long-Short	1	1	1	1	-
Perpetual W Smaller Companies	3	2	2	2	3
Perpetual W Balanced Growth	1	2	1	2	2
Perpetual W Conservative Growth	1	2	1	1	-
Perpetual W Diversified Income	2	2	2	-	-
Perpetual Wholesale Dynamic Fixed Income	1	-	-	-	-

~90% OF FUM<sup>^^</sup> RANKED  
1ST AND 2ND QUARTILE

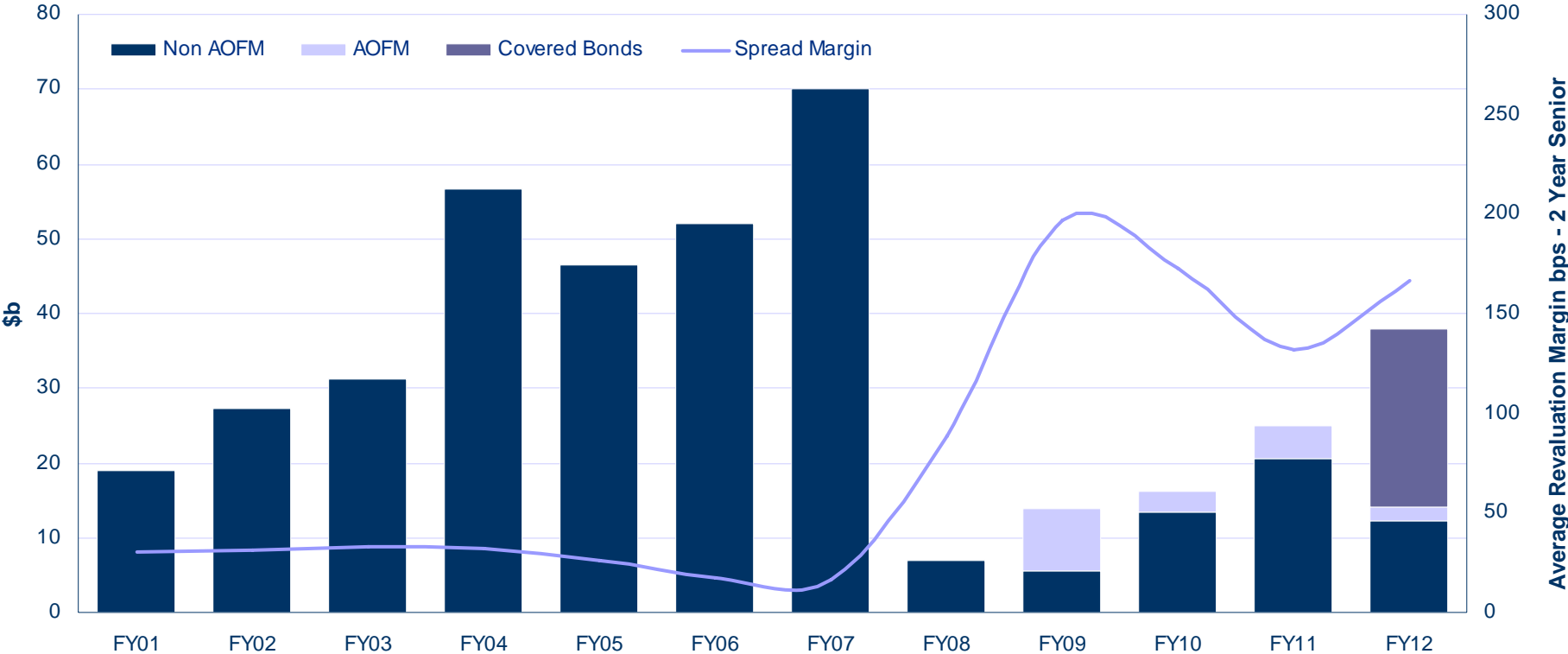


<sup>^</sup>Perpetual flagship funds included in the Mercer wholesale surveys – quartile rankings

<sup>^^</sup>FUM includes all Perpetual funds included in the Mercer wholesale surveys weighted by FUM  
Where appropriate, mandate FUM has also been included.

# ISSUANCE VOLUMES IMPROVING BUT MIX CHANGING

## ISSUANCE V AVERAGE REVALUATION MARGIN



Source: www.aofm.gov.au, S&P, Macquarie Bank and Perpetual





# OUR VISION

## AUSTRALIA'S LARGEST INDEPENDENT WEALTH MANAGER OF CHOICE

### ONE PERPETUAL

SPECIALISED ASSET  
MANAGEMENT

PERSONAL ADVISORY TO  
TARGETED HIGH NET  
WORTH SEGMENTS

REFOCUSED CORPORATE  
FIDUCIARY SERVICES

## FOUNDATIONS

- Heritage of 125 years
- Perpetual brand
- Independence
- Fiduciary culture – client focus
- Multi-generational clients
- Leading client advocacy
- Proven investment process
- Depth of money management talent
- Leading long-term investment performance




# TRANSFORMATION 2015

## OUTCOMES

## 1H13

## 2H13




## FY14

 <p><b>SIMPLIFY</b></p>	<p><b>On track:</b> Reduce central cost (HR, Finance, Risk, Marketing)  <b>Complete:</b> Simplify structure, fewer managers and wider spans  <b>On track:</b> Introduce new leadership team &amp; Transformation Office  <b>Complete:</b> Sell PLMS</p>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Improve adviser productivity in PP</li> <li><input type="checkbox"/> Reduce property footprint (stage 1)</li> <li><input type="checkbox"/> Simplify core processes (e.g. Group functions)</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Reduce property footprint (stage 2)</li> <li><input type="checkbox"/> Simplify investment middle/back office</li> <li><input type="checkbox"/> Reduce entities and inter-funding structures</li> </ul>		
 <p><b>REFOCUS</b></p>	<p><b>Complete:</b> Sign IT outsourcing agreement  <b>On track:</b> Realign advice model with more efficient support (PP)  <b>On track:</b> Consolidate PI/PP investment teams (&gt;\$30b FUMA)</p>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Outsource IT infrastructure and applications (stage 1)</li> <li><input type="checkbox"/> Outsource PP platform (ICE)</li> <li><input type="checkbox"/> Refocus PI distribution</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Simplify IT applications and outsourcing (stages 2 and 3)</li> <li><input type="checkbox"/> Introduce tiered advice and service model in PP</li> </ul>		
 <p><b>GROW</b></p>	<p><b>On track:</b> Continue execution of growth extensions (e.g. Native Title, Life Risk, Pure Equity Alpha, and Wellington Management)</p>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Define transformational growth initiatives in PI/PP</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Transformational growth initiatives underway (2014+)</li> </ul>		
<p><b>Annualised Pre-Tax Run-rate Cost Reduction at period end:</b></p>		<p>1H FY13G <b>\$7-10m</b></p>	<p>2H FY13G <b>\$25-27m</b></p>	<p>1H FY14G <b>\$42-45m</b></p>	<p>2H FY14G <b>\$50m</b></p>

# TRANSFORMATION 2015 – UPDATE

## OUTCOMES

## 1H13

 <p><b>SIMPLIFY</b></p>	<p><b>On track:</b> Reduce central cost (HR, Finance, Risk, Marketing)  <b>Complete:</b> Simplify structure, fewer managers and wider spans  <b>On track:</b> Introduce new leadership team &amp; Transformation Office  <b>Complete:</b> Sell PLMS</p>	<ul style="list-style-type: none"> <li>Phase 1: design complete, Phase 2: on track</li> <li>New structure introduced</li> <li>Three of four new GE positions filled, Transformation Office established</li> <li>Sold to First Mortgage Services</li> </ul>
 <p><b>REFOCUS</b></p>	<p><b>Complete:</b> Sign IT outsourcing agreement  <b>On track:</b> Realign advice model with more efficient support (PP)  <b>On track:</b> Consolidate PI/PP investment teams (&gt;\$30b FUMA)</p>	<ul style="list-style-type: none"> <li>Vendor selection complete, contract signed, transition plan on track for 2H13 implementation, will affect ~100 FTE</li> <li>Phase 1: design complete, Phase 2: on track for pilot launch in October, Phase 3: on track for roll-out January 2013</li> <li>Project team formed, on track for 1H13 implementation</li> </ul>
 <p><b>GROW</b></p>	<p><b>On track:</b> Continue execution of growth extensions (e.g. Native Title, Life Risk, Pure Equity Alpha, and Wellington Management)</p>	<ul style="list-style-type: none"> <li>Good momentum in leveraging existing growth initiatives</li> <li>Native title: new dedicated sales team formed</li> <li>Life risk sales continue to improve</li> <li>New Pure Equity Alpha Fund launched and rated</li> <li>Wellington Management relationship extended</li> <li>New MARQ Services partnership launched</li> </ul>

# IT OUTSOURCING: FUJITSU APPOINTED

## SCOPE

### Fujitsu selected as IT vendor to:

- Deliver IT through a partnership that adds substantial value to Perpetual's business
- Significant upgrade to service and capability
- ~100 roles affected post full transition, small retained IT team focused on governance and vendor management
- Produce savings in line with the Transformation 2015 strategy

## BENEFITS

### Significant efficiencies

- Substantial savings with enhanced capabilities
- New “take not make” approach to IT solutions
- Create a more variable cost base, move from allocated costs to direct costs
- Key foundation for future cost savings

## EXECUTION

### Transition timetable

- Five year contract signed 29 August
- Q4FY13 final transition complete and handover

# GROWTH INITIATIVES

## PERPETUAL INVESTMENTS

### Sales and distribution

- ✓ Top quartile market inflows for Apr 11–Mar 12 (~\$1.45b)
- ✓ ASF and DIF launched on Colonial First State FirstChoice platform
- ✓ Received “A” rating for Share-Plus Fund^^
- ✓ Positive rating for Diversified Real Return Fund
- ✓ First off-shore client in Global Resources strategy

### New funds

- ✓ Wellington Management relationship in international equities & global fixed income
- ✓ Launched and received ‘Recommended’ rating for Pure Equity Alpha Fund^

### One Perpetual

- ✓ >\$400m invested in bespoke portfolios for PP clients
- ✓ Single approach to asset allocation across the Group
- ✓ Pure Value Equities included in PP model portfolios

## PERPETUAL PRIVATE

- ✓ Project ICE on track for go-live Q4FY13
- ✓ Pursue native title trusts mandates (~\$40m committed)
- ✓ New life risk business up 116% to 30 Jun 2012
- ✓ Alliance partner new leads up 83% to 30 Jun 2012
- ✓ Advice fees up 17% to 30 Jun 2012: with strong pricing discipline

## CORPORATE TRUST

- ✓ Mandated on 15 of 17 RMBS transactions FY12
- ✓ Mandated on 5 of 6 covered bond programs in market to-date
- ✓ Mandated on 6 new ABS programs
- ✓ Mandated on 5 new RMBS Repo programs
- ✓ Mandated as responsible entity, trustee or custodian on 13 new managed funds
- ✓ MARQ Services partnership launched

^Pure Equity Alpha Fund received “Recommended” rating by Zenith Investment Partners 26 July 2012

^^ Perpetual Share-Plus Fund received “A” rating by van Eyk research in July 2012

ASF = Australian Share Fund; DIF = Diversified Income Fund; RMBS = Residential Mortgage Backed Securities

# FINANCIALS

ROGER BURROWS  
CHIEF FINANCIAL OFFICER

Perpetual 

# MAINTAINED UPBT MARGIN ON REVENUE IN FY12

	FY11 \$m	FY12 \$m	FY12 v FY11
Operating revenue	408.7	364.3	(11%)
Operating expenses	(271.0)	(248.2)	8%
EBITDA <sup>(1)</sup>	137.7	116.1	(16%)
Depreciation & amortisation	(14.0)	(13.5)	4%
Equity remuneration	(18.5)	(9.1)	51%
EBIT	105.2	93.5	(11%)
Interest expense	(3.6)	(2.5)	31%
<b>UPBT Continuing operations</b>	<b>101.6</b>	<b>91.0</b>	<b>(10%)</b>
<b>UPBT Margin on revenue (%)</b>	<b>24.9</b>	<b>25.0</b>	10 bps

## KEY THEMES:

- Revenue decline mitigated by:
  - strong expense control
  - reduced variable remuneration
- Total expenses of \$270.8m<sup>^</sup>
- Equity remuneration reduced by 51%

<sup>(1)</sup> EBITDA represents earnings before interest, taxation, depreciation, amortisation of intangible assets, equity remuneration expense and significant items

<sup>^</sup> Total expenses = operating expenses + depreciation & amortisation + equity remuneration, for continuing operations

# FY12 NPAT IMPACTED BY SIGNIFICANT ITEMS

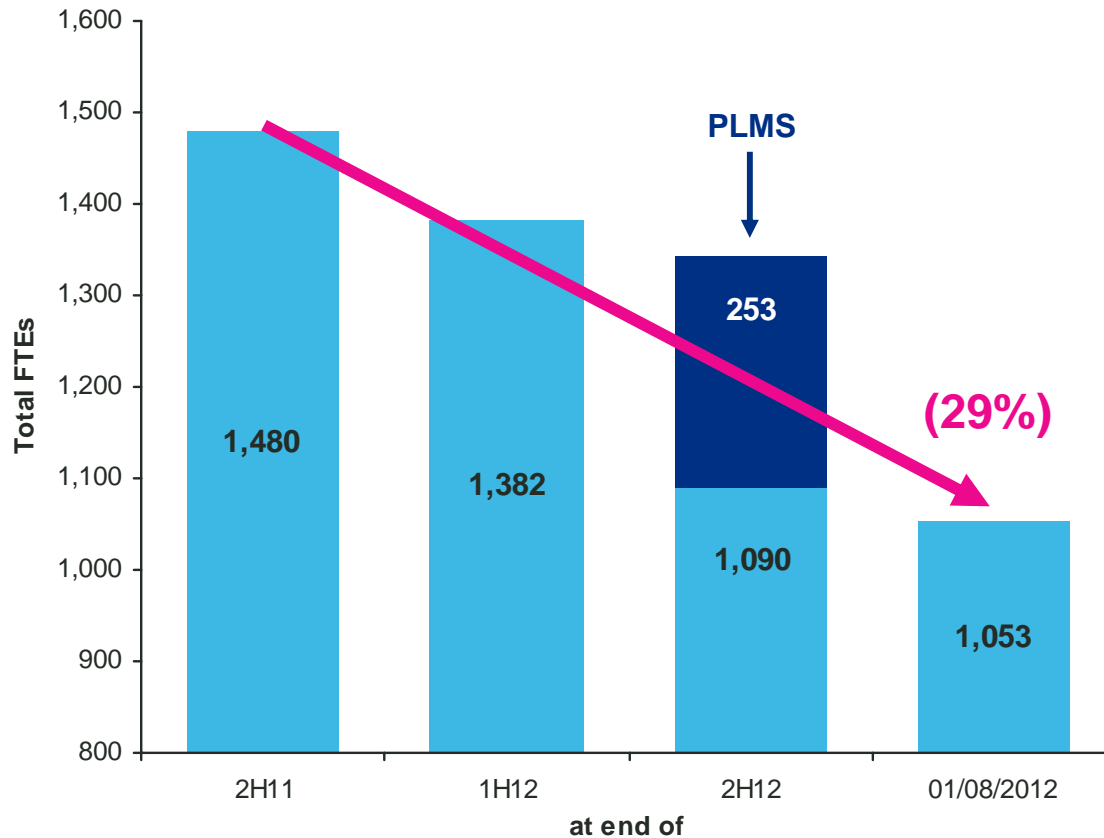
	FY11 \$m	FY12 \$m	FY12 v FY11
UPBT	101.6	91.0	(10%)
Tax expense	(31.4)	(25.6)	18%
<b>UPAT Continuing operations</b>	<b>70.2</b>	<b>65.4</b>	<b>(7%)</b>
Discontinued operations after tax	2.7	2.2	(19%)
<b>UPAT</b>	<b>72.9</b>	<b>67.6</b>	<b>(7%)</b>
Gain/(loss) on sale/impairment of investments	3.5	(5.6)	-
Impairment of assets	(14.7)	(12.5)	-
Restructuring costs	(6.4)	(22.6)	-
Gain on disposal of businesses	-	1.2	-
Sale costs associated with PLMS	-	(1.4)	-
EMCF1 gains	9.8	-	-
Private equity proposal response costs	(3.1)	-	-
<b>NPAT to Perpetual ordinary shareholders</b>	<b>62.0</b>	<b>26.7</b>	<b>(57%)</b>

## KEY THEMES:

- PLMS discontinued operation and sold in August 2012
- Significant items include:
  - Dublin closure
  - Transformation 2015
- Significant items expected to deliver future benefits



# SIGNIFICANT CHANGE IN FTEs – DOWN 29% FROM 30 JUNE 2011



## KEY THEMES:

- Transformation 2015 on track to reduce FTEs by 580
- Since 30 June 2012:
  - PLMS sold: ~280 FTEs
  - IT outsourcing: ~100 FTEs affected
  - 37 FTEs departed
  - 50 FTEs advised but not yet departed

# PERPETUAL INVESTMENTS DELIVERS STRONG MARGIN

	FY11 \$m	FY12 \$m	FY12 v FY11
Revenue	225.0	190.5	(15%)
Operating expenses	(131.0)	(107.3)	18%
EBITDA <sup>(1)</sup>	94.0	83.2	(11%)
Depreciation & amortisation	(5.4)	(4.3)	20%
Equity remuneration	(15.3)	(6.9)	55%
<b>Profit before tax</b>	<b>73.3</b>	<b>72.0</b>	<b>(2%)</b>
PBT Margin on revenue (%)	32.6	37.8	520 bps
Closing FUM (\$b)	27.2	22.6	(17%)
Average FUM (\$b)	27.8	23.9	(14%)
Average FUM revenue margin (bps)	78	78	-

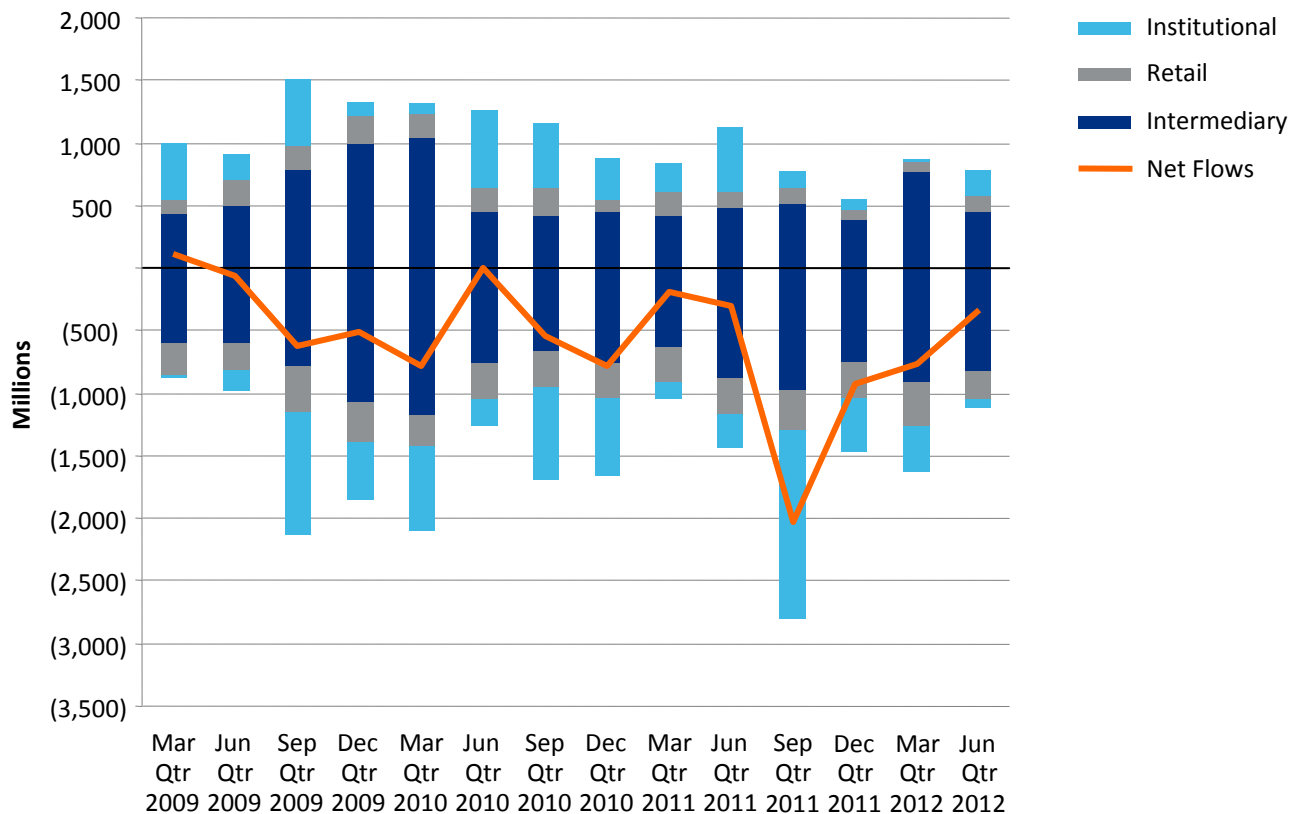
## KEY THEMES:

- Net flows and markets impacted revenues
- Strong cost control
- Significant reduction in equity remuneration
- Increased PBT margin on revenue
- Net outflows impact FUM

<sup>(1)</sup> EBITDA represents earnings before interest, taxation, depreciation, amortisation of intangible assets, equity remuneration expense and significant items

# TREND IN NET FUM FLOWS IS IMPROVING

## APPLICATIONS & REDEMPTIONS BY CHANNEL



### KEY THEMES:

- FY12 net quarterly flows improved over the last three periods
- July and August 2012 net flows are broadly in line with pro-rata experience in Q4 FY12

# PERPETUAL PRIVATE REVENUES STABLE IN A DIFFICULT ENVIRONMENT

	FY11 \$m	FY12 \$m	FY12 v FY11
Market related revenue	79.1	77.8	(2%)
Non-market related revenue	37.1	36.9	(1%)
Total revenues	116.2	114.7	(1%)
Operating expenses	(94.4)	(98.5)	(4%)
EBITDA <sup>(1)</sup>	21.8	16.2	(26%)
Depreciation & amortisation	(6.3)	(6.3)	0%
Equity remuneration	(2.2)	(1.6)	27%
<b>Profit before tax</b>	<b>13.3</b>	<b>8.3</b>	<b>(38%)</b>
PBT Margin on revenue (%)	11.4	7.2	(420 bps)
Closing FUA (\$b)	8.7	8.0	(8%)
Average FUA (\$b)	8.7	8.2	(6%)
Market related revenue margin (bps)	91	95	4 bps

## KEY THEMES:

- Revenues are resilient
- FY12 market related revenue margin +4bps
- Foreshadowed continued investment in Project ICE - FY12 additional \$3.4m spend

(1) EBITDA represents earnings before interest, taxation, depreciation, amortisation of intangible assets, equity remuneration expense and significant items

# CORPORATE TRUST FOCUSED ON FIDUCIARY OPPORTUNITIES

	FY11 \$m	FY12 \$m	FY12 v FY11
Total revenues	57.2	52.0	(9%)
Operating expenses	(33.6)	(32.7)	3%
EBITDA <sup>(1)</sup>	23.6	19.3	(18%)
Depreciation & amortisation	(1.5)	(1.9)	(27%)
Equity remuneration	(0.6)	0.0	-
<b>Profit before tax</b>	<b>21.5</b>	<b>17.4</b>	(19%)
PBT Margin on revenue (%)	37.6	33.5	(410 bps)
Closing FUA (\$b)	205.8	217.0	5%

## KEY THEMES:

- Reduced PBT margin:
  - new business mix
  - challenging markets
- PLMS excluded – sold 1H13
- Expenses include ~\$2m of costs allocated from PLMS
- FY12 FUA +5% on new covered bond asset class

(1) EBITDA represents earnings before interest, taxation, depreciation, amortisation of intangible assets, equity remuneration expense and significant items

# FINANCIAL STRENGTH MAINTAINED

	FY11	FY12
Total equity (\$m)	376.1	280.5
Less: Intangibles <sup>(1)</sup> (\$m)	(175.2)	(145.3)
<b>Net tangible assets (\$m)</b>	<b>200.9</b>	<b>135.1</b>
Net tangible assets per share (\$)	4.50	3.23
Corporate debt (\$m)	45.0	45.0
Corporate debt to capital ratio (%)	10.7	13.8
Interest coverage (times)	38	46
Cash & Liquid investments (\$m)	274.0	192.8
EMCF assets (\$m)	899.1	694.6
PPI loans (\$m)	151.1	109.2
Risk-based capital coverage ratio (times)	1.82	1.38
Cash flow from operations (\$m)	114.5	66.4

## KEY THEMES:

- Robust risk-based capital coverage maintained
- Strong position in FY11 enabled \$70m share buy-back
- Balance sheet de-risking as PPI and EMCF have continued to run off

<sup>(1)</sup> Intangibles comprise intangible assets plus deferred tax assets less deferred tax liabilities

# FY12 FINAL DIVIDEND OF 40 CENTS PER SHARE FULLY FRANKED

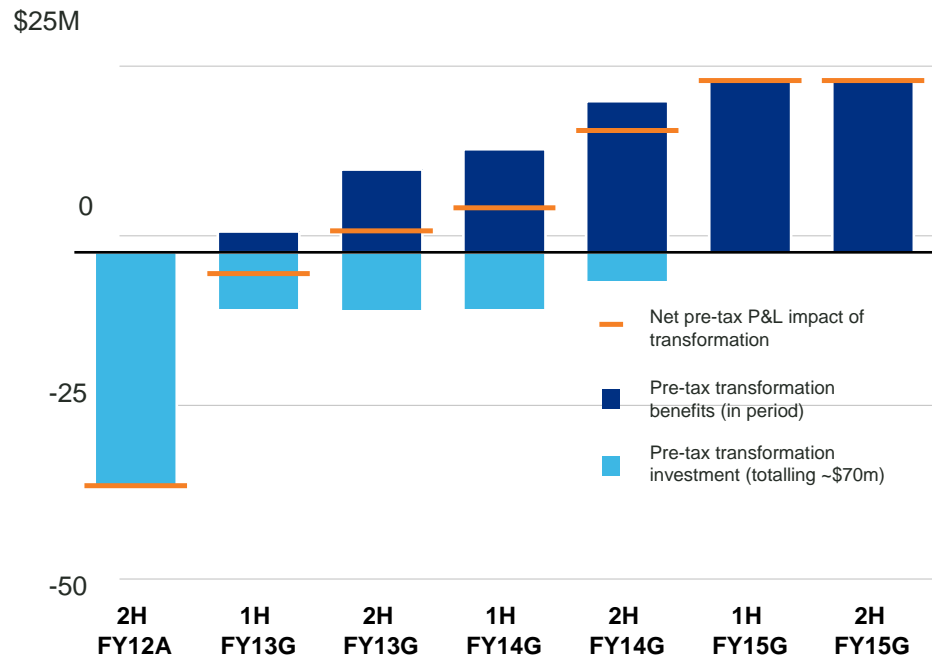
	FY11	FY12
UPAT EPS (cps)	165.5	162.0
<b>UPAT ROE (%)</b>	<b>20.1</b>	<b>21.3</b>
NPAT EPS (cps)	140.8	64.0
<b>Dividends (cps)</b>	<b>185.0</b>	<b>90.0</b>
Dividend payout ratio (%)	131	141
NPAT ROE (%)	17.1	8.4

## KEY THEMES:

- Policy seeks to return capital to shareholders efficiently
- Adjusting for non-cash item recalibrates dividend pay-out ratio to 96%
- ROE on UPAT up 120bps on buy-back
- Ability to fully frank dividends in short term is constrained by level of retained earnings

# TRANSFORMATION 2015: ON TRACK FOR \$50M PRE-TAX COST REDUCTION BY FY15

## PRE-TAX P&L IMPACT



### KEY THEMES:

- For FY13, as previously advised, Group expenses need to take into account:
  - Project ICE: additional \$6m and
  - Equity remuneration: additional \$5-7m

Annualised pre-tax run-rate cost reduction at period end:	2H FY12A	1H FY13G	2H FY13G	1H FY14G	2H FY14G	1H FY15G	2H FY15G
		\$7-10m	\$25-27m	\$42-45m	\$50m	\$50m	\$50m



# HIGHLIGHTS

## FY12 UPAT & NPAT

- FY12 UPAT of \$67.6m
- FY12 NPAT of \$26.7m

## DIVIDEND

- FY12 final dividend of 40 cents per share fully franked
- FY12 full-year dividends total 90 cents per share fully franked

## TRANSFORMATION 2015: MILESTONE ANNOUNCED

- Fujitsu contract will add significant service and capability improvements
- Substantial cost savings, with ~100 FTEs affected

## TRANSFORMATION 2015: \$50m PRE-TAX BENEFIT

- \$50m pre-tax cost reduction in FY15
- ~18% normalised FY12 cost base
- About half run-rate benefits realised by end FY13

## TRANSFORMATION 2015: ~\$50m CASH INVESTMENT

- ~\$70m pre-tax P&L impact over two years
- ~\$50m cash investment and ~\$20m non-cash (impairment/write-downs)

## TRANSFORMATION 2015: STRONG PROGRESS MADE

- Transformation office moved from design to delivery phase
- On track to achieve ~580 FTE reduction by end FY13
- On track to deliver \$50m of pre-tax cost savings in FY15

Refer to 'Dividends' discussion in FY12 MD&A