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### What We Do

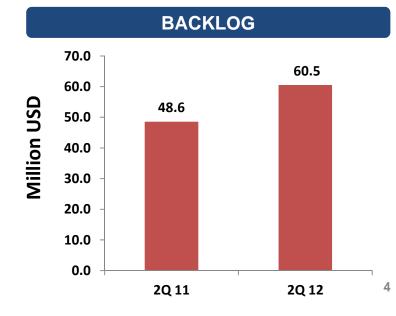
- Leading provider of next generation real-time converged billing, customer care & analytics software for service providers on-premise & cloudbased
- Charging & policy for all transactions (social media, data, messaging, voice, etc.)
- ▶ Rating, Charging & Customer Care for all subscriber types across any communication platform, including wireless, landline, broadband, cable & satellite
- 90+ customers across 50+ countries
- ▶ 100+ patents filed with 35+ granted



## **Second Quarter Fiscal 2012 Highlights**

- ▶ **Revenue** of \$14.1M (Q2FY11: \$16.0M)
- ▶ Backlog of \$60.5M
- **▶ EBITDA** profit of \$1.5M (Q2FY11: \$1.7M)
- ▶ Strong recurring revenues (51%)
- ▶ **Cash** position of \$19.9M
- Strategic Highlights:
  - Launched Tech Mahindra the Telco-in-a-Box offering and with Microsoft Azure cloud platform
  - Breakthrough converged billing & customer care benchmark results for 250 million subscribers
  - Expanded business with Tier-1's in Americas and EMEA through multi-million dollar deals

#### QUARTERLY REVENUE Revenue — EBITDA 15% 19.0 17.0 16.0 14% 14.1 15.0 13% 13.0 11.0 12% 11% 9.0 11% 11% 7.0 10% 5.0 2Q 11 2Q 12





## **Redknee's Long Term Measures of Success**

- Continued expansion of our business-critical solutions to our global customer base
- Market share growth in our addressable markets
- Growing recurring revenues



## Redknee's Real-Time Converged Billing

- Real-time converged
   billing is our focus 90%+
   of LTM revenues
  - Tier-1 sub-brands, MVNOs & multicountry group operators
  - On premise, cloud based, or SaaS
- Compelling & competitive product portfolio with 100+ patents filed







**Order Management** 

Real-Time
Charging &
Billing













Service &
Subscriber
Policy

**Loyalty Programs** 

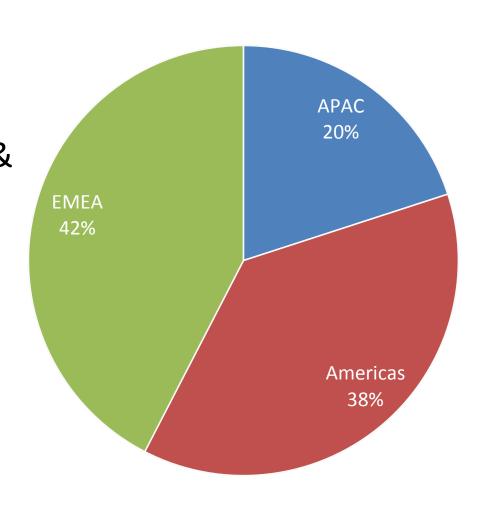




Interactive Business Intelligence

### Redknee's Market Share

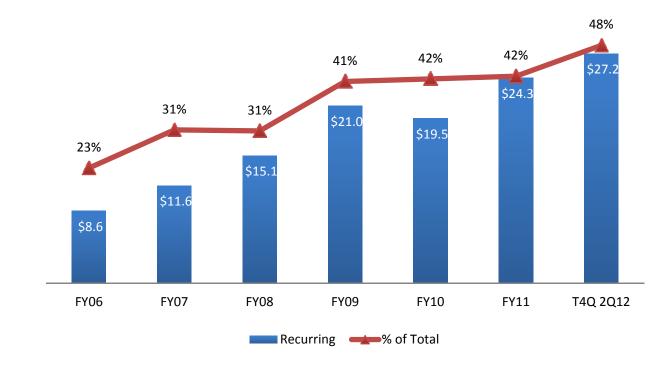
- Market share focus
- Notable in Second Quarter:
  - Americas & EMEA upgrades & expansions with multi-million dollar contracts
  - ▶ 100% growth of recurring orders in contracted order backlog



## **Redknee Recurring Revenue**

### Sources

- Support & Maintenance Agreements
- Software Subscription
- Term based product licenses & cloud offering
- LTM recurring revenue was48%

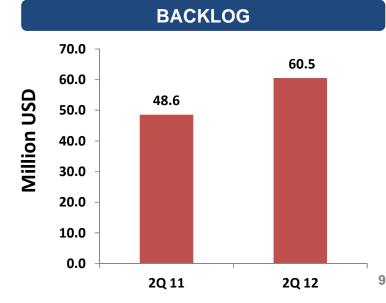




## **Q2 FY 2012 – Summary**

- Leading provider of real-time converged billing software
- Growth of mobile & IP data traffic driving demand
- ▶ **5-year CAGR of 22%** in recurring revenues
- Backlog of \$60.5M
- Growing recurring revenues
- Strong balance sheet with \$19.9M cash
- Monetization of 100+ U.S. patents assets

#### **QUARTERLY REVENUE** ■ Revenue ----EBITDA 15% 19.0 17.0 16.0 14% Million 14.1 15.0 13% 13.0 11.0 12% 11% 9.0 11% 11% 7.0 10% 5.0 2Q 11 2Q 12



## Q2 FY 2012 – Financial Summary

(US\$ 000's)	2Q 12	2Q 11	\$ Change	% Change	YTD 2Q 12	YTD 2Q 11	\$ Change	% Change
Revenue	14,108	16,013	(1,905)	-12%	28,072	29,612	(1,541)	-5%
COGS	4,594	5,204	(609)	-12%	9,180	10,281	(1,102)	-11%
<b>Gross Profit</b>	9,513	10,809	(1,296)	-12%	18,892	19,331	(439)	-2%
	67%	68%			67%	65%		
S & M	3,706	3,774	(68)	-2%	7,100	7,191	(92)	-1%
	26%	24%			25%	24%		
G & A	2,138	2,701	(563)	-21%	4,022	5,078	(1,057)	-21%
	15%	17%			14%	17%		
R & D	2,728	3,429	(701)	-20%	5,146	6,419	(1,272)	-20%
	19%	21%			18%	22%		
Income from Operations	942	905	36	4%	2,624	643	1,982	-308%
EBITDA	1,533	1,712	(179)	-10%	3,579	2,294	1,285	56%



<sup>1)</sup> EBITDA = Income (Loss) from Operations, plus foreign exchange gain (loss), amortization and stock-based compensation

## Q2 FY 2012 – Revenue Summary

(USD \$000's)	2Q 12	2Q 11	\$ Change	% Change
Software and Services	7,914	10,155	(2,241)	-22%
%of Total	56%	63%	( ) ,	
Third Party	511	883	(372)	-42%
%of Total	4%	6%		
Support and Subs.	5,683	4,975	708	14%
%of Total	40%	31%		
<b>Total Revenue</b>	14,108	16,013	(1,905)	-12%

VTD 20 12	VTD 20 11	\$	%	
Y1D 2Q 12	YTD 2Q 11	Change	Change	
15,407	16,676	(1,269)	-8%	
55%	56%			
1,208	2,600	(1,392)	-54%	
4%	9%			
11,457	10,336	1,121	11%	
41%	35%			
28,072	29,612	(1,540)	-5%	

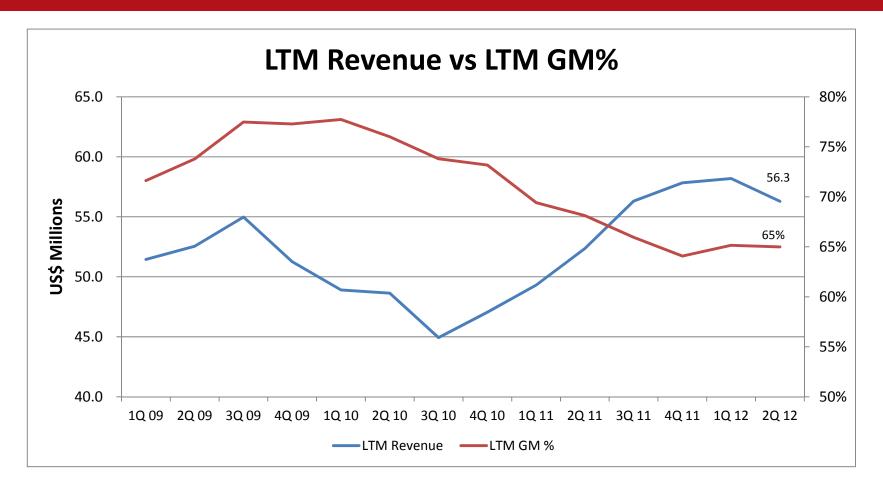
(USD \$000's)	2Q 12	2Q 11	\$ Change	% Change
Recurring Rev. \$ (a)	7,143	5,510	1,633	30%
%of Total	51%	34%		

YTD 2Q 12	YTD 2Q 11	\$	%	
		Change	Change	
14,304	11,427	2,878	25%	
51%	39%			



<sup>(</sup>a) Total of support, service, subscription and term licenses

## Q2 FY 2012 – Gross Margins



▶ Gross Profit of \$9.5M or 67% of revenue in 2Q FY12



# Q2 FY 2012 – Operating Costs

(US\$ 000's)	2Q 12	2Q 11	\$ Change	% Change	YTD 2Q 12	YTD 2Q 11	\$ Change	% Change
S & M	3,706	3,774	(68)	-2%	7,100	7,191	(91)	-1%
	26%	24%			25%	24%		
G & A	2,138	2,701	(563)	-21%	4,022	5,078	(1,056)	-21%
	15%	17%			14%	17%		
R & D	2,728	3,429	(701)	-20%	5,146	6,419	(1,273)	-20%
	19%	21%			18%	22%		
Total OpEx	8,572	9,904	(1,332)	-13%	16,268	18,688	(2,420)	-13%
	61%	62%			58%	63%		
Exc Amortization	8,338	9,465	(1,127)	-12%	15,800	17,788	(1,989)	-11%
	59%	59%			56%	60%		



## Q2 FY 2012 – Balance Sheet & Backlog

	As at	As at	0/ Λ
	Mar 31, 2012	Sep 30, 2011	% Δ
Cash and Investments	\$19,912	\$15,665	27%
A/R	\$12,927	\$12,988	0%
DSO	90 days	90 days	0 days
Working Capital	\$20,528	\$18,087	14%
Backlog	\$60,541	\$46,422	30%



## **Redknee Solutions – Q&A**

Q&A



# Thank you.

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